



**SOUTH BAY WORKFORCE INVESTMENT BOARD
2019 BIENNIAL MODIFICATION TO 2017-2021 LOCAL PLAN**

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**SOUTH BAY WORKFORCE DEVELOPMENT BOARD
2019 BIENNIAL MODIFICATION TO 2017-2021 LOCAL PLAN - PRINCIPAL NARRATIVE**

I. INTRODUCTION

Following the development of our four-year Local Plan in 2017, the South Bay Workforce Investment Board (SBWIB) has continued to work toward achievement of goals and objectives laid out in the plan. The biennial review process provides SBWIB and the stakeholders in our local workforce system the opportunity not only to address new and enhanced partnerships in support of the state plan, but to re-examine our own priorities and goals within the context of current economic and labor market conditions.

SBWIB's leadership team adopted a strategy to engage stakeholders, including those representing businesses and members of the community, in interactive discussions about needs and service strategies for key target populations. Five forums, which were publicized to the community, were held. While one was of a general nature, seeking input on the overall content of the workforce services, the other four focused on the partnerships and populations to be addressed in the Local Plan Modification:

- A New Partnership with CalFresh and the CalFresh Employment and Training Program.
- A New Partnership with Child Support Services to Service Unemployed, Underemployed and Payment Delinquent Non-Custodial Parents.
- Enhanced Partnerships with the Department of Rehabilitation and the Disability Service Network to Increase the use of Competitive Integrated Employment for Persons with Intellectual or Developmental Disabilities.
- Improving Services for English, Language Learners, Foreign Born Individuals and Refugees.

The following narrative addresses the preceding topics and concludes with an update on SBWIB's 4-year plan.

II. COLLABORATION WITH THE CALFRESH EMPLOYMENT AND TRAINING PROGRAM AND STRENGTHENED PARTNERSHIP WITH THE LOS ANGELES COUNTY DEPARTMENT OF SOCIAL SERVICES

The Los Angeles County Department of Public Social Services (DPSS) is responsible for CalWORKS and other public welfare programs, including: Medi-Cal; Welfare to Work, General Assistance and CalFresh. DPSS is a one-stop partner and, therefore, is part of the network of agencies that comprise the local workforce development delivery system. CalFresh participants are diverse. They include families, some led by single parents, and individuals. Many are unemployed, while others are low wage earners. Because the group consists of individuals with many distinct needs, participants are served by all types of education, social services and support organizations in the county, including the South Bay One-Stop Business and Career Centers, our AJCCs. Engagement with DPSS during the recent planning process provided South Bay WIB and local stakeholders with information about the current CalFresh Employment and Training (E&T) program in L.A. County. The Los Angeles County program provides employment and training activities to CalFresh participants not exempt from work registration. The goal of the program is to assist participants in obtaining employment and avoiding long-term dependency on assistance. The County's CalFresh E&T program is currently targeted to individuals in the General Relief Work Opportunity (GROW) program. Upon case approval, employable CalFresh recipients receiving General Relief are assigned to the GROW program. These employable participants can then be assigned to one or more CalFresh E&T components/activities based on a job skills assessment. The E&T Program consists of the following six components operated by the Los Angeles County Office of Education and other organizations under direct contracts with DPSS:

Job Search: This component requires participants to make a predetermined number of inquiries to prospective employers over a specified period of time. Participants may also receive substance abuse or mental health counseling, as needed.

Job Club: This component is designed to enhance the job readiness of participants by providing instruction in job search techniques, writing resumes, completing employment applications, job retention, soft skills training, and employment counseling.

Workfare: The objective of the Workfare Program is to provide non-assistance CalFresh participants with work activities that may lead to self-sufficiency. Participants gain job skills and work experience that may assist them in obtaining entry-level employment.

Education: This component provides educational programs or activities to improve basic skills or otherwise improve employability. Such programs include Adult Basic Education, basic literacy, ESL, and GED.

Vocational Training: In this component, participants receive referrals to short-term vocational training programs that can be completed within 60 days. Training is based on their employment goals or interests.

Post-Employment/Job Retention: Job Retention, also known as Post Employment Services (PES), is a voluntary component that provides case management and supportive services to participants that become employed at least 20 hours per week, and remain eligible for General Relief. PES assists participants in remaining employed, obtaining additional education and advancing in their careers.

Current CalFresh E&T activities are eligible for 50% federal reimbursement for non-federal funds used for the foregoing allowable activities. DPSS, in response to priorities established by the County Board of Supervisors, is working with the County WDB and others organizations to examine opportunities to significantly expand the CalFresh E&T program. Possible non-federal funding that would be used to support new models and leverage the 50% reimbursement may come from several sources, such as: local tax revenues reserved to assist homeless individuals; state funds targeted to individuals on probation; and state education funds available through adult education and community colleges. As plans for CalFresh E&T diversification and expansion have not been finalized, it is not yet known how, specifically, such programs would involve South Bay WIB.

With regard to topics concerning alignment, coordination and integration, the responses below address approaches for the general CalFresh population as well as the CalFresh E&T program. For additional information concerning background and needs assessment of participants, please refer to descriptions provided in Attachment B.

A. Braiding Resources and Coordinating Service Delivery for People Receiving CalFresh to Participate in Workforce Services, Sector Pathway Programs, Supportive Services and Retention Efforts: Given the size and diversity of the population that participates in the CalFresh Program, individuals in this target group are served by many of the workforce system partners and allied stakeholders. Workforce services begin with an assessment of participants' needs and evaluation of their background, experience and circumstances. A service strategy is customized to meet education, training and support needs. When CalFresh participants seek services through the AJCCs, they are oriented not just to the services provided under WIOA, but to programs and resources available through the one-stop partners and other service agencies. A service plan is developed that addresses their full range of needs, but which has skills development and employment as primary goals. Many CalFresh participants are referred to education partners for training ranging from adult basic education to career technical education courses that prepare them for jobs in local and regional target sectors. Linking participants to community-based resources for housing, medical, legal and other services is part of a braided strategy to ensure participants are equipped to complete training and succeed in the workplace.

B. Workforce System Collaboration with Community Organizations Serving Specific CalFresh Populations: For CalFresh participants, a wide range of strategies are used by the workforce system to coordinate and leverage resources from stakeholders of all types. Individuals with particular circumstances and barriers (e.g. job seekers with disabilities, formerly incarcerated individuals, English language learners) will often qualify for specific types of funding and programs, and, in some cases, are referred by those programs to the AJCCs and other workforce system providers. County and state justice system agencies, the State Department of Rehabilitation (DOR) and other disabilities services agencies, veterans services programs, programs serving seniors, and other organizations with a unique, population-specific focus are part of the workforce system's extended network. Referrals, co-enrollments and service coordination are commonplace among stakeholders.

C. Workforce Services Available to People Receiving CalFresh That Are Funded by Local/Regional Partners: The types of services available to CalFresh participants are outlined above. Again, the diversity of the population suggests that needs vary significantly. Stakeholders indicate that many in this target group have low levels of educational attainment and few skills with which to compete in the current labor market. Local education agencies that make up the South Bay Adult Education Consortium, which is the local adult education consortium for Southeast Los Angeles County, offer a wide array of basic education, literacy, ESL and career technical education programs to which CalFresh participants are referred. Most organizations serving CalFresh individuals do not use CalFresh enrollment

status as a basis for eligibility/participation and do not record this data. Therefore, baseline service levels for most education, training and support programs are not available. Some programs and providers do collect information regarding their participants' CalFresh status. For example, in PY 2017-18, the WIB served a total of 53 CalFresh participants in our WIOA Title I formula-funded programs.

Even without the availability of baseline service levels, the recent Biennial Modification planning and the community and stakeholder engagement process have made clear that there is potential to serve a greater number of CalFresh participants in workforce development and career technical education programs by the partners' working together to promote services to this population. Working in collaboration with other local boards in the region, SBWIB and our one-stop partners will work together with DPSS to identify and develop strategies to specifically market workforce and training programs for CalFresh participants.

D. Partners' Roles in Helping Provide Services to and Integrating People Receiving CalFresh into Sector Pathway Programs: South Bay WIB, DPSS and the full range of local workforce system partners are committed to ensuring that participants' training and employment preparation are focused on demand occupations within priority sectors that hold promise for career advancement, wage gains and a family-supporting income. Over the last several years, the South Bay WIB has been intensively focused on engaging industry leaders in discussions about their workforce needs. SBWIB has also been focused on providing career exploration, service planning, career guidance, case management, work-based learning and referrals to training that are sector pathway-focused, concentrating on demand industries that are creating jobs and are stimulating economic growth throughout the region. All participants, including those participating in CalFresh, benefit from this focus by participating in services designed to qualify them for jobs that will lead to careers with good wages and benefits. Career pathway training available to CalFresh participants includes courses that prepare job seekers for entry-level or higher positions in demand sectors prioritized by South Bay WIB, including advanced manufacturing, construction, healthcare, information and communications technology, and transportation and logistics.

E. Coordination among Partners to Provide Supportive Services to this Population and Facilitate Program Completion: WIOA, CalFresh, the Rehabilitation Act and many other programs for which participants may qualify allow a portion of funds to be used to provide a variety of support that enables participation in services and training and successful transition to employment. For individuals needing supportive services (e.g. housing, transportation, childcare) that may exceed the resources available through public workforce and education programs, referrals are made to public and non-profit providers throughout the county, which are described throughout this Local Plan Modification narrative. As indicated above, the delivery of services to CalFresh and other workforce system participants begins with assessment and service planning. These services are critical in determining support needs and form the basis for designing a program of support that will ensure a participant's success. Additional information on supportive services is provided in Attachment B.

F. Strategies to Retain Participants in Regional Sector Pathway Programs and Employment: AJCC staff and representatives of our workforce services partners (e.g. EDD, DOR, local education agencies) orient all prospective candidates to workforce, education and training services that are available to support their career goals. This is followed by assessment and service planning that not only ensure that suitable workforce services are identified, but that customers understand the actions required to advance on a career path that will pay family sustaining wages. These include gaining work experience in an occupation and, frequently, continuing education and training to secure credentials that businesses recognize and value. Services, including counseling and case management, provide encouragement to motivate participants to complete training and pursue their career objectives.

III. PARTNERSHIP WITH LOS ANGELES COUNTY CHILD SUPPORT SERVICES

The new state-level partnership between the California Workforce Development Board and the California Department of Child Support Services created the opportunity for dialog between SBWIB and the local child support agency that has resulted in an agreement to establish a local partnership. Both South Bay WIB and the L.A. County Child Support Services Department (CSSD) are anxious to implement mechanisms to improve service delivery for targeted NCPs. For background information on the target group and an assessment of need, refer to descriptions in Attachment C.

A. Existing Workforce and Education Program Partnerships

1. Partners' Collaboration to Provide Supportive Services to Enhance Job Retention: The population comprising non-custodial parents with child support orders, who are unemployed, underemployed or payment delinquent, is extremely diverse and experiences a vast array of circumstances. Some individuals are completely disconnected from the labor

market, having never worked a traditional job and possessing few marketable skills. Others may be formerly incarcerated individuals, including those who are recently released and, therefore, unemployed. Still others may be English language learners, persons with disabilities, disconnected youth or older workers. Some, as a result of their circumstances, are homeless, lack transportation, and need a combination of services to meet basic needs. The common thread among them is their status with regard to child support payments, employment and the ability to command family supporting wages within the marketplace. Given the diversity of the population and the spectrum of support needs that is likely to exist, AJCC staff will work individually with each non-custodial parent to determine supportive service needs. Staff is experienced in assessing needs at various levels and in surveying the community for resources. Foremost on the list of support services to be addressed are those corresponding to fundamental needs such as food, housing and clothing. While WIOA and other federally-funded programs that comprise the one-stop partners may be able to make support funds available on a one-time basis or for short-term interventions to meet these needs, AJCC staff has developed linkages with local organizations to address these needs. AJCC and workforce system partner staff will also work with NCP customers to determine if there may be resources within their personal networks (e.g. family members, friends) that may be able to assist with fundamental support needs. Other “stabilizing” services may include counseling and health services, which can be obtained through referrals to a wide range of agencies, including County of Los Angeles behavioral and other public health services and community clinics. Support services that enable participation in training and a successful transition to employment generally include assistance with transportation, work-related clothing, tools and similar services. Such services are available from WIOA, through other one-stop/AJCC partners and through various community agencies. To build a stronger network of support for this population, case managers from all organizations will confer regularly to ensure that customers’ support needs are met throughout program participation and in the months following employment.

2. Comprehensive Services to Facilitate Labor Market Success and Career Advancement: As indicated above, AJCC staff and representatives of our workforce services partners (e.g. EDD, DOR, local education agencies) orient all prospective candidates to workforce, education and training services that are available to support their career goals. This is followed by assessment and service planning that not only ensure that suitable workforce services are identified, but that customers understand the actions required to advance on a career path that will pay family sustaining wages. These include gaining work experience in an occupation and, for many, continuing their education and training after starting a job to secure credentials that businesses recognize and value. Staff will work with each NCP to develop short-, mid- and long-range employment goals. Based on the child support obligations of targeted NCPs, the partners recognize that they have a need to identify employment paying wages sufficient to meet these obligations and provide enough remaining income so that the NCP can support him/herself. CSS and other stakeholders strongly emphasized the need to concentrate on jobs paying a living wage. Therefore, staff may recommend that NCPs consider employment options where an entry-level worker can earn relatively good wages after minimal training or while learning on the job. Among the regional priority industries offering such opportunities are manufacturing, transportation and logistics, and construction, which is currently booming in and around the SBWIB service area. Apprenticeships in the building trades are particularly effective at linking new workers to good paying jobs. Once the NCP is working and meeting support obligations, s/he can take advantage of training programs that will offer opportunities for even higher wages in these industries or in other sectors, such as healthcare or Information and Communication Technology.

3. Impact of WIOA Eligibility Criteria on Serving the Target Population: L.A. County CSSD and other system partners that serve targeted NCPs indicated that two features of WIOA eligibility criteria may impact the ability of NCPs to participate in federally-funded workforce services. These are registration for selective service and documentation of right to work. With regard to selective service, local boards can review circumstances and have the authority to “forgive” the non-compliance with registration requirements, allowing non-registrants to participate in WIOA. The state has recently published guidance on required collection of right to work documentation for various services under WIOA. While NCPs lacking documentation could use resource information at the center and be referred to non-federally-funded programs for assistance, the AJCC would be unable to provide such individuals WIOA individualized services.

4. Other Obstacles to Serving the Child Support Program Population: Local Child Support professionals and others that work with the NCP population have indicated that the only significant obstacle to providing workforce services to the Child Support Program population is individual NCPs themselves. Based on workforce-child support pilots that have been implemented elsewhere (such as CSSD’s project with the Los Angeles County WDB) and on their own experience working with this population, stakeholders anticipate that many NCPs referred to WIOA/AJCC services will

be interested in the opportunity to prepare for jobs that can lead to family-supporting wages and in CSSD “incentives,” which are described below. Still, others will not initially be convinced that any “public program” to which CSSD is making referrals would be beneficial, as they have a negative perception of the agency. According to stakeholders, many individuals that are in significant arrears on child support payments are so distrustful of Child Support Services and “the government” in general that they work exclusively in the underground economy, where they pay no taxes and their funds, however limited, remain out of reach. All agree on the long-term ill effects this has on NCPs. Key to making the new partnership work will be the stakeholders’ developing and promoting messages to NCPs that are benefits-focused and clearly demonstrates that workforce services offer a path to in-demand jobs, careers and good wages. CSSD leadership and staff acknowledged that perceptions and messaging are core issues and that altering perceptions about the Child Support Department is critical. The agency continues to embrace new strategies toward “re-branding” around a more positive image.

5. Strategies to Motivate and Support Participation: Child Support Services’ first priority is to ensure that the county’s children are financially supported and well cared for. Department staff attempts to make children the motivating force for NCPs to meet their support obligations. CSS has at its disposal a series of “enforcement tools,” such a revocation of drivers’ and professional licenses, attachment of wages, and imposing liens. Conversely, there are several “motivation tools” that CSS may utilize to encourage NCPs to take advantage of workforce programs and services. Among these are: restoration of licenses; revisiting support orders to ensure they reflect the current circumstances of the NCP; and deferring or lessening the requirement for payment during the time in which NCPs are engaged in workforce services, training and job search. CSSD is prepared to use the “incentives” described above to encourage NCP’s efforts to gain skills, engage in job search, and be successful in their careers.

6. Opportunities for and Obstacles to Local Partnerships: No significant obstacles have been identified to stakeholders’ engaging in a meaningful and productive partnership.

B. Plans for Building Successful Partnerships or Scaling up Existing Successful Partnerships

1. Strategies to Support Participant Retention in Training Programs: Under a structured partnership, South Bay WIB and CSSD will develop an MOU that will frame roles, responsibilities and processes associated referrals of and services to targeted NCPs. Among the provisions of the agreement will be a commitment to maintain communication on the services and outcomes of participants, thereby encouraging both agencies to support participants in achieving their employment and wage goals. Providing supportive services and leveraging “incentive tools” from Child Support Services will be key strategies to encourage participants’ retention in training and services. AJCC staff and partners will assist customers in setting goals and devising long-range career plans, which may include multi-year, multi-step processes to gain work experience and develop high-demand technical skills. The planning process will provide a “road map” for participants to progress on a career path on which experience and attainment of skills and credentials will increase earning power and enable them to earn family sustaining wages.

2. Existing, New, and Prospective Workforce and Training Partnerships: The MOU between South Bay WIB and CSSD will outline the purpose of the agreement, roles of each department, shared responsibilities and confidentiality requirements. Incorporated into the agreement will be: provisions for referrals of NCPs from Child Support to the AJCC and from the AJCC to Child Support; a consent and release form pertaining to sharing specific types of information between the two agencies; and mechanisms for AJCCs to report workforce program activities and employment outcomes to Child Support. The partners expect that the MOU will be finalized by June 30, 2019.

3. Braiding Resources and Coordinating Service Delivery: By entering into the MOU, the Child Support system immediately becomes connected to the entire local workforce system led by the South Bay WIB, including the WIOA-mandated one-stop partners and a host of local government programs, community agencies, and faith-based organizations that are stakeholders in and contributors to workforce service delivery. AJCC staff will function as the principal case managers for NCPs enrolled in workforce programs, but will make referrals and promote co-enrollments to training and service partners, thereby accessing additional resources.

4. Coordination with Community-Based Organizations to Serve the Target Population: Given the diverse nature of the target population and the fact that NCPs, generally, do not identify themselves as such, local CBOs are not aware of the number individuals from this population that they are serving. AJCC staff is often unaware that a customer has an order for payment of child support. Staff indicates that an issue signaling payment delinquency is a customer having a suspended drivers’ license. Again, the diversity of the population is such, that South Bay WIB has not identified “NCP-specific” service organizations within our area. However, we recognize that the population includes many formerly

incarcerated individuals and others with significant and/or multiple barriers to employment. These customers may be referred to the extensive network of re-entry partners that will participate in the L.A. Basin's regional P2E programs or to local support agencies serving the South Bay, such as Friends Outside, New Opportunities, Healthright 360 and the Amity Foundation.

5. Referral Processes and Systems: SBWIB and L.A. County CSSD plan to implement a structured referral process. The parties to the MOU will follow a referral process where Child Support communicates with a designated single point of contact (liaison) at the AJCC about customers being referred. Child Support will also assign a liaison as a single point of contact. Child Support will identify customers to AJCC staff as Child Support participants. When a referred customer enrolls at the AJCC, center staff will notify Child Support of the enrollment and workforce activities, providing updates no less than quarterly. This notification will include information that communicates that the referred individual has registered or enrolled in the services he or she is participating in. It will also include a consent and release form signed by the participant. While it is anticipated that most referrals will come from Child Support to the AJCC, referrals from the centers to CSSD may also occur (in a case, for instance, where a participant needs to get a drivers' license reinstated). Staff will send referrals to CSSD for enrolled customers only. South Bay WIB and CSSD have reached an agreement to utilize the "CalJOBS-Onramp Referral Process" for making customer referrals.

C. Working with the Local Child Support Agency to Identify Incentives to Increase the Success of Non-Custodial Parents Sustained Participation in Local Workforce Programs

Tools and incentives to promote participation and retention are those described under item II.A.5, above.

IV. PARTNERSHIPS AND ENGAGEMENT TO SUPPORT GREATER OPPORTUNITIES FOR COMPETITIVE INTEGRATED EMPLOYMENT

In September 2018, the South Bay WIB convened stakeholders from the disability services community and other interested parties in a forum focused on use of competitive integrated employment (CIE). Among those invited were representatives of the local agencies that represent the state CIE partners: the DOR District Office; the Harbor Regional Center; and local education agencies providing special education programs. While the session was well attended by a variety of stakeholders from the disability services community, those present learned that the local counterparts of the state level CIE partners had not entered into discussions about the development of a Local Partnership Agreement (LPA) for the South Bay area. Because the LPA has not yet been developed, the partners could not provide information on its content and objectives. However, the forum's facilitator gave stakeholders an overview of the CIE initiative and the purpose of the LPAs, providing the following information; the primary target group for the initiative will be those identified as having an intellectual and/or developmental disability (ID/DD) and may include others whose disability creates similar barriers to employment. The LPA will identify the core partners (i.e. DOR District Office, regional center and LEAs) and will likely describe the intention of the LPA core partners to identify and leverage the talents and resources of community partners and programs. Community partners are typically local entities whose mission, goals, and primary purpose are aligned with the LPA and that are focused on increasing the number of youth and adults with disabilities that will become successfully employed in an integrated setting, earning a competitive wage, and in a career or job that meets their vocational desires or goals. Frequently included among the community partners are: the AJCC system; community colleges and universities; career technical education programs; community rehabilitation programs; behavioral health; foster youth programs; independent living centers; family resource centers; and local chambers of commerce, among others.

Regardless of the exact content of the LPA once finalized, it is clear that the agreement will build on a strong foundation, as there is an active and collaborative array of public and private organizations in the South Bay local workforce area that serve individuals with disabilities, including those with ID/DD. Among them are: DOR: education partners of all types: the WIB, the AJCCs; the workforce system network; and a group of non-profits committed to serving the disability community. These include: ARC South Bay, Switzer Center, and Our Village.

For additional information on the LPA partners and anticipated plans to increase the availability of CIE in the South Bay, please refer to descriptions provided in Attachment D.

A. AJCC Staff Knowledge and Training Needs About Serving Individuals with Intellectual or Developmental Disabilities and about Programs and Resources Available for the Target Population: South Bay WIB and its AJCC staff have extensive experience in assisting job seekers with disabilities and collaborating with other organizations that assist individuals in this target group. AJCC staff understands that services must be universally available. SBWIB's One-Stop Business and Career Centers are accessible to people with disabilities. Reasonable

accommodations are available when using Career Center services. Staff takes an assets-based approach to working with customers, focusing on the skills, talents, and abilities that a person has, and provides the tools that help all job seekers market themselves to employers. Also, on a biennial schedule, SBWIB conducts a local area self-assessment of its one-stop facilities to ensure access to program services and physical requirements are met. Using state guidelines and compliance monitoring checklists helps aid in these reviews. The checklists include but are not limited to the following: designated EEO; Americans with Disabilities Act & Section 504 Coordinator; Limited English Proficiency (LEP) Coordinator; collateral information and materials used in the AJCC locations for EEO, equal opportunity employer/program, non-discrimination, and reasonable accommodation; MOUs with one-stop partners; DOR is collocated; training is provided annually to one-stop staff; and a wide range of auxiliary resources are available at each AJCC, including technology aids.

Both South Bay WIB/AJCC staff and managers, and staff representing the system partners have expressed interest in additional training from the LPA partners about the workforce-related needs and barriers of individuals with ID and DD, as the workforce system, overall, has limited experience working with this target group. The partners identified several topics for additional training. These include: navigating the workforce system on behalf of individuals with disabilities; primer in disabilities resources for employment and related services; and understanding social security benefits and the effect of employment on these benefits. State guidance on the CIE initiative indicates that DOR and State Board leadership will ensure that training is available for AJCC staff and that the DOR District Office will assign a point of contact to support the workforce system's CIE activities. Once this occurs, South Bay WIB will work with state and local CIE partners to secure training for AJCC staff and system stakeholders.

B. Planned Coordination with DOR Point of Contact Regarding Services and Resources for the Target Population Who Are Vocational Rehabilitation Consumers: South Bay WIB has not yet been assigned a DOR point of contact for the CIE expansion initiative. We intend to work closely with our DOR-assigned contact to engage with contractors that serve the target population and to coordinate our services with the LPA partners.

C. DOR Collaboration in Outreach to Employers and Partners to Support Opportunities for Individuals with Intellectual or Developmental Disabilities to achieve Competitive Integrated Employment: South Bay WIB and AJCC representatives currently collaborate with DOR to serve customers with disabilities. Supporting DOR's and the LPA's business outreach efforts to expand the use of CIE would be a natural extension of our current, productive working relationship. While DOR has not communicated to the WIB its goals or its approach to increasing CIE opportunities through the LPA, we envision being able to support DOR's efforts in several ways. These include:

- Identifying businesses that employ individuals in jobs that would be suitable for CIE, ensuring that opportunities are identified that complement the various capabilities of individuals in the ID/DD target group;
- Engaging our extensive network of partners to support the initiative by identifying companies and worksites that could be developed for CIE opportunities;
- Making direct contact with business representatives on behalf of LPA customers; and
- Orienting employers to CIE, developing work-based learning agreements and ensuring the necessary services and supports are in place to promote successful job placement.

Following DOR's assignment of a CIE liaison, which we anticipate will occur in early 2019, the SBWIB will work with DOR and the LPA partners to define our specific role in the CIE business outreach process.

V. COLLABORATIVE STRATEGIES TO STRENGTHEN SERVICES FOR ENGLISH LANGUAGE LEARNERS, FOREIGN BORN INDIVIDUALS AND REFUGEES

Of the approximately 692,347 people living in the South Bay, nearly thirty-percent are foreign-born. The majority of immigrants are Mexico, Central America and Asia. English language learners (ELLs), foreign-born individuals, refugees and immigrants comprise a significant portion of the area's population and of its current and future workforce. Investments in this target group are essential to the well-being and economic vitality of the region. South Bay WIB understands that ELLs are a diverse population with a wide range of needs. Some individuals are just learning English, while others have developed a level of fluency that enables them to take advantage of training and upskilling opportunities that will make them candidates for jobs in the region's priority sectors, which often provide better wages and career advancement potential than jobs in other industries. SBWIB also recognizes that many immigrants need to improve their English proficiency to be eligible for employment opportunities that will provide a middle class income. However, it is often difficult to persuade adult workers of the benefits of studying English to improve career opportunities and increase their earning potential. This challenge will remain a focus of the workforce system partners. For

background information on the target group and an assessment of need, please refer to descriptions provided in Attachment E.

A. Sharing Resources and Coordinating Services for the Target Population: The narrative that follows describes the various ways that stakeholders in the local area work in collaboration and partnership to address the workforce needs of immigrants, refugees and English language learners. SBWIB plays a central role in coordinating agencies, programs and employment-related resources.

B. Increasing Access to Sector Pathway Programs: Stakeholders continue to emphasize the importance of English language skills acquisition and the positive effects of English fluency on one's earning potential and ability to advance in a career path. English-as-a-Second Language (ESL) training is available through agencies that comprise the adult education consortium and through local community-based organizations. While assisting English language learners in improving their fluency and attaining academic credentials is fundamental to increasing their prospects for well-paid jobs, for most in this target group, the need to earn a family-supporting income is critical. South Bay WIB's workforce system partners (including the AJCC, education providers and CBOs) recognize that this target group needs long-term interventions that will include on-ramps and off-ramps from education to better jobs and careers. Stakeholders indicated that the greater one's English fluency, the better his/her chances are to succeed in career pathway training for well paid, career ladder jobs. Several partners recommended that the South Bay WIB work with education and training partners to develop alternative approaches to teaching English, including contextual learning where English is taught within the context of work.

C. Ensuring the Availability of Support Services: AJCC staff assesses each participant's need for services to support their participation in training and job search and their success on the job. The target population is diverse, ranging from those who completed college in their home countries, to immigrants with low literacy in their native languages. And, while economic circumstances may vary, the vast majority of individuals in the target group are low income and they generally have limited skills with which to compete in the labor market. Because of limited resources and the frequent need to participate in multiple activities and services, access to various forms of support can be critical. In addition to utilizing a portion of South Bay WIB's WIOA Title I allocation to provide a variety of support, AJCC staff works closely with partners to secure support services for customers. Public agencies are critical partners in providing support services to job seekers served by the AJCCs and other organizations that make up the local workforce development system. Supplementing these services is a network of non-profit organizations including: Inglewood Unified School District - Adult Education, Redondo Beach Unified School District - Adult Education, Torrance Unified School District - Adult Education, and the El Camino Community College District.

D. Promoting Retention in Training, on the Job and in Career Path Progression: The keys to promoting the progression of immigrant job seekers into self-sustaining and family-supporting careers are: career information; career planning; and the availability of flexible and modular services offering a variety of on- and off-ramps. The workforce system partners and allied stakeholders all recognize the need to balance the immediate income needs of the target group with their need to build language and technical skills that will qualify them for well-paid jobs. Developing this balance starts by making available comprehensive information about the labor market and careers in the region. Using this information, stakeholders assist customers in devising long-range career plans, which may include multi-year, multi-step processes to gain work experience and develop technical skills. The more flexible and diverse services are, the greater the likelihood that participants will remain engaged or periodically re-engage over the long-term. Community-based and education partners offer resources for such engagement. The availability of training and services during the evening, on weekend, and at remote locations all contribute to customers taking advantage of services over time.

E. Coordination and Alignment with Other Plans and Planning Partners: The local workforce services plan most closely aligned to the mission and objectives of the South Bay WIB and the local workforce system is the 2018-2019 Annual Plan update to the Three-Year Plan of the South Bay Adult Education consortium. The consortium's plan update provides the following information with regard to the ELL and immigrant target population:

- 2017-18 accomplishments reported include: accelerated ESL learning by classes focused on specific learning outcomes in reading and writing; and provided professional development in College and Career Readiness standards (CCRS) and English Language Proficiency Standards (ELPs) for Adult Learners
- With regard to "New Strategies" a goal has been set to: "Strive to align ESL curriculum and embed College and Career Readiness Standards into daily lessons. Create consistent ESL benchmarks across the consortium."

- With regard to “Student Acceleration” a goal has been set to: “Accelerate ESL learning by creating classes which focus on specific learning outcomes in reading and writing.”
- With regard to “Professional Development” a goal has been set to: “Realign all ELL courses to the NRS levels and identify end of term assessments for each level.”
- With regard to Fiscal Management, the following goals were set:
 - ✓ A narrative justifying planned allocation, the plan updated indicated that ESL students are fearful of giving personal information which leads to decreased enrollment and difficulties in transitioning to College.
 - ✓ In a discussion of its approach to incorporating remaining carry-over funds, the consortium remarked that it has been fiscally responsible with our funds to not only meet our current needs but to be able to continue providing ESL and ASE classes in the event of an economic downturn. The consortium is currently developing a plan to grow not only our ESL and ASE classes, but to add CTE and ABE classes.

F. Coordination with the National Farmworker Jobs Program: No WIOA Section 167 grantee programs operate with the South Bay local workforce area.

G. Recognizing and Replicating Best Practices:

South Bay WIB’s current four-year plan states:

SBWIB has strong, effective referral relationships with local education agencies that provide instruction to youth and adults in English language skills. At any given time, Centinela Valley Union High School District, Inglewood Unified School District, Redondo Beach Unified School District, Southern California ROC, Torrance Unified School District and Los Angeles Unified School District offer dozens of English-as-a-Second Language (ESL) courses for learners at various levels of proficiency. AJCC staff indicate that, as referrals are made from the centers to the ESL providers, students are normally able to register for the next available start date, although there are sometimes waiting lists. Another drawback for many of the classes offered by our public education partners is that their programs run on a semester or trimester schedule.

SBWIB recognizes that many residents of the South Bay need to improve their English proficiency to be eligible for employment opportunities that will provide to a middle class income. The Los Angeles Basin Regional Plan states that the workforce system must work closely with education and community partners to devise effective strategies to recruit and serve English language learners, who represent a vital and necessary resource for the regional economy. Among recommendations made by the Regional Plan are making improvements in access to English language training and exploring alternative training methods. At the local level, SBWIB can support these efforts by working with education and community partners to explore alternatives, such as online learning, operating more classes at community-based settings, such as the AJCCs, contextualizing English skills within vocational training, and increasing work-based language skills training, among other strategies.

Since the time the 4-year plan was published, we have continued to listen to job seekers, businesses and system stakeholders. While the plan focuses on ESL and language skills, we have expanded our vision for effectively serving the immigrant community to include a much broader and diverse array of services, such as those describe in this narrative and in Attachment E. SBWIB will continue to assess our effectiveness in meeting needs of the target group and keep working to identify best practices to move immigrants into careers providing a pathway to the middle class.

VI. OTHER MODIFICATIONS TO SOUTH BAY WIB 2017-2021 LOCAL PLAN

While not a requirement of the biennial modification, South Bay WIB is taking advantage of the option to address “*other factors affecting the implementation*” of our local plan. Specifically, the narrative that follows: addresses progress on the goals established in our current four-year plan; and includes themes that have emerged through our engagement process that add depth to current goals and suggest opportunities to expand upon them.

A. Progress on 2017-2021 Local Plan Goals: Following is a summary of the fourteen (14) goals in two categories that SBWIB established in our 2017-2021 Local Plan.

Local Area Operations and Service Delivery Goals: 1) Increase the marketing and visibility of career pathway programs and workforce services using social media, marketing campaigns and other virtual forums; 2) Advance strategies that engage small business enterprises with the workforce development system, including work-based learning models, tax credits, layoff aversion and entrepreneurial services such as entrepreneurial start-up training for dislocated workers. 3) Continue to strengthen economic development initiatives using local and regional networks such as the South Bay Association Chambers of Commerce and South Bay City Council of Governments, including utilizing Broadband Study results to drive economic development to meet employer needs. 4) Work with stakeholders to identify strategies for

meeting the workforce development needs of targeted populations including second chance, disconnected youth, and individuals with disabilities, ensuring these needs are addressed in career pathway programs and sector partnerships. 5) Convene one-stop, community and other stakeholders to plan, develop, and coordinate employability programs and services to targeted populations through braiding resources and developing specialized resources such as the jail-based AJCC. 6) Advance strategies to integrate registered apprenticeship and work-based learning program opportunities for adults and youth; and 7) Collaborate on many levels with stakeholders to promote coordination and system alignment, embrace accountability and strive for excellence.

Goals Pertaining to Regional Coordination and Planning: 1) Participate in planning a structure for the Los Angeles Basin RPU “WDB Partnership;” 2) Strengthen coordination with regional economic development initiatives; 3) Identify models to better address to the needs of disconnected youth; 4) Support regional efforts to engage businesses in discussions on industry-valued and recognized credentials; 5) Support regional efforts at engaging industry in discussions on regional sector pathway programs; 6) Provide support to develop regional sector pathway programs; and 7) Participate in regional efforts to improve data sharing .

SBWIB has made notable progress on each of the local operations/service delivery goals established in our 4-year plan. Our Aero-Flex pre-apprenticeship training program is a clear example of our efforts to meet demand-side needs by developing a pipeline of skilled workers. This effort, which was born of discussions with industry leaders, exemplifies the creative use of work-based learning models. At a juncture when the workforce system throughout California is preparing to concentrate considerable efforts on formerly incarcerated and justice-involved individuals, SBWIB will draw from our direct experience in providing pre-release services, warm hand-offs and community -based re-entry services to inmates/former inmates of the Los Angeles Men’s Central Jail facility. Our services for businesses throughout the South Bay area have expanded significantly through our South Bay Business initiative, which provides a wide range of information and access to services for local businesses seeking growth or other opportunities and companies considering locating in the South Bay. A bi-product of these efforts is the new jobs that are being created for local residents. With regard to goals concerning regional coordination and planning, these too have momentum. SBWIB continues to play an active role in regional efforts and is poised to lead collaborative strategies that will be deployed in connection with state funding under the Prison to Employment initiative.

B. Emerging Themes Related to Local Goals and Priorities

Dialog with local stakeholders (including core and one-stop partners, new partners tied to priority populations addressed in this modification, businesses, and organizations new to workforce system collaboration) provided content for much of the modification. In addition, over the course of these discussions, a number of themes emerged that suggest our goals are still valid and that some should even be expanded on. Among these themes are:

Focus on the Re-entry Population: Stakeholders noted that in the current “full employment economy” those who remain unemployed are individuals with the greatest barriers to employment. Among these individuals, those who were formerly incarcerated or have been involved with the justice system are particularly susceptible to challenges, as many face multiple barriers. Still, partners noted that with the right preparation and support, re-entry individuals are frequently very successful in the workplace and remain loyal to the companies that employ them.

Being More Strategic regarding Support Services: The strength of the economy has created a marketplace where applicants with little or no experience are being hired. However, job retention becomes a concern for many of these individuals, who may not have developed plans to address key issues such as childcare, eldercare, transportation or the ancillary costs of working, such as tools, supplies, uniforms, etc. Stakeholders point out that, while people may need less assistance in securing a job, they need the workforce system’s assistance in preparing for the rigors of employment and securing support necessary for them to stay employed.

Leveraging the Talents and Resources of Businesses to Provide Training: SBWIB continues to expand the use of various work-based learning models, including: on-the-job training, paid work experience, transitional employment, and apprenticeships, along with customized programs for incumbent workers. Such programs produce high rates of hires and good job retention, as businesses that have invested in training workers feel more connected to them.

Strengthening Collaboration among System Stakeholders: The partners cited examples of how workforce system agencies work together to meet the needs of both workers and businesses. SBWIB will continue to bring the partners together to engage in discussions about opportunities for better alignment and the leveraging of various resources.

Local Board Assurances

Through Program Year 2017-20, the Local Workforce Development Board (Local Board) assures the following:

- A. The Local Board assures that it will comply with the uniform administrative requirements referred to in the *Workforce Innovation and Opportunity Act (WIOA)* Section 184(a)(3).
- B. The Local Board assures that no funds received under the WIOA will be used to assist, promote, or deter union organizing (WIOA Section 181[b][7]).
- C. The Local Board assures that the board will comply with the nondiscrimination provisions of WIOA Section 188.
- D. The Local Board assures that the board will collect and maintain data necessary to show compliance with the nondiscrimination provisions of WIOA Section 188.
- E. The Local Board assures that funds will be spent in accordance with the WIOA, written Department of Labor guidance, and other applicable federal and state laws and regulations.
- F. The Local Board assures it will comply with future State Board policies and guidelines, legislative mandates and/or other special provisions as may be required under Federal law or policy, including the WIOA or state legislation.
- G. The Local Board assures that when allocated adult funds for employment and training activities are limited, priority shall be given to veterans, recipients of public assistance and other low-income individuals for Individualized Career services and training services. (WIOA Section 134[c][3][E], and California Unemployment Insurance Code [CUIC] Section 14230[a][6])
- H. The Local Board certifies that its America's Job Center of CaliforniaSM (AJCC) location(s) will recognize and comply with applicable labor agreements affecting represented employees located in the AJCC(s). This shall include the right to access by state labor organization representatives pursuant to the *Ralph Dills Act* (Chapter 10.3 [commencing with Section 3512] of Division 4, of Title 1 of the Government Code, and CUIC Section 14233).

- I. The Local Board assures that state employees who are located at the AJCC(s) shall remain under the supervision of their employing department for the purposes of performance evaluations and other matters concerning civil service rights and responsibilities. State employees performing services at the AJCC(s) shall retain existing civil service and collective bargaining protections on matters relating to employment, including, but not limited to, hiring, promotion, discipline, and grievance procedures.
- J. The Local Board assures that when work-related issues arise at the AJCC(s) between state employees and operators or supervisors of other partners, the operator or other supervisor shall refer such issues to the State employee's civil service supervisor. The AJCC operators and partners shall cooperate in the investigation of the following matters: discrimination under the *California Fair Employment and Housing Act* (Part 2.8 [commencing with Section 12900] of Division 3, of Title 2 of the Government Code), threats and/or violence concerning state employees, and state employee misconduct.
- K. The Local Board assures that it will select the One-Stop Operator with the agreement of the Chief Elected Official (CEO), through a competitive process, or with approval from the local elected official and the Governor's Office. (WIOA Section 121[d][2][A]). The AJCC Operator is responsible for administering AJCC services in accordance with roles that have been defined by the Local Board.

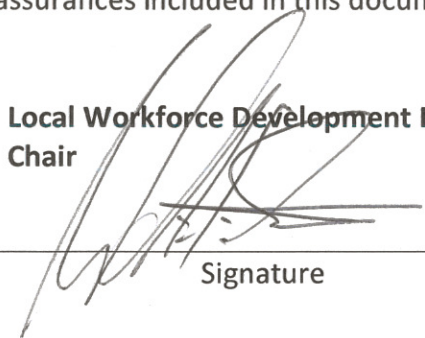
SIGNATURE PAGE

Instructions

The Local Board chairperson and local CEO must sign and date this form. Include the original signatures with the request.

By signing below, the local CEO and Local Board chair agree to abide by the Local Area assurances included in this document.

**Local Workforce Development Board
Chair**



Signature

Wayne Spencer
Name

Chairperson
Title

7/10/19
Date

Local Chief Elected Official



Signature

James T. Butts, Jr.
Name

Mayor, City of Inglewood
Title

7-11-19
Date

SUPPLEMENTAL NARRATIVE

STAKEHOLDER AND COMMUNITY OUTREACH AND INVOLVEMENT IN THE TWO-YEAR REVIEW OF THE LOCAL PLAN

South Bay WIB initiated a process for the biennial review and modification of our local plan that involved not only management and staff of our agency, but a wide range of workforce system partners, local stakeholders and representatives of the communities that we serve. The content of SBWIB's Local Plan Modification has been significantly influenced by organizations and individuals that are committed to developing and maintaining a well prepared and capable workforce.

1. Overall Strategy for Community Outreach and Stakeholder Engagement to Support Modification of the Local Plan

The primary method of obtaining community and stakeholder input on the Local Plan Modification was to invite participation in a series of five public forums. Four of the forums were focused on the principal partnerships and populations to be addressed by the Plan Modification and the fifth was a general community forum, during which participants were asked to share ideas and recommendations on priorities that should shape workforce development service delivery in the communities served by South Bay WIB.

At the opening of each forum, participants were informed of the session's objectives, which were:

- To give stakeholders and the community the opportunity to weigh in on the needs of the target group being discussed;
- To learn from providers, stakeholders and customers about best practices in meeting service needs;
- To identify gaps in services; and
- To hear recommendations for improving the content, availability and quality of services for the target group under consideration.

A. Approach to Conducting Population/Partnership-Specific Input Sessions:

For each of the five (5) forums, an agenda was published in advance to inform stakeholders and members of the community what, specifically, would be discussed. The sessions were, generally, scheduled for two hours. The forums addressed the following topics:

1. Collaborating with CalFresh Employment and Training Programs

2. Improving Services to Individuals with Disabilities through Competitive Integrated Employment
3. Improving Coordination and Collaboration among Stakeholders to Strengthen Services to English Language Learners, Foreign Born Individuals and Refugees
4. Strengthening Partnerships with Local Child Support Agencies to Serve Non-Custodial Parents
5. Community Forum on Local Workforce Planning

The general community forum was held after regular work hours to enable members of the community to participate.

B. Use of an Experienced Facilitator to Guide and Support Discussion

To promote neutrality and encourage open input during the forums, South Bay WIB engaged David Shinder to serve as facilitator. David has more than 35 years of experience in the field of workforce development and has facilitated hundreds of forums and planning sessions in his career. He has extensive previous experience working with SBWIB and consulted with the WIB on the development of our current 4-year plan.

C. Capturing Community and Stakeholder Input:

To promote contribution to the planning process by a wide range of organizations and points of view, South Bay WIB used several methods to inform stakeholders and the community about the forums. These included:

- Direct email to partners and a broad array of stakeholders, including organizations listed in the State Board's Directory of Planning Partners
- Posting of meeting notices in the AJCCs
- Posting of the agenda and meeting notices on the South Bay WIB website
- Posting of meeting announcements on the State Board's website (following e-mail notification to designated State Board staff)

Some of the forums were audio recorded and the recordings were used as the basis for developing summary notes for each forum. Meeting notes are attached as exhibits to this Plan Modification.

D. Harnessing Intelligence from On-Going Stakeholder Engagement

The forums held as part of the process to modify, and update South Bay WIB's 2017-2021 Local Plan represent just a small part of the many ways in which the local board gathers stakeholder input on an on-going basis. Examples of other stakeholder engagement activities include: meetings of the one-stop partners; cross training among the partners; participation in

planning activities of system stakeholders; industry council meetings led by SBWIB; and discussions occurring during meetings of the workforce investment board.

E. Strengthening Communities of Support around Key Populations and Partnerships

The forums held as part of the process to update, and modify the Local Plan produced the ancillary benefit of fostering extensive dialog (both during the sessions and in the weeks that have followed) and support around priority populations and issues. While the South Bay WIB regularly brings together the mandated partners in meetings to discuss the one-stop system, the forums have served to foster and/or strengthen partnerships on specific issues. These gatherings have included stakeholders that have not worked with one another in the past and created not only the opportunity to network, but to discuss strategies for better serving key target populations.

2. Specific Efforts to Outreach to the Community and Engage Stakeholders in Discussions on South Bay WIB's New Partnership with CalFresh

A community and stakeholder forum on the CalFresh Employment and Training Program was held at the South Bay WIB office in Hawthorne on December 4, 2018 from 9:00 a.m. until 11:00 a.m.

To promote dialog and secure feedback and recommendations from stakeholders and members of the community that participated in the forum, the following questions/talking points were presented for the group's consideration:

- Are CalFresh Employment and Training programs currently available in the local area? If so, what services are provided and which organizations are providing them?
- What types of workforce services are needed to help people receiving CalFresh succeed in the local labor market?
- What barriers to employment are faced by CalFresh recipients and what resources are available to help assist them to overcome those barriers?
- What partnerships currently exist or could be developed among the local workforce system, the county agency that manages CalFresh, and other organizations that provide or could provide services to CalFresh recipients? How do the partners work with one another and how do they share information?
- Are CalFresh recipients being referred to programs that prepare them for high demand jobs in the region's priority sectors? What services or systems are in place that could help CalFresh recipients succeed in such programs and on the job?

- A. Outreach Activities:** On August 29, 2018, a notice regarding the forum was placed on the South Bay WIB website. A printed notice was posted at the South Bay One-Stop Business & Career Centers.
- B. Efforts to Engage Required CalFresh Partners:** On September 12, 2018, direct emails were sent to CalFresh stakeholders, including those on the State Directory.
- C. Communication with the State Board regarding CalFresh Forum:** On October 8, 2018, email notification about the forum was sent to the designated contact persons at the State Board.
- D. Documentation of Efforts:** Attached are the following items that document outreach and engagement efforts on this topic.
 - Exhibit A-2-a: Sample flyers and promotional Information
 - Exhibit A-2-b: Sample outreach-related email communication
 - Exhibit A-2-c: List of individuals and organizations invited to participate in forum
 - Exhibit A-2-d: List of individuals that participated in forum, included their contact information
 - Exhibit A-2-e: Sign-in sheet(s) for forum
 - Exhibit A-2-f: Documentation of notification on forum to State Board
 - Exhibit A-2-g: Forum agenda
 - Exhibit A-2-h: Forum presentation (PowerPoint)
 - Exhibit A-2-i: Meeting notes summarizing the content of forum discussions

3. Specific Efforts to Outreach to the Community and Engage Stakeholders in Discussions on South Bay WIB’s New Partnership with Los Angeles County Child Support Services

A community and stakeholder forum on Partnership with Child Support to Serve Non-Custodial Parents was held at the South Bay WIB office in Hawthorne on November 27, 2018 from 3:00 p.m. until 5:00 p.m.

To promote dialog and secure feedback and recommendations from stakeholders and members of the community that participated in the forum, the following questions/talking points were presented for the group’s consideration:

- What barriers to employment are most common among targeted NCPs?
- What are NCPs’ service needs (particularly with regard to job skills and employment) and what services are currently available?
- What organizations collaborate locally to promote skills development, employment and career advancement for targeted NCPs?

- Among the NCP service partners, (e.g. Child Support, Family Court, AJCCs, training providers and community-based organizations), what referral and information sharing systems are in place?
- What strategies and tools are used to motivate and incentivize NCPs' acting on referrals, participating in training/skills development and retention in employment?
- How can local organizations work better to ensure positive employment and career outcomes for NCPs?

A. Outreach Activities: On October 8, 2018, a notice regarding the forum was placed on the South Bay WIB website. A printed notice was posted at the South Bay One-Stop Business & Career Centers.

B. Efforts to Engage Required Child Support/Non-Custodial Parent Partners: On October 8, 2018, direct emails were sent to Child Support Program/NCP stakeholders, including those on the State Directory.

C. Communication with the State Board regarding Child Support/Non-Custodial Parent Forum: On October 8, 2018, email notification about the forum was sent to the designated contact persons at the State Board.

D. Documentation of Efforts: Attached are the following items that document outreach and engagement efforts on this topic.

- Exhibit A-3-a: Sample flyers and promotional information
- Exhibit A-3-b: Sample outreach-related email communication
- Exhibit A-3-c: List of individuals and organizations invited to participate in forum
- Exhibit A-3-d: List of individuals that participated in forum, included their contact information
- Exhibit A-3-e: Sign-in sheet(s) for forum
- Exhibit A-3-f: Documentation of notification on forum to State Board
- Exhibit A-3-g: Forum agenda
- Exhibit A-3-h: Forum presentation (PowerPoint)
- Exhibit A-3-i: Meeting notes summarizing the content of forum discussions

4. Specific Efforts to Outreach to the Community and Engage Stakeholders in Discussions on South Bay WIB's New and Enhanced Partnerships with Competitive Integrated Employment Initiative Partners

A community and stakeholder forum on Improving Services to Individuals with Disabilities through Competitive Integrated Employment was held at the South Bay WIB office in Hawthorne on September 11, 2018 from 9:00 a.m. until 11:00 a.m.

To promote dialog and secure feedback and recommendations from stakeholders and members of the community that participated in the forum, the following questions/talking points were presented for the group's consideration:

- How are DOR and the workforce system (i.e. the local Board and the AJCCs) currently working together with local partners (such as regional centers, special education and Workability programs, among others) to support the employment goals of individuals with intellectual disabilities and developmental disabilities?
- Are efforts underway for the partners to collaborate on the use of CIE for job seekers with ID/DD?
- Have discussions begun on the development of a Local Partnership Agreement to create more CIE opportunities? If not, how can this be accelerated?
- Have workforce system staff received training in serving individuals with ID/DD and are they knowledgeable about programs and services available to assist this target group? What additional training and information is needed?
- How are DOR and the local workforce system working together to outreach to employers and partners to support individuals with ID/DD in achieving CIE? If efforts are not yet underway, what will be done?
- Has recruitment, referral and employer engagement strategies been defined? If not, what is planned?

A. Outreach Activities: On August 29, 2018, a notice regarding the forum was placed on the South Bay WIB website. A printed notice was posted at the South Bay One-Stop Business & Career Centers.

B. Efforts to Engage Competitive Integrated Employment Partners and Key Stakeholders: On September 12, 2018, direct emails were sent to the CIE partners and disability services stakeholders, including those on the State Directory.

C. Communication with the State Board regarding Competitive Integrated Employment Forum: On September 12, 2018, email notification about the forum was sent to the designated contact persons at the State Board.

D. Documentation of Efforts: Attached are the following items that document outreach and engagement efforts on this topic.

- Exhibit A-4-a: Sample flyers and promotional Information
- Exhibit A-4-b: Sample outreach-related email communication
- Exhibit A-4-c: List of individuals and organizations invited to participate in forum
- Exhibit A-4-d: List of individuals that participated in forum, included their contact information
- Exhibit A-4-e: Sign-in sheet(s) for forum
- Exhibit A-4-f: Documentation of notification on forum to State Board

- Exhibit A-4-g: Forum agenda
- Exhibit A-4-h: Forum presentation (PowerPoint)
- Exhibit A-4-i: Meeting notes summarizing the content of forum discussions

5. Specific Efforts to Outreach to the Community and Engage Stakeholders in Discussions on South Bay WIB's New and Enhanced Partnerships with Organizations Serving English Language Learners, Foreign Born Individuals and Refugees

A community and stakeholder forum on Improving Services for English Language Learners, Foreign Born Individuals and Refugees was held at the South Bay WIB office Park in Hawthorne on October 10, 2018 from 9:00 a.m. to 11:00 a.m.

To promote dialog and secure feedback and recommendations from stakeholders and members of the community that participated in the forum, the following questions/talking points were presented for the group's consideration:

- What are the needs of individuals in this category?
- What are the principal barriers to employment faced by these individuals?
- What partnerships and collaborative efforts exist that enable local organizations to provide services to meet these needs?
- What outreach and recruitment strategies are effective in connecting individuals from these target groups to skills training and livable wages?
- What strategies are in place to provide these individuals with job skills and training that will enable them to progress into livable wage jobs and careers?
- Where do gaps in services exist for this target population and what can we do to bridge these gaps?

A. Outreach Activities: On August 29, 2018, a notice regarding the forum was placed on the South Bay WIB website. A printed notice was posted at the South Bay One-Stop Business & Career Centers.

B. Efforts to Engage Partners and Key Stakeholders in Improving Services to English Language Learners, Foreign Born Individuals and Refugees: On September 12, 2018, direct emails were sent to ELL and immigrant stakeholders, including those on the State Directory.

C. Communication with the State Board regarding Forum on English Language Learners, Foreign Born Individuals and Refugees: On October 8, 2018, email notification about the forum was sent to the designated contact persons at the State Board.

D. Documentation of Efforts: Attached are the following items that document outreach and engagement efforts on this topic.

- Exhibit A-5-a: Sample flyers and promotional Information
- Exhibit A-5-b: Sample outreach-related email communication
- Exhibit A-5-c: List of individuals and organizations invited to participate in forum
- Exhibit A-5-d: List of individuals that participated in forum, included their contact information
- Exhibit A-5-e: Sign-in sheet(s) for forum
- Exhibit A-5-f: Documentation of notification on forum to State Board
- Exhibit A-5-g: Forum agenda
- Exhibit A-5-h: Forum presentation (PowerPoint)
- Exhibit A-5-i: Meeting notes summarizing the content of forum discussions

6. Efforts to Outreach to the Community and Engage Stakeholders in Discussions on South Bay WIB's Overall Approach to Workforce Programming and Planning through a General Community Forum

A general community forum on Local Workforce Planning was held at the Torrance One-Stop Business & Career Centers in Torrance on October 11, 2018 from 5:00 p.m. until 7:00 p.m.

To promote dialog and secure feedback and recommendations from stakeholders and members of the community that participated in the forum, the following questions/talking points were presented for the group's consideration:

- What services and support do job seekers need to help prepare for and find work?
- What types of training are most needed in the area?
- Do people in the community have a good understanding of the programs and services that are available to assist them? If not, what is the best way to get the word out?
- Are there specific gaps between the services that are available and the services that people need? If so, how can we bridge those gaps?
- If you were writing the local workforce plan, what would your priorities be and why?

A. Outreach Activities: On August 29, 2018, a notice regarding the forum was placed on the South Bay WIB website. A printed notice was posted at the South Bay One-Stop Business & Career Centers.

B. Efforts to Engage Partners and Key Stakeholders in Providing Input on General Workforce System Planning: On September 12, 2018, direct emails were sent to stakeholders, including those on the State Directory.

C. Communication with the State Board regarding General Community Forum on Workforce System Planning: On October 8, 2018, email

notification about the forum was sent to the designated contact persons at the State Board.

D. *Documentation of Efforts:* Attached are the following items that document outreach and engagement efforts on this topic.

- Exhibit A-6-a: Sample flyers and promotional Information
- Exhibit A-6-b: Sample outreach-related email communication
- Exhibit A-6-c: List of individuals and organizations invited to participate in forum
- Exhibit A-6-d: List of individuals that participated in forum, included their contact information
- Exhibit A-6-e: Sign-in sheet(s) for forum
- Exhibit A-6-f: Documentation of notification on forum to State Board
- Exhibit A-6-g: Forum agenda
- Exhibit A-6-h: Forum presentation (PowerPoint)
- Exhibit A-6-i: Meeting notes summarizing the content of forum discussions

7. Publication of Draft for Public Comment

On February 11, 2019, the South Bay WIB opened a public comment period on the Local Plan Modification that concluded on March 11, 2019.

A. *Notice on the Availability of the Draft Plan for Public Review and Comment:* On February 8, 2019, South Bay WIB placed a notice in The Daily Breeze newspaper, informing the community of the 30-day public comment period and the availability of the plan electronically on the WIB's web site or in print at the offices of the South Bay WIB.

Email notices about the availability of the draft were also sent to all stakeholders invited to participate in the community forums. In addition, notification on the public comment process was emailed to the designated State Board contacts.

B. *Opportunities and Mechanisms for Public Comment:* To ensure that comments to the plan are captured accurately, the WIB requested that all comments be made in writing. Written comments could be submitted by email to comments@sbwib.org or in print by mail or hand delivery to the South Bay WIB office at 11539 Hawthorne Blvd., 5th Floor, Hawthorne, CA 90250.

C. *Results of Public Comment:* At the conclusion of the public comment period, a total of zero (0) comments were received. Based on these comments, the following adjustments were made to the draft Local Plan Modification:

- 0

Number comments expressed disagreement with the Local Plan Modification. These comments are incorporated into Attachment F.

D. *Documentation of Efforts:* The following items document the public comment process:

- Exhibit A-7-a: Copy of notice in The Daily Breeze newspaper
- Exhibit A-7-b: Sample Email Message to Stakeholders
- Exhibit A-7-c: List of Stakeholders to Whom Message Were Sent
- Exhibit A-7-d: Email Message Notifying State Board Contacts

SUPPLEMENTAL NARRATIVE

CALFRESH PARTICIPANTS – BACKGROUND AND ASESSSMENT OF NEED

The information below supplements content provided in Section II of the principal narrative.

1. ***Overview of the Size and Characteristics of the Total CalFresh Recipient Population***
2. ***Overview of the Size and Characteristics of CalFresh E&T Participant Population***

In 2018, there were a total of approximately 1.1 million CalFresh participants in Los Angeles County. L.A. County DPSS has provided the following information specific to CalFresh E&T program participants in South Bay WIB cities that were served in the most recent completed fiscal year.

| | |
|--------------------------------|------|
| Total | 5813 |
| Female | 3316 |
| Male | 2497 |
| Ages 18-24 | 999 |
| Ages 25-34 | 1163 |
| Ages 35-44 | 1161 |
| Ages 45-54 | 1561 |
| Ages 55-59 | 929 |
| Homeless | 30 |
| Spoken Language – English | 4859 |
| Spoken Language – Non-English | 954 |
| Written Language – English | 4873 |
| Written Language – Non-English | 940 |
| Formerly Incarcerated | 68 |

3. ***Types of Workforce Services Needed by the Target Population***

The tremendous diversity of the CalFresh population makes it difficult to generalize about the workforce services they need. However, stakeholders engaged in the planning process provided a number of examples of services that segments of the target group likely need. These fall, generally, into four broad categories: basic education and remediation; job/technical skills training; supportive services to enable training; and motivation and personal development. In the first category, literacy and numeracy skills, GED/high school equivalency and English-as-a-Second Language (ESL) were all identified by stakeholders as needed workforce services. With regard to job skills, the partners stressed the importance of training that pays a living wage. Stakeholders also cited the need for good assessments, career exploration and planning services and a focus on helping customers earn

stackable credentials. In the supportive service category, stakeholders highlighted the need for transportation and childcare services, along with work-related clothes/uniforms, tools and supplies. In the last category, stakeholders emphasized the importance of providing training, services and support that will motivate and inspire clients. This may include exercises in goal setting and counseling support.

4. *Employment Barriers Experienced by the Target Population and Resources Available to Address Barriers*

Again, the diversity of the population suggests that virtually every type of employment barrier would be experienced by some portion of the CalFresh population. However, during the stakeholder engagement process, representatives from DPSS, education, the WIB, AJCCs, and other stakeholder organizations and programs identified the following as significant barriers affecting the CalFresh population: lack of educational attainment and insufficient job skills; lack of information about programs and services; language barriers; involvement with the justice system; disabilities; mental health issues; cultural barriers; childcare; and transportation. The organizations listed in the following responses provide the education, training and support services required to address and minimize or eradicate these barriers.

5. *Collaboration between the WIB and DPSS*

The partnership between South Bay WIB and DPSS is well-established. As described in the principal narrative, SBWIB has long served as a contractor to DPSS, managing the countywide Transitional Subsidized Employment (TSE) Paid Work Experience program for CalWORKS participants. DPSS is a one-stop partner. An MOU has been executed between the WIB and the DPSS. Referrals of CalWORKS participants to WIOA services occur on a regular basis and co-enrollments are not uncommon. The partners acknowledge that replicating referral processes for CalFresh individuals would increase participation rates for the target group.

Other organizations that collaborate with DPSS, SBWIB and its AJCCs and CalFresh include El Camino College; the South Bay Adult Education Consortium; various local education agencies; the one-stop partners; and dozens of local CBOs.

6. *Quality and Level of Intensity of Partner Services*

As described throughout the principal narrative, the CalFresh population is extremely diverse and participants in the program are served by the broadest possible range of public, non-profit and faith-based agencies in and around the South Bay local workforce area. Most organizations serving CalFresh individuals do not use CalFresh enrollment status as a basis for eligibility/participation and do

not record this data. Some programs and providers do collect information regarding their participants' CalFresh status. For example, in PY 2017-2018, South Bay WIB served a total of 53 CalFresh participants in our WIOA Title I formula-funded programs.

While a wide range of workforce services are available to CalFresh recipients and many of these individuals participate in AJCC and workforce system services, the stakeholders agree that efforts to refer CalFresh individuals to workforce services can be improved. Adoption of a CalFresh-specific process for DPSS referrals to the AJCCs will support this effort.

7. *Information Sharing among Partners*

MOUs developed among the one-stop partners describe a referral process and provide for the sharing of service information between organizations assisting the same customer, when the customer provides authorization. Such information may include results of skills assessments or other evaluation of training and workforce service needs. As with all public programs, confidentiality laws prevail with regard to sharing customer-identifying data.

SUPPLEMENTAL NARRATIVE

UNEMPLOYED, UNDEREMPLOYED AND PAYMENT DELINQUENT NON-CUSTODIAL PARENTS – BACKGROUND AND ASSESSMENT OF NEED

The information below supplements content provided in Section II of the principal narrative.

1. **Areas of High Concentration**
2. **Percentage of Noncustodial Parents Who Are Unemployed**
3. **Percentage of Noncustodial Parents Who Are Ex-Offenders**
4. **Other Demographic Information**

Los Angeles County Child Support Services Department (CSSD) provided the following information. There are 112,301 non-custodial parents in the County, with 8,238 residing in the South Bay workforce development area. Men represent 91.4% of the population, where women represent only 7.9%. In terms of race and ethnicity, the majority are Hispanic (54.9%), though African Americans represent a disproportionate 24.4%, compared with the 9.0% they represent in the overall population of the region.

| DATA OVERVIEW OF L.A. COUNTY CHILD SUPPORT PROGRAM PARTICIPANTS ¹ | | | | | |
|--|----------------|--------------------|---------------------|-------------------------|----------------|
| Gender | Count | LWDA | Count | Justice-Involved | Count |
| Female | 8,893 | Foothill | 2,392 | INC | 12,184 |
| Male | 102,640 | LA County | 48,182 | (blank) | 100,117 |
| Null | 459 | Los Angeles | 39,061 | Grand Total | 112,301 |
| Other | 4 | Pacific Gateway | 7,379 | | |
| Unknown | 305 | SELACO | 5,553 | Active Employers | Count |
| Grand Total | 112,301 | South Bay | 8,238 | 0 | 49,449 |
| | | Verdugo | 1,496 | 1+ | 62,852 |
| Race/Ethnicity² | Count | Grand Total | 112,301 | Grand Total | 112,301 |
| African | 178 | | | | |
| Alaska Native/Native American | 11 | | | | |
| Alaskan Native | 2 | Age | Count of Age | | |
| Armenian | 160 | 17-24 | 2,386 | | |
| Asian Indian | 61 | 25-34 | 28,832 | | |
| Asian | 527 | 35-44 | 40,267 | | |
| White | 6,842 | 45-54 | 26,728 | | |
| Black | 27,383 | 55-64 | 11,219 | | |
| Cambodian | 218 | 65+ | 2,774 | | |
| Chinese | 199 | NULL | 92 | | |
| Filipino | 795 | (blank) | 3 | | |
| Guamanian | 20 | Grand Total | 112,301 | | |
| Hawaiian | 53 | | | | |
| Hispanic | 61,698 | | | | |
| Japanese | 64 | | | | |
| Korean | 111 | | | | |
| Laotian | 15 | | | | |

¹ Per CSSD, data is self-reported by client

² CSSD reports clients are asked about their race/ethnicity. The categories in chart reflect are clients self-report their race or report the race of the other parent on application documents. Prison indicator is all-encompassing "re-entry" categories, but again self-reported

| | | | | | | |
|--------------------|----------------|--|--|--|--|--|
| Multi-Racial | 747 | | | | | |
| Native American | 129 | | | | | |
| No Race Given | 1,014 | | | | | |
| Null | 9,531 | | | | | |
| Other | 694 | | | | | |
| Pacific Islander | 106 | | | | | |
| Samoan | 168 | | | | | |
| Unknown | 1,407 | | | | | |
| Vietnamese | 168 | | | | | |
| Grand Total | 112,301 | | | | | |

CSSD did not provide data indicating which of the cities represented by South Bay WIB have the highest concentration of Child Support program participants.

5. *Types of Services Needed by the Targeted Population*

As described in the principal narrative, those identified as unemployed, underemployed and payment delinquent NCPs have diverse backgrounds and circumstances. Therefore, the services they require would include those that are most needed by the full range of job seekers that utilize the workforce system’s services. These include good information about WIOA and other workforce services and the benefits they offer; access to and support with labor market analysis and career exploration; development of service plans and career planning support; information on and referrals to training programs; short-term training leading to credential attainment that will qualify the NCP for a job paying good wages; service navigator support; assistance in accessing supportive services; individualized guidance and counseling; job placement assistance; and access to the various CCSD “incentives” described in the principal narrative. The relative importance of each service will vary from participant to participant, depending on individual background and circumstances.

6. *Services Currently Being Provided and How the Workforce-Child Support Partnership Will Modify Types and Quantity of Services Provided*

As stated in the principal narrative, currently, there is no structured approach to recruiting or providing workforce services to the NCP target groups. Therefore, the new workforce-child support partnership described in this Local Plan Modification and the associated MOU will drastically increase the number of individuals served and the workforce and support services available to them from the workforce system partners.

7. *Barriers Experienced by Child Support Program Participants and Resources to Address Barriers*

As stated above, there is no specific set of barriers faced by targeted NCPs, as they come from diverse backgrounds and have a wide range of challenges. Each individual will be assessed as to his/her unique circumstances and as barriers are identified, so too will resources to address them. For example, individuals with disabilities may be referred to DOR representatives for additional assessment and

access to unique support services, such as assistive technology or help with other workplace accommodations. Formerly incarcerated individuals will be connected to network of “P2E” providers described in the L.A. Basin RPU’s Regional Plan Modification. Individuals with basic skills deficits will be referred to local adult education agencies or other partners, and participants lacking work skills may be referred to classroom or work-based programs where they can acquire such skills.

8. *Planned Information Sharing to Evaluate Need*

The MOU to be developed between the South Bay WIB and CSSD will spell out confidentiality requirements associated with the administration of Child Support Title IV-D Programs. Child Support representatives acknowledge that provisions of California’s Family Code prohibit the agency’s providing information about CSSD customers to outside programs other than the County Department of Public Social Services. Therefore, the partners will implement a process, whereby, once participants sign an NCP Consent and Release Agreement, Child Support Services and AJCC representatives can exchange information (within guidelines) about participant needs, services and outcomes, including employment resulting from participation.

SUPPLEMENTAL NARRATIVE
ENGAGEMENT WITH THE LOCAL
COMPETITIVE INTEGRATED EMPLOYMENT PARTNERS

The information below supplements content provided in Section III of the principal narrative.

1. Engagement with Local Partners to Increase Competitive Integrated Employment for Jobseekers with Intellectual or Developmental Disabilities

During the course of reviewing and modifying our 2017-2021 Local Plan and as a result of our community and stakeholder engagement process, South Bay WIB and partners within the local workforce system have developed a clear understanding of the goals set at the state level by the State Department of Rehabilitation (DOR), the Department of Developmental Services (DDS) and the State Department of Education (DOE) in connection with their agreement to increase competitive integrated employment (CIE) opportunities for individuals with intellectual or developmental disabilities (ID/DD). We became familiar with the CIE Blueprint and with the guidance the state agencies have provided to their local counterparts with regard to the development of Local Partnership Agreements (LPAs) to support the expanded use of CIE throughout California. Given the objectives of the state-level partnership and the features of the CIE Blueprint, a role for South Bay WIB in supporting the CIE initiative and the LPA seems inevitable based on our ongoing commitment to assisting persons with disabilities in meeting their employment goals.

As described in the principal narrative, pursuant to State guidelines, SBWIB convened stakeholders from the disability services community as part of the process to modify and update the Local Plan. Among those participating in this discussion were the LPA core partners. As indicated, at the time of this convening, the core partners had only begun to have discussions about the LPA. At the time of SBWIB's community and stakeholder forum on this topic (held on September 11, 2018), it was unclear as to which local education agencies would become parties to the LPA. However, it was suggested that all LEAs that are members of the local SELPA³ would sign the agreement. Nonetheless, the forum provided the opportunity for stakeholders to begin a dialog about the overarching objectives of the CIE initiative and the role the local workforce system could play in developing CIE options for individuals with ID/DD. A wide range of community agencies and workforce systems partners, all of which also are presumed stakeholders in the LPA, also attended the forum. Those in attendance agreed that increased participation from the WIB and the AJCC would bring valuable resources to the partners' efforts to increase

³ In 1977, all school districts and county school offices were required to form geographical regions of sufficient size and scope to provide for all special education service needs of children residing within the region boundaries. Each region (Special Education Local Plan Area/SELPA) developed a local plan describing how it would provide special education services.

the use of CIE. As of the publication of this Local Plan Modification, the LPA core partners have communicated that they are beginning the development of the agreement.

AJCC staff already collaborates with the LPA partners to varying degrees. Presently, the relationship with DOR is strong and the partners cite numerous examples of collaboration, co-enrollment, joint case management and other efforts by the workforce system and DOR to serve individuals with disabilities. DOR business services staff visits the comprehensive AJCC on a weekly basis to lead a Job Club and meet with clients. As stated, linkages with the Regional Center are not as well established. The workforce system has relatively little experience working with individuals with ID/DD, which is the group principally served by California’s regional centers. The CIE initiative provides the impetus for change in this area. The WIB and the LPA partners agree that the workforce system’s extensive connections within the business community will be extremely valuable to the LPA partners in their efforts to expand CIE for the target population.

The WIB will work with the LPA partners to develop and implement a plan for the WIB’s support for CIE expansion. Assuming the LPA is executed, this plan will be finalized no later than July 1, 2019.

2. Competitive Integrated Employment Partners

The parties developing the LPA are the following:

| | |
|--|--|
| DOR District Office | South Bay District Office – Torrance and Mid-Cities (Inglewood) Branches |
| Regional Center | Harbor Regional Center |
| Local Education Agencies (core partners) | Southwest SELPA member districts (Centinela Valley Union High School District, El Segundo Unified School District, Hawthorne School District, Hermosa Beach City School District, Inglewood Unified School District, Lawndale Elementary School District, Lennox School District, Manhattan Beach Unified School District, Palos Verdes Peninsula USD, Redondo Beach Unified School District, Torrance Unified School District, and Wiseburn USD). |

It is anticipated that the LPA, once finalized, will also acknowledge the roles and responsibilities of community partners, such as the WIB and our AJCCs.

3. Planned Coordination with the CIE Local Planning Agreement Partners

As described throughout the principal narrative and in the preceding responses, SBWIB is fully committed to participating as a stakeholder in the efforts of the CIE LPA. We anticipate being actively involved working with DOR, its service providers, the regional

center and local education agencies' Workability I programs to provide career services to job seekers with ID/DD; supporting DOR in using an assets-based approach to promoting CIE to local businesses through a messaging campaign and direct contacts; and working with DOR and other stakeholders to encourage businesses to take advantage of work-based learning strategies to initially integrate individuals with ID/DD into their workforce. Because South Bay WIB has strong connections to a wide range of workforce, education and business services organizations, we will also leverage the resources these relationships bring to conduct business outreach on behalf of efforts to expand the use of CIE.

As indicated, SBWIB is awaiting the following critical messages from the DOR District Office relative to our support for the CIE initiative:

- Assignment of a DOR Liaison/point of contact to connect the workforce system to its community of service providers;
- Information on how DOR, in coordination with its CIE Blueprint partners, DDS and CDE, will provide CIE technical assistance to the local boards, partners, and employers to assist in filling potential knowledge gaps.
- Information on how DOR and State Board executive staff will work collaboratively to ensure that resources are available for disability expertise and cross-training of frontline staff in the AJCCs.

Once the foregoing information is available, South Bay WIB will complete our plan to support the LPA partners in increasing CIE opportunities.

SUPPLEMENTAL NARRATIVE

ENGLISH LANGUAGE LEARNERS, FOREIGN BORN INDIVIDUALS AND REFUGEES – BACKGROUND AND ASESSSMENT OF NEED

The information below supplements content provided in Section IV of the principal narrative.

1. **Overview of Target Population Demographics**

The following data for South Bay WIB’s immigrant and ELL population is excerpted from current U.S. Census Bureau estimates.

| | |
|---|--------|
| Carson | |
| City population (est.) | 92,735 |
| White Alone percent | 28.8% |
| Black or African American alone, percent | 23.2% |
| American Indian and Alaska Native alone, percent | 0.8% |
| Asian alone, percent | 26.8% |
| Native Hawaiian and Other Pacific Islander alone, percent | 2.1% |
| Two or More Races, percent | 5.4% |
| Hispanic or Latino, percent | 37.9% |
| White alone, not Hispanic or Latino, percent | 7.3% |
| Foreign born persons, percent (2013-2017) | 35.1% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 53.8% |

| | |
|---|--------|
| El Segundo | |
| City population (est.) | 16,853 |
| White Alone percent | 75.9% |
| Black or African American alone, percent | 1.7% |
| American Indian and Alaska Native alone, percent | 0.5% |
| Asian alone, percent | 9.0% |
| Native Hawaiian and Other Pacific Islander alone, percent | 0.3% |
| Two or More Races, percent | 8.3% |
| Hispanic or Latino, percent | 17.9% |
| White alone, not Hispanic or Latino, percent | 64.6% |
| Foreign born persons, percent (2013-2017) | 14.8% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 21.6% |

| | |
|--|--------|
| Gardena | |
| City population (est.) | 60,224 |
| White Alone percent | 22.7% |
| Black or African American alone, percent | 23.4% |

| | |
|---|-------|
| American Indian and Alaska Native alone, percent | 0.3% |
| Asian alone, percent | 25.1% |
| Native Hawaiian and Other Pacific Islander alone, percent | 1.3% |
| Two or More Races, percent | 4.0% |
| Hispanic or Latino, percent | 37.8% |
| White alone, not Hispanic or Latino, percent | 9.8% |
| Foreign born persons, percent (2013-2017) | 33.2% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 51.3% |

| | |
|---|--------|
| Hawthorne | |
| City population (est.) | 87,854 |
| White Alone percent | 31.4% |
| Black or African American alone, percent | 23.9% |
| American Indian and Alaska Native alone, percent | 0.4% |
| Asian alone, percent | 7.5% |
| Native Hawaiian and Other Pacific Islander alone, percent | 0.6% |
| Two or More Races, percent | 9.2% |
| Hispanic or Latino, percent | 54.8% |
| White alone, not Hispanic or Latino, percent | 8.9% |
| Foreign born persons, percent (2013-2017) | 35.7% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 59.8% |

| | |
|---|--------|
| Hermosa Beach | |
| City population (est.) | 19,708 |
| White Alone percent | 85.8% |
| Black or African American alone, percent | 1.2% |
| American Indian and Alaska Native alone, percent | 1.0% |
| Asian alone, percent | 6.0% |
| Native Hawaiian and Other Pacific Islander alone, percent | 0.0% |
| Two or More Races, percent | 4.6% |
| Hispanic or Latino, percent | 9.0% |
| White alone, not Hispanic or Latino, percent | 79.1% |
| Foreign born persons, percent (2013-2017) | 10.7% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 10.0% |

| | |
|---|---------|
| Inglewood | |
| City population (est.) | 110,598 |
| White Alone percent | 26.7% |
| Black or African American alone, percent | 41.8% |
| American Indian and Alaska Native alone, percent | 0.8% |
| Asian alone, percent | 1.5% |
| Native Hawaiian and Other Pacific Islander alone, percent | 0.2% |
| Two or More Races, percent | 3.7% |
| Hispanic or Latino, percent | 51.4% |
| White alone, not Hispanic or Latino, percent | 3.7% |

| | |
|---|-------|
| Foreign born persons, percent (2013-2017) | 28.0% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 51.9% |

| | |
|---|--------|
| Lawndale | |
| City population (est.) | 33,078 |
| White Alone percent | 42.9% |
| Black or African American alone, percent | 10.5% |
| American Indian and Alaska Native alone, percent | 0.4% |
| Asian alone, percent | 10.0% |
| Native Hawaiian and Other Pacific Islander alone, percent | 1.1% |
| Two or More Races, percent | 8.9% |
| Hispanic or Latino, percent | 61.5% |
| White alone, not Hispanic or Latino, percent | 14.7% |
| Foreign born persons, percent (2013-2017) | 35.9% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 62.8% |

| | |
|---|--------|
| Lomita | |
| City population (est.) | 20,707 |
| White Alone percent | 59.1% |
| Black or African American alone, percent | 4.4% |
| American Indian and Alaska Native alone, percent | 0.8% |
| Asian alone, percent | 16.3% |
| Native Hawaiian and Other Pacific Islander alone, percent | 0.0% |
| Two or More Races, percent | 8.1% |
| Hispanic or Latino, percent | 32.1% |
| White alone, not Hispanic or Latino, percent | 43.0% |
| Foreign born persons, percent (2013-2017) | 21.8% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 33.4% |

| | |
|---|--------|
| Manhattan Beach | |
| City population (est.) | 35,924 |
| White Alone percent | 79.8% |
| Black or African American alone, percent | 0.6% |
| American Indian and Alaska Native alone, percent | 0.2% |
| Asian alone, percent | 10.6% |
| Native Hawaiian and Other Pacific Islander alone, percent | 0.0% |
| Two or More Races, percent | 6.2% |
| Hispanic or Latino, percent | 8.6% |
| White alone, not Hispanic or Latino, percent | 74.7% |
| Foreign born persons, percent (2013-2017) | 11.9% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 14.9% |

| | |
|------------------------|--------|
| Redondo Beach | |
| City population (est.) | 67,908 |

| | |
|---|-------|
| White Alone percent | 72.7% |
| Black or African American alone, percent | 3.0% |
| American Indian and Alaska Native alone, percent | 0.3% |
| Asian alone, percent | 12.4% |
| Native Hawaiian and Other Pacific Islander alone, percent | 0.1% |
| Two or More Races, percent | 6.5% |
| Hispanic or Latino, percent | 17.1% |
| White alone, not Hispanic or Latino, percent | 61.8% |
| Foreign born persons, percent (2013-2017) | 18.9% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 23.5% |

| | |
|---|---------|
| Torrance | |
| City population (est.) | 146,758 |
| White Alone percent | 49.4% |
| Black or African American alone, percent | 2.5% |
| American Indian and Alaska Native alone, percent | 0.5% |
| Asian alone, percent | 35.4% |
| Native Hawaiian and Other Pacific Islander alone, percent | 0.5% |
| Two or More Races, percent | 6.7% |
| Hispanic or Latino, percent | 17.4% |
| White alone, not Hispanic or Latino, percent | 39.3% |
| Foreign born persons, percent (2013-2017) | 29.7% |
| Language other than English spoken at home, percent of persons age 5 years + 2013-2017) | 39.2% |

2. Barriers to Employment and Specialized Needs of the Target Population

Among the target populations’ principal barriers to employment identified by systems stakeholders, community-based organizations and workforce staff are: limited English proficiency; low cultural competency; immigration status vulnerabilities; lack of or low literacy in one’s native language; limited knowledge of and access to benefits; sorting through misinformation; difficulty navigating resources; lack of educational attainment, vocational skills and credentials; and lack of access to affordable options for childcare and transportation. For some immigrant and refugee customers, the inability to secure credit for prior learning and educational attainment from another country is a significant barrier to employment.

3. Identified Gaps in Workforce System Services for the Target Population

Stakeholders identified the need for: increased ESL capacity; more bilingual services; greater cultural awareness and cultural responsiveness; increased digital literacy; increased focus on acculturation; assistance in navigating American society and government institutions; more information in customers’ native languages; alternative and multiple modalities for ESL and basic literacy instruction; information on workplace norms and requirements; assistance is

assessing the equivalency of foreign diplomas, credentials and degrees; and more vocational training programs. SBWIB will continue to engage with workforce system partners and stakeholders to identify strategies to address these gaps.

4. *Outreach and Recruitment Strategies for the Target Population*

Stakeholders recommended that the South Bay WIB and the local workforce system use a multi-faceted approach to recruiting the target population, as it is diverse in English fluency, age, economic status and countries of origin. Most agreed that the wide reach of broadcast media does not constitute the best messaging approach for English language learners, foreign born individuals and refugees. The population is far too diverse to respond to any single broadcast message. Rather, highly recommended strategies include using a combination of social media and grass roots approaches. Stakeholders expressed that using the full range of social media (from Facebook to Instagram) is a cost effective way to reach immigrants of all ages, from all socio-economic backgrounds. Partners suggested that meeting customers in person was also an extremely effective in terms of building trust and getting them to make contact with AJCCs and other workforce system providers.

5. *Coordination and Alignment among Partners in Serving the Target Population*

Principal workforce partners and relationships focused on the serving immigrants and ELL customers are described throughout the modification narrative. These include the WIB; the AJCC; and key education partners, including Cerritos College and adult education programs in the PAACE consortium. Other important partners in serving the target population are those who provided input during South Bay WIB's community and stakeholder engagement process, including: Los Angeles Unified School District; Los Angeles Hospitality Training Academy and Los Angeles County DPSS, among others.

Summary of Public Comments

Section 108 of the *Workforce Innovation and Opportunity Act* requires the Local Boards to publish the local plan for public comment. The Local Workforce Development Board (Local Board) should include with their local plan submittal, all comments that have been received that disagree with the local plan, how the Local Board considered that input and its impact on the narrative in the local plan.

Please provide these comments in the following format:

| Local Plan Section | Comment/Response |
|--|-----------------------|
| Section: <i>No comments were received</i> | Comment: |
| | Local Board Response: |
| | |
| Section: | Comment: |
| | Local Board Response: |
| | |
| Section: | Comment: |
| | Local Board Response: |
| | |
| Section: | Comment: |
| | Local Board Response: |

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Exhibit A-1

Summary of Community and Stakeholder Forums

| |
|---|
| <p><i>Collaborating with CalFresh Employment and Training Programs</i> December 4, 2018 9:00 a.m. to 11:00 a.m. South Bay WIB Office 11539 Hawthorne, Blvd., 5th Floor, Hawthorne, CA 90250</p> |
| <p><i>Strengthening Partnerships with Local Child Support Agencies to Serve Non-Custodial Parents</i> November 27, 2018 3:00 p.m. to 5:00 p.m. South Bay WIB Office 11539 Hawthorne, Blvd., 5th Floor, Hawthorne, CA 90250</p> |
| <p><i>Improving Services to Individuals with Disabilities through Competitive Integrated Employment</i> September 11, 2018 9:00 a.m. to 11:00 a.m. South Bay WIB Office 11539 Hawthorne, Blvd., 5th Floor, Hawthorne, CA 90250</p> |
| <p><i>Improving Coordination and Collaboration among Stakeholders to Strengthen Services to English Language Learners, Foreign Born Individuals and Refugees</i> October 10, 2018 9:00 a.m. to 11:00 a.m. 11539 Hawthorne, Blvd., 5th Floor, Hawthorne, CA 90250</p> |
| <p><i>Community Forum on Local Workforce Planning</i> October 11, 2018 5:00 p.m. to 7:00 p.m. Torrance One-Stop Business & Career Center 1220 Engracia Avenue, Torrance, CA 90501</p> |

Exhibit A-2-a

South Bay Workforce Investment Board

is updating its Local & Regional Plans

The SBWIB invites you to join the discussion
Your participation and input is critical to developing a plan that
is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

September 11, 2018 | 9:00 A.M. to 11:00 A.M.

Individuals with Disabilities

Improving services to individuals with disabilities
through competitive integrated employment

October 10, 2018 | 9:00 A.M. to 11:00 A.M.

English Language Learners, Immigrants & Refugees

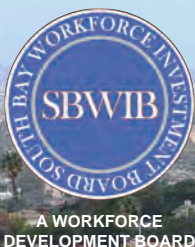
Developing strategies to strengthen
services to English language learners, foreign born
individuals and refugees

TBA | 5:30 P.M. to 7:00 P.M.

Community Engagement/Input

Community forum on local workforce services

All forums will be held at the
South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250



RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 10th

9:00 A.M. to 11:00 A.M.*

**English Language Learners,
Foreign Born Individuals & Refugees**

Developing strategies to strengthen services to English language learners, foreign born individuals and refugees

October 11th | 5:00 P.M. to 7:00 P.M.
Torrance One-Stop - 1220 Engracia Ave.
Torrance, CA 90501

Community Engagement/Input

Community forum on local workforce services

October 25th

2:00 P.M. to 4:30 P.M.*

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 14th

9:00 A.M. to 11:30 A.M.*

LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

TBA

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

TBA

CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

***All forums, unless specified above, will be held at the South Bay Workforce Investment Board Conference Room 11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250**



A WORKFORCE DEVELOPMENT BOARD

RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



America's Job Center of California

South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 25th
2:00 P.M. to 4:30 P.M.

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 27th
3:00 P.M. to 5:00 P.M.

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

November 14th
9:00 A.M. to 11:30 A.M.
LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

December 4th
9:00 A.M. to 11:00 A.M.
CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at the
South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250



RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



Exhibit A-2-b

From: [Elisa Irish](#)
To: [Stamolis, Michael](#); [Yesenia Tercero](#)
Cc: [Chris Cagle](#)
Subject: RE: SBWIB - Local & Regional Plans Forum: Topic: Individuals with Disabilities
Date: Tuesday, September 4, 2018 8:03:00 AM

Thanks Michael.

From: Stamolis, Michael [mailto:MStamolis@socal-office.com]
Sent: Thursday, August 30, 2018 7:22 PM
To: Elisa Irish <eirish@sbwib.org>; Yesenia Tercero <ytercero@sbwib.org>; Stamolis, Michael <MStamolis@socal-office.com>
Subject: Re: SBWIB - Local & Regional Plans Forum: Topic: Individuals with Disabilities

Hi Elisa
I'll be there!

Can you add my personal email to your contact list?
Mstamolis@yahoo.com

Thank you!!

M

Sent from my iPhone

On Aug 30, 2018, at 3:55 PM, Elisa Irish <eirish@sbwib.org> wrote:

<image001.gif>
Greetings,

The South Bay Workforce Investment Board is updating its Local and Regional Plans. The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Save the Date: September 11th 9am to 11am at the SBWIB Conference Room. If you are planning to attend please RSVP to Elisa Irish, email Eirish@sbwib.org

We look forward to seeing you,

Elisa Irish

Special Projects Development Coordinator

South Bay Workforce Investment Board
11539 Hawthorne Blvd., 5th Fl., Hawthorne CA 90250
Office Phone: (310) 970-7700 / EXT: 7769

Fax Phone: (310) 970-7711
Email: eirish@sbwib.org

noencrypt:

Exhibit A-2-c

List of Names and Organizations invited to participate in forum

| | |
|-----------------------|-----------------------------------|
| David Shinder | Govt Admin Consultant |
| Michael Stamolis | Our Village - Parent |
| Dr. Anthony Taranto | South Bay Adult Sch |
| Liliana Ortiz | Torrance Adult Sch |
| Jimmy Lifton | Reel People and LIMS |
| Erick Holly | Inglewood Chamber |
| Dinah White | EDD Education Develop Dept. |
| Marcy Kaluzok | Propath at SB One Stop |
| Wayne Diulio | Torrance Adt Sch |
| Colmcille Coffey | Switzer Learning Center |
| Dr. Gary Greco | El Camino College |
| Carmen Biernat | Mira Cost HS Manhattan Bch |
| Lisa Ryan | Switzer Learning Center |
| Felicia French | DOR Dept of Rehabilitation |
| Serrano Barnes | CYS Centinela Youth Services |
| Elizabeth Garcia-Moya | Harbor Reg Center |
| Robert Chavez | SBWIB Inglewood 1 Stop Ctr |
| Alailah Runnds | Habor College |
| Yesenia Tercero | SBWIB |
| Cynthia Austin | CVHUSD |
| Anthony Tarart | RBUSD |
| Eric Davis | DOR |
| Kareene Alprecht | DOR |
| Michael Murphy | ARC South Bay |
| Diana Giannone | DPSS Dept of Public & Social Serv |
| Michael Trogan | SBWIB |
| Vivian Nguyen | EDD Torrance |
| Veronica Champayne | EDD |
| Vikki Westerskov | SoCal ROC |
| Joclyn Molo | HACLA |
| Mira Pranata | LAUSD |
| Hector Chaccn | HACLA |
| Joanna Clifton | IUSD |
| Meo Ame | WDACS LA County |
| Justin Lee | LA Conservatory |
| Ellah Ronen | CalFund |
| Reginald Blaylock | IPD |
| Pamela Paije | HACLA |
| Robert Paije | Centrocha |
| Ben Sarcadi | Breaking Barriers |
| Paul Guzman | New Opps |

| | |
|---------------------|------------------------------|
| Osbert Ownor | |
| Jessica Ku Kim | LAEDC |
| Alfred Escobar | Centrocha |
| Jonae Watts | Path |
| Erick Cerda | Probation LA County |
| Michael Stamolis | WLA Village |
| Deborah Shepard | SBWIB |
| Alexandra Weyman | LA HTA |
| Brittany Olayele | Torrance Adult Sch |
| Adine Forman | LA HTA |
| Laura Chardeit | LAUSD |
| MariaXochicale | CYS Centinela Youth Services |
| Tejauta Ortega | CSUDH |
| ManuelBanneios | Div Adult Parole Operations |
| LaTonya Atkins | LASC |
| Danny Flores | Centrocha |
| Jimmy Quintna | Root & Rebound |
| Carolyn Hines | LACCD |
| Eduardo Bedoy | DACE LAUSD |
| Dr. Kiwaina Cain | IUSD |
| Hector Chaccn | HACLA |
| Mira Pranata | LAUSD |
| Helena Henderson | Friends Outside |
| Meoshay Glasby | Child Support Services |
| Lamont Norman | DPSS |
| Lucia Garcia | Sanctuary of Hope |
| Seon Quiulan | CS |
| Ishimine Caldwell | Sanctuary of Hope |
| Carla Cortez | SBWIB |
| Walleska Barreto | HTA |
| Robert Padilla | DPSS Gain |
| Kim Pitts | Kaiser Permanente |
| Tiffany Miller | El Camino College |
| Cosalet Adams | DPSS CFNP |
| Yolanda Dodds-Lyons | EDD |
| Maria Calvillo | Youth Policy Institute |
| Jazman Romero | Youth Policy Institute |
| Melanie Dulce | Kaiser Permanente |
| Claudia Goduj | Lawndale School District |
| Cee MouaMoua | DPSS |
| David Brown | El Camino College |
| Maria Ayala | DPSS |

| | |
|--------------------------|--|
| Richard A. Pierce | ARC South Bay |
| Isis Jones | ARC Mid Cities |
| Felicia French | D.O.R. |
| David Gonzales | El Camino College |
| Jose Anaya | El Camino College |
| Gary Greco | El Camino College |
| Nina Patel | Friendship Foundation |
| Maribel Najera | Harbor College |
| Dr. Luis Dorado | Harbor College |
| Donald Essex | Harbor College |
| Rose Samaniego | Harbor Regional Center |
| Christie Martinez | Mychal's Learning Place |
| Colm Coffey | Switzer Center |
| | SWSELPA |
| Ivan M. Rosenberg, Ph.D. | Uniquely Abled Academy |
| Jay Phillips | Uniquely Abled Academy |
| Lidenira Amador | Westside Regional Center |
| Kim Sullivan | Beach Cities Learning Center |
| Dr. Anthony Taranto | South Bay Adult School |
| Liliana Ortiz | Torrance Adult School |
| Anthony Bridi | Redondo Shores |
| Cindy Merrill | Redondo Union- Workability |
| Jackie Figueroa | CVUHSD- Workability |
| Carmen Biernat | Mira Costa- Workability |
| Mark Arranaga | Torrance Unified School District-Workability |
| | Hawthorne Math and Science- Workability |
| | Da Vinci Schools- RISE |
| Michael Stamolis | Client's parent |

| | |
|--------------|---------------|
| Jimmy Lipton | Organizations |
|--------------|---------------|

| | |
|--------------------|-------------------|
| Dr. Melendez | IUSD |
| Dr. Sanderlin | IUSD |
| Dr. Reginald Sirls | IUSD |
| Dr. James Marin | IUSD |
| Dr. Carmen Beck | IUSD |
| Maricela Zambrano | IUSD |
| Eugenio Villa | IUSD |
| Marzella Brown | IUSD |
| Traci Gholar | IUSD |
| Sylvia Branch | IUSD |
| Oscar Rodriguez | IUSD |
| Renee Williams | IUSD |
| LaRoyce Murphy | IUSD |
| Garry Gregory | IUSD |
| Dawnyell Goolsby | IUSD |
| Brian Coffey | IUSD |
| Constance Chappell | IUSD |
| Jose Ponce | IUSD |
| Kym Gero-Burris | IUSD |
| Franklin Tilley | IUSD |
| Richard Barter | IUSD |
| Miguel Perez | IUSD |
| Jane Hang | IUSD |
| Douglas Moroke | IUSD |
| Gustavo Rojas | IUSD |
| Kyle Douglas | IUSD |
| Kiwiana Cain | IUSD |
| Alberto Paredes | IUSD |
| William Carter | IPD |
| Mark Fronterotta | IPD |
| James Kirk | IPD |
| Lillian Grant | IUSD |
| Timothy Marks | IPD |
| Margaret Evans | IUSD |
| Miriam Morris | IUSD |
| Scott Collins | IPD |
| Yolanda Dodd-Lyons | EDD |
| Erika Vasquez | City of Inglewood |
| Trina Tyson | City of Inglewood |
| Jessica Ellis | CYS |
| Wayne Spenser | Spenser 4 Hire |
| Pat Donaldson | |
| Joe Ahn | NGC |

| | |
|---------------------------|-------------------------------|
| Ruth Davis | |
| Carolyn Anderson | EDD |
| Brenda Garvin | DOR |
| Lily Craig | Chevron |
| Ellenmary Michale | Pelican |
| Bernadine Grayer | CSUDH |
| Kendrick Broberson | |
| Kwojno | Avanti Hospitals |
| S. Jensen | Indian Center |
| Kirk | Torrance Bakery |
| S. Santin | City of Gardena |
| Mitch | Iron Workers |
| Glenn Grindstaff | L3T |
| Lilian Haney | SpaceX |
| Mark Little | |
| Gregg McClain | |
| Bernadine Grayer | |
| Kendrick Broberson | |
| Nick Spampanato | |
| Tod Sword | |
| Anthony Taranto | SBAS |
| Carolyn Woodard | DPSS |
| Hatha Parrish | CVUHSD |
| Mikle McBride | CVUHSD |
| Ben Wardrop | CVUHSD |
| Dr. Jean Shankweiler | CV |
| Howard Ho | CV |
| Loretta Cota | CV |
| Robin Dreizler | C |
| Christina Rios | CV |
| Grace Yang | CV |
| Jenna Mendoza | CV |
| Karen McKelvey | CV |
| Terry Hughes | CV |
| Idania Reyes | CV |
| Deborah Lindo | CV |
| Ugema Hoseajames | CV |
| Jason Vogel | Career Expansion |
| Sabrina Barnes | Parks & Recs |
| Wayne Miles | Parks & Recs |
| Lisa Porter | New Horizons Career Devel Sol |
| Carolyn Orlowski | Health Impact |
| Catherine Holdbrook-Smith | Magnetika |
| Adrienne Dellinger | Vital Research |
| Diane Walkker | AVHSD |
| Josephine Castillo | Kaiser |

| | |
|------------------|---------|
| Lisa Mitchell | HASC |
| Barbara Anderson | City LA |

| | |
|---------------------|------------------|
| Wan-Chun Chang | Dor |
| Richard Verches | Verizon |
| Gustavo Chamorro | Rscdd Edu |
| Rocky Bettar | Rowland Schools |
| Emily Hering | DSS |
| Sarah TurneR | DSS |
| Christina Mills | |
| Elizabeth Akinola | ACL HHS |
| Jennifer Hutcherson | Elcamino Edu |
| Graciela Vasquez | Cerritos Edu |
| Stephanie Lewis | Lbcc Edu |
| Ruben Frutos | Paramount K12 |
| Eileen Stear | |
| John Makevich | Canyons Edu |
| MaryAnn Pranke | Glendale |
| Dione Carter | Smc Edu |
| Joseph Stark | Lauds |
| John Russell | Monrovia Schools |

| |
|--|
| Armenian Relief Society Social Service |
| Catholic Charities, Glendale Refugee and Immigrant Services |
| Community Enhancement Services |
| Episcopal Diocese of Los Angeles Interfaith Refugee & Immigration Service (IRIS) |
| Pacific Asian Consortium in Employment Workforce Program |
| PARS Equality Center |
| United Cambodian Community |
| Southeast Asian Community Alliance |
| Thai Community Development Center |
| United Cambodian Community, Inc. |
| Special Services for Groups |
| Asian American Drug Abuse Program, Inc. |
| Asian Pacific Islander Small Business Program |
| Asian Professional Exchange |
| Asian Youth Center |
| South Asian Network |
| Asian Americans Advancing Justice |
| Building Skills Partnership |
| Centro Community Hispanic Association, Inc. (Centro CHA) |

| |
|---|
| Coalition for Humane Immigrant Rights of Los Angeles (CHIRLA) |
| Filipino Migrant Center |
| Guam Communications Network |
| Hospitality Training Academy (HTA) |
| California Immigrant Policy Center |
| Catholic Charities of Los Angeles, Inc. |

Exhibit A-2-d

**SBWIB Regional and Local Plan Meetings
Prepared by Elisa Irish**

Attendees

September 11th Individuals with Disabilities 9-11am (25) Attendees

- Michael Stamolis, WLA Village
- Dr. Anthony Taranto, South Bay Adult School
- Liliana Ortiz, Torrance Adult School
- Jimmy Lifton, Reel People Lims
- Eric Holly, Inglewood Chamber of Commerce
- Dinah White, EDD
- Mary Kaluzok Propath
- Alailah Runnds, Harbor College
- Carmen Biernat, Mira Costa HS
- Yesenia Terecero, SBWIB Torrance
- Serrano Barnes, CYS
- Wayne Diulio, Torrance Unified
- Elizabeth Garcia Moya, Harbor Regional Center
- Cynthia Austin, CVUHSD
- Eric Davis, DOR
- Vivien Nguyen, EDD
- Lisa Ryan, Switzer Center
- Karen Alpuecit, DOR
- Felicia French, DOR
- Colm Coffey, Switzer Center
- Robert Chavez, SBWIB
- Anthony Tarart, RBUSD
- Michael Murphy, ARC South Bay
- Gary Greco, El Camino College
- Diana Giannone, Dept of Public Social Services

October 10th Immigration English Lang Learners 9-11am (17) Attendees

- Hyepi Im, Faith and Community Empowerment
- Adine Forman, LAHTA
- Alexandra Weyman, LAHTA
- Walleska Barreto, LAHTA
- Maria Xochicale, CYS
- Fawn Supernaw, CSUDH
- Tajaut Ortega, CSUDH
- Myrna Nguiao, SBWIB Inglewood
- Lillian Ortiz, Torrance Adult School
- Laura Chardeit, LAUSD
- Michael Trogan, SBWIB
- Brittany Olayele, Torrance Adult School
- Tia Shi, Learnnet Academy
- Irene an, Learnnet Academy
- Carla Cortez, SBWIB Inglewood
- Margarita Jimenez, LA County DPSS
- Robert Chavez, SBWIB

October 11th Community Engagement 5-7pm, Torrance (9) Attendees

- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Eric Davis, DOR
- Robert Chavez, SBWB
- Irena Seta, Friends Outside
- Deborah Shepard, SBWIB
- Michael Trogan, SBWIB
- Carolyn Hines, Hines Hospitality
- Carolyn Anderson, EDD

October 25th Reentry Planning (Michael Trogan) (21) Attendees

- Mariya Vaue, New Opportunities
- Sgt. Blaylock, IPD
- Manuel Banneios, Div of Adult Parole Operations
- Barry ?, Amway Foundation?
- Pamela Paige, HACLA
- Robert Castillo, Centro CHA
- Alejandro Lorenzo, Centro Chu
- Victoria Westerskov, SoCal ROC
- LaTanya Atkins, LASC
- Ben Sarcadi, Breaking Barriers
- Danny Flores, Centro Cha
- Robert Chavez, SBWIB
- Erick Cerda, Probation
- Jonae Watts, PATH
- Alfred Escobar, CentroROC HA
- Osbert Ownor
- Paul Guzman, New Opps
- Jessica Ku Kim, LAEDC
- Carolyn Christian, LACCD
- Jimmy Quintan, Root & Rebound
- Michael Trogan, SBWIB

November 14th LA Basin Self-Assessment (13) Attendees

- Eduardo Bedoy, DACE LAUSD
- Veronica Champayne, EDD
- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Alex Alme, WDACS
- Dr. Kiwiana Cain, IUSD
- Joana Clifton, IUSD
- Robert Chavez, SBWIB
- Joclyn Molo,, HACLA
- Hector Chaccn, HACLA
- Mia Pranata, LAUSD LD-South
- Justin Lee, LA Conservation Corps
- Ellah Ronen, CA Community Foundation

November 27th Child Support Services

(8) Attendees

- Helena Henderson, Friends Outside
- Robert Chavez, SBWIB
- Yesenia Tercero, Torrance One Stop
- Meo'Shay Glasby, Child Support Services
- Lamont Norman, DPSS
- Lucia T. Garcia, Sanctuary of Hope
- Ishimine Caldwell, Sanctuary of Hope
- Seon Quilan, Guest from Scientology

December 4th CalFresh Employment & Training

(15) Attendees

- Robert Padilla, DPSS Gain
- Liliana Ortiz, Torrance Adult School
- Kim Pits, Kaiser
- Tiffany Miller, El Camino College
- Cosalt Adams, DPSS
- Yolanda Dodds-Lyons, EDD
- Maria Calvillo, Youth Policy Institute
- Gustavo Rojas, Inglewood Unified
- Jazmin Romero, Youth Policy Institute
- Robert Chavez, SBWIB
- Melanie Dulce, Kaiser
- Claudia Goduj, Lawndale School District
- Cee Moau, DPSS
- David Brown, El Camino College
- Maria Ayala, DPSS

Exhibit A-2-e

SOUTH BAY WORKFORCE INVESTMENT BOARD
 Local and Regional Plans
 Individuals with Disabilities
 Tuesday, September 11, 2018 * 9:00 am to 11:00 am
 Sign-in Sheet

| Name | Title | Organization | Email | Phone Number | Signature |
|-----------------------|---------------------------|------------------------------------|-------------------------------------|--------------------------|-----------|
| Marcy Kallitok | Manager | PROPATH INC | marcy@propathinc.com | 310-680-3836 | |
| Alida Funnels | Adjunct Counselor | Harbor College Special Programs | funnel@harborcollege.edu | (310) 333-4649 | |
| Carmon Beyernt | Workability Coach | High School | cbeyernt@mbmsd.org | (510) 310-7337 #1574 | |
| Yessica Tereno | Career Services Counselor | SPMB - Torrance | YTereno@mbmsd.org | 310-680 3832 | |
| Serrana Brown | School Trans Specialist | CYS | Serrana@youth.org | 562-271 3656 | |
| Liliana Ortiz | Career Coordinator | TORRANCE Advisit | ortiz.liliana@torranceadvisit.org | 310-496-4696 | |
| KAYNE DILLIO | Director FUSO ADULT ED | TORRANCE UNIFIED | kayne.dillio@torranceadvisit.org | 310 972-6520 EXT 8400 | |
| Elizabeth Garcia-Moya | Employment Specialist | Harbor Regional Center | elizabeth.garcia@harborrc.org | (310) 543-0145 | |
| Amelia Hustin | Project Facilitator | WASHBURN VALLEY UNIFIED | ameliasth@washburnvalleyunified.org | 310 263 3997 | |
| William Struvelis | DCR | CVV - V. Lase | WStruvelis@cvv.org | 714-422-4247 | |
| ERIC DAVIS | State of Calif | | Edavis@dcra.org | 626-422-0424 | |
| Niven Nguyen | ETDD - Torrance | ETDD | Nnguyenc@dcra.org | (30) 782-2109 | |

SOUTH BAY WORKFORCE INVESTMENT BOARD

Local and Regional Plans

Individuals with Disabilities

Tuesday, September 11, 2018 * 9:00 am to 11:00 am

Sign-in Sheet

| Name | Title | Organization | Email | Phone Number | Signature |
|-----------------|------------------------------|--------------------------------------|---------------------------|-------------------|-----------|
| Anthony Tazoul | Director SBA | RISD | atarc@risd.edu | 951-212-7505 | |
| Lisa Ryan | Curriculum Inst | Switzer Center | lryan@switzercenter.org | | |
| DANIELLE ALPERT | Counselor | DOR | karen.alpert@dor.ca.gov | (323) 565-1878 | |
| Fellisa French | Regional Business Specialist | DOR | french.fellisa@dor.ca.gov | | |
| Colm Coffey | Principal | Switzer L.C. | ccoffey@switzercenter.org | 310-328-3611 x133 | |
| Robert Cravel | operations manager | S&S Enterprises Business Development | rchravel@sbm.us | 310 680 3700 | |
| Jimmy L. Fern | founder | Reel People Lincs | jlf@reelpeople.com | 310 922 8558 | |
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|------------------|--|--|--------------------|------------------------------|--|
| Michelle Murrain | #255 CES COORD. | APR SOUTH BAY | MILLIKEN | 310 530-2333 310 530-2324 | |
| Dinah Hute | EDD | Lorraine Serrano | Dinah Hute | 323-1271 | |
| Gang Greco | El Camino College Special Human Services Administrator | Resource Center Dept of Public Social Services - GSN Program | greco@elcamino.edu | (310) 660-3245 | |
| Diana Giannone | Human Services Administrator | Dept of Public Social Services - GSN Program | dgiannone@gov | 562 908 8414 | |
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Exhibit A-2-f

From: Chris Cagle [<mailto:ccagle@sbwib.org>]

Sent: Friday, October 26, 2018 3:06 PM

To: Renfree, Bethany@CWDB <[Bethany.Renfree@CWDB.CA.GOV](mailto:Renfree@CWDB.CA.GOV)>; Michael Trogan <mtrogan@sbwib.org>; Dowdy, Michael@CWDB <Michael.Dowdy@CWDB.ca.gov>; Aguilera, Rafael@CWDB <Rafael.Aguilera@cwdb.ca.gov>

Cc: David Shinder <davidkshinder@gmail.com>

Subject: Re: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hi Bethany:

The South Bay Workforce Investment Board has two more Local and Regional Planning meetings coming up that we would like to inform you about. November 27th and December 4th. See below for the details about the remaining meetings and the new ones too:

October 25, 2018

2:00 P.M. to 4:30 P.M.

South Bay Reentry Planning Forum

November 14, 2018

9:00 A.M. to 11:30 A.M.

South Bay Self-Assessment Forum

November 27, 2018

3:00PM to 5:00PM

Child Support Services

* Strengthening partnerships with local child support agencies to serve non-custodial parents

December 4, 2018

9:00AM to 11:00AM

CalFresh Employment & Training

*Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at:

South Bay Workforce Investment Board Conference Room

11539 Hawthorne Blvd., 5th Floor

Hawthorne, CA 90250

Here is the link to the flyer in case you would like to post this too

https://docs.wixstatic.com/ugd/b8c0dc_e2a49683adb84dad86abefbb1322e2a3.pdf

Thank you,

Chris Cagle

Regional Affairs Manager

South Bay Workforce Investment Board

11539 Hawthorne Blvd., Suite 500

Hawthorne, CA 90250

310-213-5182

ccagle@sbwib.org

www.sbwib.org

no encrypt

noencrypt:

From: Michael Trogan
Sent: Monday, October 1, 2018 10:45 AM
To: 'Bethany.Renfree@cwdb.ca.gov' <Bethany.Renfree@cwdb.ca.gov>; 'Michael.Dowdy@cwdb.ca.gov' <Michael.Dowdy@cwdb.ca.gov>; 'Rafael.Aguilera@cwdb.ca.gov' <Rafael.Aguilera@cwdb.ca.gov>
Cc: Chris Cagle <ccagle@sbwib.org>
Subject: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hello,

This email is providing updated notice of the dates/times and location for the South Bay Workforce Investment Board's Local and Regional Planning meetings. The flyer regarding the meetings is also attached.

October 10, 2018
9:00 A.M. to 11:00 A.M.
English Language Learners, Immigrants & Refugees

October 11, 2018
5:30 P.M. to 7:00 P.M.
Community Engagement/Input
*Held at Torrance One Stop, 1220 Engracia Ave, Torrance, CA 90501

October 25th
2:00 P.M. to 4:30 P.M.
South Bay Reentry Planning Forum

November 14th
9:00 A.M. to 11:30 A.M.
South Bay Self-Assessment Forum

All forums will be held at:

South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor
Hawthorne, CA 90250

Thanks you,
Michael Trogan
Career Services Coordinator
South Bay Workforce Investment Board

Exhibit A-2-g

Community and Stakeholder Forum on:
**Improving Services to Individuals with Disabilities
through Competitive Integrated Employment**

AGENDA

- I. Call to Order
- II. Overview of 4-Year Local Workforce Plans and Requirements for Biennial Review and Modification
- III. Overview of Competitive Integrated Employment
- IV. State Requirements and Guidance on Services for Individuals with Disabilities through Competitive Integrated Employment
- IV. Objectives of Community and Stakeholder Forum
- V. Consideration of and Discussions on:
 - A. How are DOR and the workforce system (i.e. the local Board and the AJCCs) currently working together with local partners (such as regional centers, special education and Workability programs, among others) to support the employment goals of individuals with intellectual disabilities and developmental disabilities?
 - B. Are efforts underway for the partners to collaborate on the use of CIE for job seekers with ID/DD?
 - C. Have discussions begun on the development of a Local Partnership Agreement to create more CIE opportunities? If not, how can this be accelerated?
 - D. Have workforce system staff received training in serving individuals with ID/DD and are they knowledgeable about programs and services available to assist this target group? What additional training and information is needed?
 - E. How are DOR and the local workforce system working together to outreach to employers and partners to support individuals with ID/DD in achieving CIE? If efforts are not yet underway, what will be done?
 - F. Have recruitment, referral and employer engagement strategies been defined? If not, what is planned?
- VI. Adjournment

Exhibit A-2-h

September 11, 2018

**Improving Services to
Individuals with Disabilities
through Competitive
Integrated Employment**

- » Workforce development programs operated under the federal Workforce Innovation and Opportunity Act (WIOA) are administered in California by 45 distinct Local Workforce Development Boards (LWDBs).
- » In 2017, the LWDBs submitted 4-year Local Workforce Plans to the Governor, all of which were, ultimately, approved.
- » In accordance with WIOA requirements, a biennial review of the 4-year Local Plans is required.
- » California has established specific guidelines for the biennial review of Local Plans, including updates and addenda to bring the plans into alignment with California's 2018 update of the State Workforce Plan.

Local Workforce Planning and the Biennial Updates



Required modifications to local plans must address:

- » New partnerships with CalFresh Employment and Training Programs
- » New Partnerships with Local Child Support Agencies
- » Enhanced Collaboration with local representatives of the California Department of Rehabilitation and other agencies within the disability services network to implement Competitive Integrated Employment models
- » Enhanced partnerships with local education agencies, community-based organizations and other stakeholders to serve English language learners, foreign born individuals and refugees

- » Competitive Integrated Employment (CIE) is work performed by a person with a disability (including those with intellectual disabilities and developmental disabilities) within an integrated setting that includes both individuals with and without disabilities.
- » CIE is full- or part-time work that:
- Compensates individuals at no less than the legal minimum wage and at the same rate as non-disabled employees with the same skills, performing the same work
 - Yields an income comparable to that of similarly situated non-disabled individuals
 - Provides the same benefits available to other employees
 - Is at a location where employees interact with other persons who are not individuals with disabilities
 - Presents opportunities for advancement

- » In 2017, the California Department of Rehabilitation (DOR), the Department of Developmental Services (DDS) and the California Department of Education (CDE) formalized a partnership agreement around creating more opportunities for individuals with intellectual disabilities (ID) and developmental disabilities (DD) through CIE and other mechanisms.
- » Local Boards must submit modifications to their local plans that address how they will engage with local counterparts of the three state-level partners to align with the State CIE strategy embedded in its blueprint.

Overview of Local Plan Guidance regarding Competitive Integrated Employment

- » The state-level CIE partners (DOR, DDS, CDE) have developed a Local Partnership Agreement template to assist local education agencies, DOR districts and DDS regional centers in collaborating more effectively in assisting individuals with ID and DD.
- » Staff at AJCCs are expected to understand the needs of jobseekers with ID/DD and be knowledgeable about programs and resources that can aid in their success.
- » DOR's district staff will designate a point of contact for the Local Boards to help provide linkages to service providers of individuals with ID/DD.

- » DOR district staff will partner with Local Boards to outreach to employers and partners to develop strategies to achieve CIE opportunities for consumers.
- » The State Board recommends that Local Boards support the recruitment, referral, and employer engagement efforts of DOR representatives.



- » Give stakeholders and the community the opportunity to weigh in on the needs of this target group
- » Learn from practitioners about best practices in meeting service needs
- » Identify where gaps in services may currently exist
- » Hear recommendations on implementing competitive integrated employment for individuals with intellectual disabilities and developmental disabilities.

Objectives of this Community and Stakeholder Forum

- » How are DOR and the workforce system (i.e. the local Board and the AJCCs) currently working together with local partners (such as regional centers, special education and Workability programs, among others) to support the employment goals of individuals with intellectual disabilities and developmental disabilities?
- » Are efforts underway for the partners to collaborate on the use of CIE for job seekers with ID/DD?
- » Have discussions begun on the development of a Local Partnership Agreement to create more CIE opportunities? If not, how can this be accelerated?

For Your Consideration and Input

- » Have workforce system staff received training in serving individuals with ID/DD and are they knowledgeable about programs and services available to assist this target group? What additional training and information is needed?
- » How are DOR and the local workforce system working together to outreach to employers and partners to support individuals with ID/DD in achieving CIE? If efforts are not yet underway, what will be done?

» Have recruitment, referral and employer engagement strategies been defined? If not, what is planned?

Thanks!

We greatly appreciate your input!

Exhibit A-2-i

Regional and Local Plans Meeting
Hosted by David Shinder, Government Consultant
September 11, 2018, 9:00 a.m. to 11:00 a.m.

Meeting Notes by Elisa Irish

The meeting notes are based on the dialogue with community partners addressing the follow questions - in brief; how are partners working together, are there efforts to collaborate, developing a local agreement to create more CIE opportunities, have staff received training, is there outreach to employers and partners and are recruitments, referrals and strategies defined.

Subject: Improving Services to Individuals with Disabilities Through Competitive Integrated Employment

Felicia French, Behavior Specialist, DOR

- Visits the center weekly to meet with clients and conducts Job Club weekly and provide information on resources and benefits
- Encourage clients to be involve in the community and get engaged with activities

Michael Stamolis, (parent of autistic child), Our Village

- Volunteers at Our Village for disabled youth, and facilitates a youth play group
- **Challenge:** not knowing what is available and the need to communicate what is available
- **Suggested:** more meetings with organizations to learn about resources and then getting info into the community.
- Integration Alignment – Bob S. Core of Exercise. How to Silo.
- Michael stated “My experience with the One Stop is incredible”.

Dinah White, Workforce Specialist, EDD

- **Challenge:** How to find jobs for all the programs being offered for this population
- **Suggested:** Need assistance with creating a Triage: access, youth programs and outreach to HS students working with a dedicated staff. And, what do you do when these programs no longer funded?
- We need to work closely with Recs & Parks in Culver City, Inglewood, LA county

Robert Chavez, One Stop Centers Operations Manager, SBWIB

- Workability programs are viable and have different funding sources, TPP Transition Partnership Programs, summer programs and constant collaboration with employees.
- SBWIB was awarded an Accelerator Grant with El Camino College and Harbor Reg Ct. Serving Autistic clients with an A.A. to be placed in a machine operator positons and more.
- **Suggested:** We need to outreach/formally with a strategic plan and outreach to school districts, a positive recruitment with DOR, specifically, and prescreen. It’s being done now informally.

Cynthia Austin, Project Facilitator, CVUHSD Centinela Valley Union High School District

- The Office of Transition Services provides work experience
- CDE grant – goal is to place 250 students in temp-work experience-internship and provide work-readiness and coaching for 920.
- TPP, long standing, Cal Promise Grant contract with DOR, SS and DOE. We have a five-year pilot and on the sixth year now. We start with a 14-year olds with family providing wrap around services.

- Mandated to develop LPA Local Partnership Grants requirements
- **Suggested:** Workability is the most supportive in collaborating, best practices, job development. The regions meet regularly

Colm Coffey, Principal, Switzer Learning Center

- A Non-public school for special education needs
- Provide a Heritage tract program for diplomas, many clients will not receive a diploma
- Working with SBWIB to bridge relationships to make connection with resources

Jimmy Lipton, Founder, Reel People/ LIMS

- Focuses on Entertainment industry who are open and placing disabled population, they hire in groups for specific tasks such visual effects training
- **Challenge:** This population needs a familiar face on the job/show to help with direction and ease. It's an issue of confidence
- Wants an operational plan to integrate disabled clients into more opportunities, and entertainment is the vehicle to market to.
- Need to develop a practical street level language, what to say and not to say, teach centers how to community message to businesses

Michael Murphy, ARC South Bay

- **Challenge:** How to identify ways to help HS students ages 22-23 once they leave school since the support goes away.
- ARC has partnered with SBWIB for years "It's a wonderful discovery".
- Reverse Integration – plans for next year to bring together other target populations
- Home Community Base Services (HCBS) there are rules to be a viable vendor

Elizabeth Garcia-Moya, Employment Specialist, Harbor Regional Center

- October 13th Transition Fair – full of resources
- **Challenge:** Disconnection - because of the disconnect after HS, they are working with DOR for support and employment opportunities, and, connecting with families to provide resources needed
- Clients work with job developers, and receive on-going coaching

Kareene Alpuecht, Counselor, DOR

- They service organizations that don't have contracts and DOR preps clients before they enter the program
- Their key role is to target those who can't get served out of HS.
- **Suggested:** Counselors are responsible for going out into the community to provide information and resources. Target charter schools ages 18-24.

From DOR: There are five pre-eligible services for students:

- Job explore with counselor
- Out of HS school client must show proof they are enrolled in a training program
- Provide work-place readiness training
- Work-Based Learning – paid internships
- Connected to Goodwill and Ability First to provide job readiness
- Self-Advocacy

Mr. Shinder thanked everyone.

Meeting adjourned at 11:00 am

Exhibit A-3-a

South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 10th

9:00 A.M. to 11:00 A.M.*

**English Language Learners,
Foreign Born Individuals & Refugees**

Developing strategies to strengthen services to English language learners, foreign born individuals and refugees

October 11th | 5:00 P.M. to 7:00 P.M.
Torrance One-Stop - 1220 Engracia Ave.
Torrance, CA 90501

Community Engagement/Input

Community forum on local workforce services

October 25th

2:00 P.M. to 4:30 P.M.*

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 14th

9:00 A.M. to 11:30 A.M.*

LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

TBA

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

TBA

CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

***All forums, unless specified above, will be held at the South Bay Workforce Investment Board Conference Room 11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250**



A WORKFORCE DEVELOPMENT BOARD

RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



America's Job Center of California™

South Bay Workforce Investment Board

is updating its Local & Regional Plans

The SBWIB invites you to join the discussion
Your participation and input is critical to developing a plan that
is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

September 11, 2018 | 9:00 A.M. to 11:00 A.M.

Individuals with Disabilities

Improving services to individuals with disabilities
through competitive integrated employment

October 10, 2018 | 9:00 A.M. to 11:00 A.M.

English Language Learners, Immigrants & Refugees

Developing strategies to strengthen
services to English language learners, foreign born
individuals and refugees

TBA | 5:30 P.M. to 7:00 P.M.

Community Engagement/Input

Community forum on local workforce services

All forums will be held at the
South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250



A WORKFORCE
DEVELOPMENT BOARD

RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



America's Job Center
of California™

South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 25th

2:00 P.M. to 4:30 P.M.

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 27th

3:00 P.M. to 5:00 P.M.

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

November 14th

9:00 A.M. to 11:30 A.M.

LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

December 4th

9:00 A.M. to 11:00 A.M.

CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at the
South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250



A WORKFORCE
DEVELOPMENT BOARD

RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



America's Job Center
of California

Exhibit A-3-b

From: [Elisa Irish](mailto:Elisa.Irish@sbwib.org)
To: lwilson@csudh.edu; f supernaw1@csudh.edu
Cc: [Michael Trogan](mailto:Michael.Trogan@sbwib.org); [Carla Cortez](mailto:Carla.Cortez@sbwib.org); [Robert Chavez](mailto:Robert.Chavez@sbwib.org); [Chris Cagle](mailto:Chris.Cagle@sbwib.org)
Subject: SBWIB Regional and Local Planning Meeting Oct. 10th
Date: Monday, October 8, 2018 8:25:00 AM
Attachments: [SBWIB Regional and Local Plan Flyer.pdf](#)

Greetings Lynda and Fawn,

Can you join us on October 10th, 9am at the SBWIB Hawthorne office for a discussion on English Language Learners, Foreign Born and Refugees – Developing strategies to strengthen services. Hopefully with the discussions amongst industry professionals in this meeting, your questions can be answered or addressed with some solutions.

The attached flyer has more details on our upcoming forums as well. Please attend, your participation is greatly valued.

If you have any questions please email me, Elisa Irish at eirish@sbwib.org

Elisa Irish
SBWIB
Special Projects Development Coordinator

From: Lynda Wilson <lwilson@csudh.edu>
Date: September 25, 2018 at 9:12:33 AM PDT
To: Robert Chavez <rchavez@sbwib.org>
Cc: Fawn Supernaw <f supernaw1@csudh.edu>
Subject: **Manufacturing ESL Proposal**

Good morning Robert:

Fawn and I wanted to follow-up with you on the creation of the Manufacturing ESL course. In our regular ESL classes, each level (basic, intermediate, advance) requires 8 weeks of instruction to complete. The content includes reading, writing, grammar and conversation. Our thoughts are to create a course that concentrates on communication (oral, written, electronic) and manufacturing vocabulary. We are in the needs assessment phase for the SBWIB course and have a few questions. Would it be possible to survey a few companies or speak to someone at SBWIB who has knowledge of what course content would be needed? Since the area of manufacturing is so broad,

should we narrow it down into manufacturing sectors and deliver a more customized program with content relevant to the sector? What level (basic, intermediate, advance) would be appropriate to the audience. Do you think that the audience would need all 3 levels? Also, what duration of time do you think would be appropriate? How many hours/day is needed? How many day/week?

We are available by phone or can come by your office to further the discussion on our ESL for SBWIB and look forward to collaborating with you on this project. Thank you.

Lynda

Lynda Wilson, Ph.D
Associate Dean
College of Extended and International Education
California State University-Dominguez Hills
1000 East Victoria Street
Carson, CA 90747
310-243-3727



Exhibit A-3-c

List of Names and Organizations invited to participate in forum

| | |
|-----------------------|-----------------------------------|
| David Shinder | Govt Admin Consultant |
| Michael Stamolis | Our Village - Parent |
| Dr. Anthony Taranto | South Bay Adult Sch |
| Liliana Ortiz | Torrance Adult Sch |
| Jimmy Lifton | Reel People and LIMS |
| Erick Holly | Inglewood Chamber |
| Dinah White | EDD Education Develop Dept. |
| Marcy Kaluzok | Propath at SB One Stop |
| Wayne Diulio | Torrance Adt Sch |
| Colmcille Coffey | Switzer Learning Center |
| Dr. Gary Greco | El Camino College |
| Carmen Biernat | Mira Cost HS Manhattan Bch |
| Lisa Ryan | Switzer Learning Center |
| Felicia French | DOR Dept of Rehabilitation |
| Serrano Barnes | CYS Centinela Youth Services |
| Elizabeth Garcia-Moya | Harbor Reg Center |
| Robert Chavez | SBWIB Inglewood 1 Stop Ctr |
| Alailah Runnds | Habor College |
| Yesenia Tercero | SBWIB |
| Cynthia Austin | CVHUSD |
| Anthony Tarart | RBUSD |
| Eric Davis | DOR |
| Kareene Alprecht | DOR |
| Michael Murphy | ARC South Bay |
| Diana Giannone | DPSS Dept of Public & Social Serv |
| Michael Trogan | SBWIB |
| Vivian Nguyen | EDD Torrance |
| Veronica Champayne | EDD |
| Vikki Westerskov | SoCal ROC |
| Joclyn Molo | HACLA |
| Mira Pranata | LAUSD |
| Hector Chaccn | HACLA |
| Joanna Clifton | IUSD |
| Meo Ame | WDACS LA County |
| Justin Lee | LA Conservatory |
| Ellah Ronen | CalFund |
| Reginald Blaylock | IPD |
| Pamela Paije | HACLA |
| Robert Paije | Centrocha |
| Ben Sarcadi | Breaking Barriers |
| Paul Guzman | New Opps |

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| Osbert Ownor | |
| Jessica Ku Kim | LAEDC |
| Alfred Escobar | Centrocha |
| Jonae Watts | Path |
| Erick Cerda | Probation LA County |
| Michael Stamolis | WLA Village |
| Deborah Shepard | SBWIB |
| Alexandra Weyman | LA HTA |
| Brittany Olayele | Torrance Adult Sch |
| Adine Forman | LA HTA |
| Laura Chardeit | LAUSD |
| MariaXochicale | CYS Centinela Youth Services |
| Tejauta Ortega | CSUDH |
| ManuelBanneios | Div Adult Parole Operations |
| LaTonya Atkins | LASC |
| Danny Flores | Centrocha |
| Jimmy Quintna | Root & Rebound |
| Carolyn Hines | LACCD |
| Eduardo Bedoy | DACE LAUSD |
| Dr. Kiwaina Cain | IUSD |
| Hector Chaccn | HACLA |
| Mira Pranata | LAUSD |
| Helena Henderson | Friends Outside |
| Meoshay Glasby | Child Support Services |
| Lamont Norman | DPSS |
| Lucia Garcia | Sanctuary of Hope |
| Seon Quiulan | CS |
| Ishimine Caldwell | Sanctuary of Hope |
| Carla Cortez | SBWIB |
| Walleska Barreto | HTA |
| Robert Padilla | DPSS Gain |
| Kim Pitts | Kaiser Permanente |
| Tiffany Miller | El Camino College |
| Cosalet Adams | DPSS CFNP |
| Yolanda Dodds-Lyons | EDD |
| Maria Calvillo | Youth Policy Institute |
| Jazman Romero | Youth Policy Institute |
| Melanie Dulce | Kaiser Permanente |
| Claudia Goduj | Lawndale School District |
| Cee MouaMoua | DPSS |
| David Brown | El Camino College |
| Maria Ayala | DPSS |

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| Richard A. Pierce | ARC South Bay |
| Isis Jones | ARC Mid Cities |
| Felicia French | D.O.R. |
| David Gonzales | El Camino College |
| Jose Anaya | El Camino College |
| Gary Greco | El Camino College |
| Nina Patel | Friendship Foundation |
| Maribel Najera | Harbor College |
| Dr. Luis Dorado | Harbor College |
| Donald Essex | Harbor College |
| Rose Samaniego | Harbor Regional Center |
| Christie Martinez | Mychal's Learning Place |
| Colm Coffey | Switzer Center |
| | SWSELPA |
| Ivan M. Rosenberg, Ph.D. | Uniquely Abled Academy |
| Jay Phillips | Uniquely Abled Academy |
| Lidenira Amador | Westside Regional Center |
| Kim Sullivan | Beach Cities Learning Center |
| Dr. Anthony Taranto | South Bay Adult School |
| Liliana Ortiz | Torrance Adult School |
| Anthony Bridi | Redondo Shores |
| Cindy Merrill | Redondo Union- Workability |
| Jackie Figueroa | CVUHSD- Workability |
| Carmen Biernat | Mira Costa- Workability |
| Mark Arranaga | Torrance Unified School District-Workability |
| | Hawthorne Math and Science- Workability |
| | Da Vinci Schools- RISE |
| Michael Stamolis | Client's parent |

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|--------------|---------------|
| Jimmy Lipton | Organizations |
|--------------|---------------|

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|--------------------|-------------------|
| Dr. Melendez | IUSD |
| Dr. Sanderlin | IUSD |
| Dr. Reginald Sirls | IUSD |
| Dr. James Marin | IUSD |
| Dr. Carmen Beck | IUSD |
| Maricela Zambrano | IUSD |
| Eugenio Villa | IUSD |
| Marzella Brown | IUSD |
| Traci Gholar | IUSD |
| Sylvia Branch | IUSD |
| Oscar Rodriguez | IUSD |
| Renee Williams | IUSD |
| LaRoyce Murphy | IUSD |
| Garry Gregory | IUSD |
| Dawnyell Goolsby | IUSD |
| Brian Coffey | IUSD |
| Constance Chappell | IUSD |
| Jose Ponce | IUSD |
| Kym Gero-Burris | IUSD |
| Franklin Tilley | IUSD |
| Richard Barter | IUSD |
| Miguel Perez | IUSD |
| Jane Hang | IUSD |
| Douglas Morage | IUSD |
| Gustavo Rojas | IUSD |
| Kyle Douglas | IUSD |
| Kiwiana Cain | IUSD |
| Alberto Paredes | IUSD |
| William Carter | IPD |
| Mark Fronterotta | IPD |
| James Kirk | IPD |
| Lillian Grant | IUSD |
| Timothy Marks | IPD |
| Margaret Evans | IUSD |
| Miriam Morris | IUSD |
| Scott Collins | IPD |
| Yolanda Dodd-Lyons | EDD |
| Erika Vasquez | City of Inglewood |
| Trina Tyson | City of Inglewood |
| Jessica Ellis | CYS |
| Wayne Spenser | Spenser 4 Hire |
| Pat Donaldson | |
| Joe Ahn | NGC |

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|---------------------------|-------------------------------|
| Ruth Davis | |
| Carolyn Anderson | EDD |
| Brenda Garvin | DOR |
| Lily Craig | Chevron |
| Ellenmary Michale | Pelican |
| Bernadine Grayer | CSUDH |
| Kendrick Broberson | |
| Kwojno | Avanti Hospitals |
| S. Jensen | Indian Center |
| Kirk | Torrance Bakery |
| S. Santin | City of Gardena |
| Mitch | Iron Workers |
| Glenn Grindstaff | L3T |
| Lilian Haney | SpaceX |
| Mark Little | |
| Gregg McClain | |
| Bernadine Grayer | |
| Kendrick Broberson | |
| Nick Spampinato | |
| Tod Sword | |
| Anthony Taranto | SBAS |
| Carolyn Woodard | DPSS |
| Hatha Parrish | CVUHSD |
| Mikle McBride | CVUHSD |
| Ben Wardrop | CVUHSD |
| Dr. Jean Shankweiler | CV |
| Howard Ho | CV |
| Loretta Cota | CV |
| Robin Dreizler | C |
| Christina Rios | CV |
| Grace Yang | CV |
| Jenna Mendoza | CV |
| Karen McKelvey | CV |
| Terry Hughes | CV |
| Idania Reyes | CV |
| Deborah Lindo | CV |
| Ugema Hoseajames | CV |
| Jason Vogel | Career Expansion |
| Sabrina Barnes | Parks & Recs |
| Wayne Miles | Parks & Recs |
| Lisa Porter | New Horizons Career Devel Sol |
| Carolyn Orlovski | Health Impact |
| Catherine Holdbrook-Smith | Magnetika |
| Adrienne Dellinger | Vital Research |
| Diane Walkker | AVHSD |
| Josephine Castillo | Kaiser |

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|------------------|---------|
| Lisa Mitchell | HASC |
| Barbara Anderson | City LA |

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|---------------------|------------------|
| Wan-Chun Chang | Dor |
| Richard Verches | Verizon |
| Gustavo Chamorro | Rscdd Edu |
| Rocky Bettar | Rowland Schools |
| Emily Hering | DSS |
| Sarah TurneR | DSS |
| Christina Mills | |
| Elizabeth Akinola | ACL HHS |
| Jennifer Hutcherson | Elcamino Edu |
| Graciela Vasquez | Cerritos Edu |
| Stephanie Lewis | Lbcc Edu |
| Ruben Frutos | Paramount K12 |
| Eileen Stear | |
| John Makevich | Canyons Edu |
| MaryAnn Pranke | Glendale |
| Dione Carter | Smc Edu |
| Joseph Stark | Lauds |
| John Russell | Monrovia Schools |

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| Armenian Relief Society Social Service |
| Catholic Charities, Glendale Refugee and Immigrant Services |
| Community Enhancement Services |
| Episcopal Diocese of Los Angeles Interfaith Refugee & Immigration Service (IRIS) |
| Pacific Asian Consortium in Employment Workforce Program |
| PARS Equality Center |
| United Cambodian Community |
| Southeast Asian Community Alliance |
| Thai Community Development Center |
| United Cambodian Community, Inc. |
| Special Services for Groups |
| Asian American Drug Abuse Program, Inc. |
| Asian Pacific Islander Small Business Program |
| Asian Professional Exchange |
| Asian Youth Center |
| South Asian Network |
| Asian Americans Advancing Justice |
| Building Skills Partnership |
| Centro Community Hispanic Association, Inc. (Centro CHA) |

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| Coalition for Humane Immigrant Rights of Los Angeles (CHIRLA) |
| Filipino Migrant Center |
| Guam Communications Network |
| Hospitality Training Academy (HTA) |
| California Immigrant Policy Center |
| Catholic Charities of Los Angeles, Inc. |

Exhibit A-3-d

**SBWIB Regional and Local Plan Meetings
Prepared by Elisa Irish**

Attendees

September 11th Individuals with Disabilities 9-11am (25) Attendees

- Michael Stamolis, WLA Village
- Dr. Anthony Taranto, South Bay Adult School
- Liliana Ortiz, Torrance Adult School
- Jimmy Lifton, Reel People Lims
- Eric Holly, Inglewood Chamber of Commerce
- Dinah White, EDD
- Mary Kaluzok Propath
- Alailah Runnds, Harbor College
- Carmen Biernat, Mira Costa HS
- Yesenia Terecero, SBWIB Torrance
- Serrano Barnes, CYS
- Wayne Diulio, Torrance Unified
- Elizabeth Garcia Moya, Harbor Regional Center
- Cynthia Austin, CVUHSD
- Eric Davis, DOR
- Vivien Nguyen, EDD
- Lisa Ryan, Switzer Center
- Karen Alpuecit, DOR
- Felicia French, DOR
- Colm Coffey, Switzer Center
- Robert Chavez, SBWIB
- Anthony Tarart, RBUSD
- Michael Murphy, ARC South Bay
- Gary Greco, El Camino College
- Diana Giannone, Dept of Public Social Services

October 10th Immigration English Lang Learners 9-11am (17) Attendees

- Hyepi Im, Faith and Community Empowerment
- Adine Forman, LAHTA
- Alexandra Weyman, LAHTA
- Walleska Barreto, LAHTA
- Maria Xochicale, CYS
- Fawn Supernaw, CSUDH
- Tajaut Ortega, CSUDH
- Myrna Nguiao, SBWIB Inglewood
- Lillian Ortiz, Torrance Adult School
- Laura Chardeit, LAUSD
- Michael Trogan, SBWIB
- Brittany Olayele, Torrance Adult School
- Tia Shi, Learnnet Academy
- Irene an, Learnnet Academy
- Carla Cortez, SBWIB Inglewood
- Margarita Jimenez, LA County DPSS
- Robert Chavez, SBWIB

October 11th Community Engagement 5-7pm, Torrance (9) Attendees

- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Eric Davis, DOR
- Robert Chavez, SBWB
- Irena Seta, Friends Outside
- Deborah Shepard, SBWIB
- Michael Trogan, SBWIB
- Carolyn Hines, Hines Hospitality
- Carolyn Anderson, EDD

October 25th Reentry Planning (Michael Trogan) (21) Attendees

- Mariya Vaue, New Opportunities
- Sgt. Blaylock, IPD
- Manuel Banneios, Div of Adult Parole Operations
- Barry ?, Amway Foundation?
- Pamela Paige, HACLA
- Robert Castillo, Centro CHA
- Alejandro Lorenzo, Centro Chu
- Victoria Westerskov, SoCal ROC
- LaTanya Atkins, LASC
- Ben Sarcadi, Breaking Barriers
- Danny Flores, Centro Cha
- Robert Chavez, SBWIB
- Erick Cerda, Probation
- Jonae Watts, PATH
- Alfred Escobar, CentroROC HA
- Osbert Ownor
- Paul Guzman, New Opps
- Jessica Ku Kim, LAEDC
- Carolyn Christian, LACCD
- Jimmy Quintan, Root & Rebound
- Michael Trogan, SBWIB

November 14th LA Basin Self-Assessment (13) Attendees

- Eduardo Bedoy, DACE LAUSD
- Veronica Champayne, EDD
- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Alex Alme, WDACS
- Dr. Kiwiana Cain, IUSD
- Joana Clifton, IUSD
- Robert Chavez, SBWIB
- Joclyn Molo,, HACLA
- Hector Chaccn, HACLA
- Mia Pranata, LAUSD LD-South
- Justin Lee, LA Conservation Corps
- Ellah Ronen, CA Community Foundation

November 27th Child Support Services

(8) Attendees

- Helena Henderson, Friends Outside
- Robert Chavez, SBWIB
- Yesenia Tercero, Torrance One Stop
- Meo'Shay Glasby, Child Support Services
- Lamont Norman, DPSS
- Lucia T. Garcia, Sanctuary of Hope
- Ishimine Caldwell, Sanctuary of Hope
- Seon Quilan, Guest from Scientology

December 4th CalFresh Employment & Training

(15) Attendees

- Robert Padilla, DPSS Gain
- Liliana Ortiz, Torrance Adult School
- Kim Pits, Kaiser
- Tiffany Miller, El Camino College
- Cosalt Adams, DPSS
- Yolanda Dodds-Lyons, EDD
- Maria Calvillo, Youth Policy Institute
- Gustavo Rojas, Inglewood Unified
- Jazmin Romero, Youth Policy Institute
- Robert Chavez, SBWIB
- Melanie Dulce, Kaiser
- Claudia Goduj, Lawndale School District
- Cee Moau, DPSS
- David Brown, El Camino College
- Maria Ayala, DPSS

Exhibit A-3-e

SOUTH BAY WORKFORCE INVESTMENT BOARD

Local and Regional Plans

English Language Learners, Foreign Born Individuals and Refugees

Wednesday, October 10, 2018 * 9:00 am to 11:00 am

Sign-in Sheet

| Name | Title | Organization | Email | Phone Number | Signature |
|-------------------|-------------------------------------|-----------------------|---------------------------|----------------|-----------|
| Fawn Superman | Academic Coordinator | CSUSD | fsuperma@csusd.edu | | |
| Tajaceta Ortega | Program Coordinator | CSUDH | tortegasc@csudh.edu | 310.243.3830 | |
| Maria Xochicale | Intake Coordinator | CYS | mxechicale@cys-la.org | 310-680-3852 | |
| Liliana Ortiz | Career Coordinator | Torrance Adult School | ortiz.liliana@tsad.org | | |
| Wallesta Barreto | CASE Manager | HTA | wallesta_barreto@hta.org | 310-600-2939 | |
| Myra Angiano | CASE manager | SD Implement Office | mangiano@sdulb.org | 310 680-3700 | |
| Laura Chacdiot | Coordinator | LAUSD | laura.chacdiot@lausd.net | 213-241-3830 | |
| Alfred Trujon | Special Projects leader | C.Bulb | altrujon@csudh.org | 310-970-7777 | |
| Alexandra Weisman | manager of workforce innovation | HTA | alexandra.weisman@hta.org | 213-512-0210 | |
| Adine Forman | Executive Director | HTA | Adine.Forman@hta.org | 310 597-1898 | |
| Brittany Olajele | Career Coordinator for ESL students | Torrance Adult School | olajele.brittany@tusa.org | (323) 514-9426 | |
| Tia Shu | Career Director | Academy | tshu@learned.edu | (213) 387-4242 | |

SOUTH BAY WORKFORCE INVESTMENT BOARD
Local and Regional Plans

English Language Learners, Foreign Born Individuals and Refugees

Wednesday, October 10, 2018 * 9:00 am to 11:00 am

Sign-in Sheet







| Name | Title | Organization | Email | Phone Number | Signature |
|-------------------|------------------------------|--------------------------|----------------------------------|----------------|---|
| Irene Ban | Admissions director | Learnet Academy | admissions@learnet-edu | (213) 387-4242 |  |
| Carla Cortez | Program Manager | SB One Stops Inglewood | ccortez@sb1stops.org | 310.680.3772 |  |
| HHEPIN IM | P.S.S. | Community Support | hhepin@gmail.com | 213 2163676 |  |
| Margarita Jimenez | Human Services Administrator | LA County DSS | MargaritaJimenez@lacountydss.org | (562) 908-8417 |  |
| Robert Chavez | Operations Manager | South Bay on Spic & Buns | robert@sbun.com | (310) 690-3700 |  |
| Elisa Irish | Special Proj | SBWB | | |  |
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Exhibit A-3-f

From: Chris Cagle [<mailto:ccagle@sbwib.org>]

Sent: Friday, October 26, 2018 3:06 PM

To: Renfree, Bethany@CWDB <Bethany.Renfree@CWDB.CA.GOV>; Michael Trogan <mtrogan@sbwib.org>; Dowdy, Michael@CWDB <Michael.Dowdy@CWDB.ca.gov>; Aguilera, Rafael@CWDB <Rafael.Aguilera@cwdb.ca.gov>

Cc: David Shinder <davidkshinder@gmail.com>

Subject: Re: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hi Bethany:

The South Bay Workforce Investment Board has two more Local and Regional Planning meetings coming up that we would like to inform you about. November 27th and December 4th. See below for the details about the remaining meetings and the new ones too:

October 25, 2018

2:00 P.M. to 4:30 P.M.

South Bay Reentry Planning Forum

November 14, 2018

9:00 A.M. to 11:30 A.M.

South Bay Self-Assessment Forum

November 27, 2018

3:00PM to 5:00PM

Child Support Services

* Strengthening partnerships with local child support agencies to serve non-custodial parents

December 4, 2018

9:00AM to 11:00AM

CalFresh Employment & Training

*Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at:

South Bay Workforce Investment Board Conference Room

11539 Hawthorne Blvd., 5th Floor

Hawthorne, CA 90250

Here is the link to the flyer in case you would like to post this too

https://docs.wixstatic.com/ugd/b8c0dc_e2a49683adb84dad86abefbb1322e2a3.pdf

Thank you,

Chris Cagle

Regional Affairs Manager

South Bay Workforce Investment Board

11539 Hawthorne Blvd., Suite 500

Hawthorne, CA 90250

310-213-5182

ccagle@sbwib.org

www.sbwib.org

no encrypt

noencrypt:

From: Michael Trogan
Sent: Monday, October 1, 2018 10:45 AM
To: 'Bethany.Renfree@cwdb.ca.gov' <[Bethany.Renfree@cwdb.ca.gov](mailto: Bethany.Renfree@cwdb.ca.gov)>; 'Michael.Dowdy@cwdb.ca.gov' <[Michael.Dowdy@cwdb.ca.gov](mailto: Michael.Dowdy@cwdb.ca.gov)>; 'Rafael.Aguilera@cwdb.ca.gov' <[Rafael.Aguilera@cwdb.ca.gov](mailto: Rafael.Aguilera@cwdb.ca.gov)>
Cc: Chris Cagle <[ccagle@sbwib.org](mailto: ccagle@sbwib.org)>
Subject: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hello,

This email is providing updated notice of the dates/times and location for the South Bay Workforce Investment Board's Local and Regional Planning meetings. The flyer regarding the meetings is also attached.

October 10, 2018
9:00 A.M. to 11:00 A.M.
English Language Learners, Immigrants & Refugees

October 11, 2018
5:30 P.M. to 7:00 P.M.
Community Engagement/Input
*Held at Torrance One Stop, 1220 Engracia Ave, Torrance, CA 90501

October 25th
2:00 P.M. to 4:30 P.M.
South Bay Reentry Planning Forum

November 14th
9:00 A.M. to 11:30 A.M.
South Bay Self-Assessment Forum

All forums will be held at:

South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor
Hawthorne, CA 90250

Thanks you,
Michael Trogan
Career Services Coordinator
South Bay Workforce Investment Board

Exhibit A-3-g

Community and Stakeholder Forum on:
**Improving Coordination and Collaboration among Stakeholders to Improve
Services to English Language Learners, Foreign Born Individuals and Refugees**

AGENDA

- I. Call to Order and Welcome
- II. Overview of 4-Year Local Workforce Plans and Requirements for Biennial Review and Modification
- III. State Requirements for Review and Modification of Plans to Serve English Language Learners, Foreign Born Individuals and Refugees
- IV. Objectives of Community Forum
- V. Consideration of and Discussions on:
 - A. What are the needs of individuals in this category?
 - B. What are the principal barriers to employment faced by these individuals?
 - C. What partnerships and collaborative efforts exist that enable local organizations to provide services to meet these needs?
 - D. What outreach and recruitment strategies are effective in connecting individuals from these target groups to skills training and livable wages?
 - E. What strategies are in place to provide these individuals with job skills and training that will enable them to progress into livable wage jobs and careers?
 - F. Where do gaps in services exist for this target population and what can we do to bridge these gaps?
- VI. Adjournment

Exhibit A-3-h

**IMPROVING COORDINATION AND COLLABORATION
AMONG STAKEHOLDERS TO IMPROVE SERVICES TO
ENGLISH LANGUAGE LEARNERS, FOREIGN BORN
INDIVIDUALS AND REFUGEES**

South Bay Workforce Investment Board

October 10, 2018

LOCAL WORKFORCE PLANNING AND THE BIENNIAL UPDATES

- Workforce development programs operated under the federal Workforce Innovation and Opportunity Act (WIOA) are administered in California by 45 distinct Local Workforce Development Boards (LWDBs).
- In 2017, the LWDBs submitted 4-year Local Workforce Plans to the Governor, all of which were, ultimately, approved.
- In accordance with WIOA requirements, a biennial review of the 4-year Local Plans is required.
- California has established specific guidelines for the biennial review of Local Plans, including updates and addenda to bring the plans into alignment with California's 2018 update of the State Workforce Plan.

Required modifications to local plans must address:

- New partnerships with CalFresh Employment and Training Programs
- New Partnerships with Local Child Support Agencies
- Enhanced Collaboration with local representatives of the California Department of Rehabilitation and other agencies within the disability services network to implement Competitive Integrated Employment models
- Enhanced partnerships with local education agencies, community-based organizations and other stakeholders to serve English language learners, foreign born individuals and refugees

OVERVIEW OF REGIONAL PLAN GUIDANCE REGARDING ENGLISH LANGUAGE LEARNERS, FOREIGN BORN INDIVIDUALS AND REFUGEES

- English language learners, foreign born individuals and refugees comprise a significant percentage of California's workers
- Individuals from this target group face barriers to employment that keep family-supporting wages and entering California's middle class out of reach
- Practices from various regions in California and programs in other states suggest that models exist that are successful in accelerating skills acquisition and wage gains among this target group
- The quality and variety of partnerships, training options, career planning and support services may be key factors in achieving successful outcomes for this target population

OBJECTIVES OF THIS COMMUNITY AND STAKEHOLDER FORUM

- Give stakeholders and the community the opportunity to weigh in on the needs of this target groups
- Learn from practitioners about best practices in meeting service needs
- Identify gaps in services
- Hear recommendations for improving the content, availability and quality of services for English language learners, foreign born individuals and refugees

FOR YOUR CONSIDERATION AND INPUT

121

- What are the unique needs of English language learners, foreign born individuals and refugees?
- What are the principal barriers to employment faced by these individuals?
- What partnerships and collaborative efforts exist that enable local organizations to provide services to meet these needs?

- What outreach and recruitment strategies are effective in connecting individuals from these target groups to skills training and livable wages?
- What strategies are in place to provide these individuals with job skills and training that will enable them to progress into livable wage jobs and careers?
- Where do gaps in services exist for this target population and what can we do to bridge these gaps?

Thanks!

We greatly appreciate your input!

Exhibit A-3-i

Regional and Local Plans Meeting
Hosted by David Shinder, Government Consultant
October 10, 2018, 9:00 a.m. to 11:00 a.m.

Meeting Notes by Elisa Irish

SUBJECT: English Language Learners, Foreign Born Individuals & Refugees

Adine Forman

HTA wants to enroll immigrants into the system because there are about 160 employers who are looking for workers. This puts pressure on the hotel to provide specific training. Once in the system, clients are coached well enough to get through interviews. Here are the challenges we are faced with:

- Green card and paperwork
- Clients are from agricultural communities
- May have a 3rd grade education
- Lack reading and math skills for culinary employment

Points:

- The airport employs roughly around 4000 workers
- About 125 hotels are being built; jobs include working in the cafes, cleaning – union jobs
- HTA gets about 230 job orders a week
- About 85-90% English Language Learners are trained to work

Laura Chasdiet - challenges

- Low literacy and income
- Cultural barriers prevent individuals from moving forward
- They believe they can only do so much, so little, fossilized in their own beliefs and ways
- May not be educated in their own country
- Feel stuck and can't navigate the system well
- Russians are classically trained/educated in their own country and on a different track

Brittany Olayele

The main barrier is soft skills, students shy away from bragging about their skills and certifications/accomplishments during an interview, it is culture related

Adine Forman

- WIOA focuses on funding for paroles
- How can we better leverage the available funding for the 95% workforce in LA Basin?

Heypin Im

- There is a lack of outreach in the Korean community, and language is the highest barrier for many immigrant communities.
- How many API staff speak the language to communicate services and to provide resources? And where are the resources for the refugees to learn English? How do they get access?
- There needs to be a program that caters to this population.

Carla Cortez

- SBWIB has always served these populations, we are however called to serve even more and therefore have designed specific programs to accommodate the increase and customer's needs.
- On the program side, we have an influx of unique needs and have to modify and make some changes to meet these unique needs. We offer constant outreach, provide marketing flyers and materials language specific to a sector such as Manufacturing.
- We have programs specific to industry and employer's needs.
- We offer ELS at our One Stop, and we must know where to refer customers and how to identify the right partners to send them to. We have seen massive layoffs in Manufacturing and the biggest challenge is language

Liliana Ortiz

Adult schools have funding so how can we work with One Stop and HTA?

- Many immigrants are educated, Middle Eastern for example 40+ get technical training.
- Customers however, must be evaluated and trained more on office skills, answering phones to communicate well to the public. Some immigrants have taken steps to get educated, get a diploma

Adine Forman

If they are not a good fit for our program, we need to know where to refer customer, we need to create a Referral Form for our referral form

David Shinder

Suggested a Directory of Resources from agencies to share with each other

Hyepin Im FCE Faith & Community Experiment

- For the Asian community there is no central location
- Customers challenges; can't leave their job for a training program and, if working fulltime job, they are tired and have to pick up children, feed and watch their child/children

Robert Chavez SBWIB

- Not all boards are created equal or AJCC's, some function better than others and are more equipped to manage various populations. Some of our programs are tailored, we identify eligible customers to train and work in specific sectors
- New Opportunities Charter School operates a daycare center inside the Our Inglewood One Stop Center. This service is for customers in training. New Opps provide programs and training in the jail system.
- We can stack credentials and help customers plan to secure sustaining jobs

Alexandra Weyman HTA

Our challenges are the lack of childcare and no services available, therefore customers can't be trained or retain a job. Customers even drop out of training programs due to lack of childcare

Brittany Olayele Torrance Adult School

We offer childcare service, pick up kids but the numbers have dropped

Robert Chavez

We need more collaborations. And we currently serve 3500 recipients through TANF and that covers childcare

Lilianna Ortiz

We have a community resource fair, to build awareness and increase services. She will send a flyer

Laura Chardiet

How can we train and place a Navigator inside the One Stop Centers? This person is knowledgeable about the registration, eligibility, process, programs and will answer questions and direct new customers to the right place or resource.

Hyepin Im

- Another barrier is people stick to their community, they don't want to leave their comfort zone
- Need to communicate value to the customers
- Need to have community meetings to share information and encourage people to use resources
- Use ethnic specific media to share services and resources. When you name it, resources come
- How do we get people to buy in and participate?

Fawn Supeman

People live in isolated communities and we must continue to provide education to continue on-going/upward mobility.

Carla Cortez

Regarding Selective Service, some workers arrive in state without a right to work permit and it's a barrier if they have not registered. However, they cannot be denied service by Federal Law. The customer can get a form online from Selective Service website and take it to the center. At the centers discretion, they can grant a waiver as to not disqualify anyone. The state has a directive audit.

Alexandra Weyman

- Gap in services, offering supportive services in formation in a variety of languages.
- Customers think services don't exist or they just are not aware.
- How can WorkSource Centers build stronger relationships outside and into the small communities speaking the community's language?

Mr. Shinder thanked everyone.

Meeting adjourned at 11:00 a.m.

Exhibit A-4-a

South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 10th

9:00 A.M. to 11:00 A.M.*

**English Language Learners,
Foreign Born Individuals & Refugees**

Developing strategies to strengthen services to English language learners, foreign born individuals and refugees

October 11th | 5:00 P.M. to 7:00 P.M.
Torrance One-Stop - 1220 Engracia Ave.
Torrance, CA 90501

Community Engagement/Input

Community forum on local workforce services

October 25th

2:00 P.M. to 4:30 P.M.*

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 14th

9:00 A.M. to 11:30 A.M.*

LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

TBA

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

TBA

CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

***All forums, unless specified above, will be held at the South Bay Workforce Investment Board Conference Room 11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250**



RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 25th
2:00 P.M. to 4:30 P.M.

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 27th
3:00 P.M. to 5:00 P.M.

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

November 14th
9:00 A.M. to 11:30 A.M.
LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

December 4th
9:00 A.M. to 11:00 A.M.
CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at the
South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250



RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



Exhibit A-4-b

From: [Elisa Irish](#)
To: [Janae A. Oliver](#)
Subject: SBWIB Local & Regional Planning Forum - English Lang Learners and Community Engagement Flyer
Date: Friday, October 5, 2018 4:55:00 PM
Attachments: [SBWIB Regional and Local Plan Flyer.pdf](#)

Greetings Janae,

I hope you are doing great!

I want to invite you and your staff to participate in our Local and Regional planning forum on October 10th to discuss English Language Learners/Foreign Born & Refugees, and on October 11th Community Engagement on local workforce services. Please read the flyer for details and plan on attending and providing your valued input and expertise. RSVP with me, Elisa Irish by Tuesday, October 9th.

Looking forward to your participation.

Elisa Irish

Special Projects Development Coordinator

South Bay Workforce Investment Board
11539 Hawthorne Blvd., 5th Fl., Hawthorne CA 90250
Office Phone: (310) 970-7700 / EXT: 7769
Fax Phone: (310) 970-7711
Email: eirish@sbwib.org

noencrypt:

Exhibit A-4-c

List of Names and Organizations invited to participate in forum

| | |
|-----------------------|-----------------------------------|
| David Shinder | Govt Admin Consultant |
| Michael Stamolis | Our Village - Parent |
| Dr. Anthony Taranto | South Bay Adult Sch |
| Liliana Ortiz | Torrance Adult Sch |
| Jimmy Lifton | Reel People and LIMS |
| Erick Holly | Inglewood Chamber |
| Dinah White | EDD Education Develop Dept. |
| Marcy Kaluzok | Propath at SB One Stop |
| Wayne Diulio | Torrance Adt Sch |
| Colmcille Coffey | Switzer Learning Center |
| Dr. Gary Greco | El Camino College |
| Carmen Biernat | Mira Cost HS Manhattan Bch |
| Lisa Ryan | Switzer Learning Center |
| Felicia French | DOR Dept of Rehabilitation |
| Serrano Barnes | CYS Centinela Youth Services |
| Elizabeth Garcia-Moya | Harbor Reg Center |
| Robert Chavez | SBWIB Inglewood 1 Stop Ctr |
| Alailah Runnds | Habor College |
| Yesenia Tercero | SBWIB |
| Cynthia Austin | CVHUSD |
| Anthony Tarart | RBUSD |
| Eric Davis | DOR |
| Kareene Alprecht | DOR |
| Michael Murphy | ARC South Bay |
| Diana Giannone | DPSS Dept of Public & Social Serv |
| Michael Trogan | SBWIB |
| Vivian Nguyen | EDD Torrance |
| Veronica Champayne | EDD |
| Vikki Westerskov | SoCal ROC |
| Joclyn Molo | HACLA |
| Mira Pranata | LAUSD |
| Hector Chaccn | HACLA |
| Joanna Clifton | IUSD |
| Meo Ame | WDACS LA County |
| Justin Lee | LA Conservatory |
| Ellah Ronen | CalFund |
| Reginald Blaylock | IPD |
| Pamela Paije | HACLA |
| Robert Paije | Centrocha |
| Ben Sarcadi | Breaking Barriers |
| Paul Guzman | New Opps |

| | |
|---------------------|------------------------------|
| Osbert Ownor | |
| Jessica Ku Kim | LAEDC |
| Alfred Escobar | Centrocha |
| Jonae Watts | Path |
| Erick Cerda | Probation LA County |
| Michael Stamolis | WLA Village |
| Deborah Shepard | SBWIB |
| Alexandra Weyman | LA HTA |
| Brittany Olayele | Torrance Adult Sch |
| Adine Forman | LA HTA |
| Laura Chardeit | LAUSD |
| MariaXochicale | CYS Centinela Youth Services |
| Tejauta Ortega | CSUDH |
| ManuelBanneios | Div Adult Parole Operations |
| LaTonya Atkins | LASC |
| Danny Flores | Centrocha |
| Jimmy Quintna | Root & Rebound |
| Carolyn Hines | LACCD |
| Eduardo Bedoy | DACE LAUSD |
| Dr. Kiwaina Cain | IUSD |
| Hector Chaccn | HACLA |
| Mira Pranata | LAUSD |
| Helena Henderson | Friends Outside |
| Meoshay Glasby | Child Support Services |
| Lamont Norman | DPSS |
| Lucia Garcia | Sanctuary of Hope |
| Seon Quiulan | CS |
| Ishimine Caldwell | Sanctuary of Hope |
| Carla Cortez | SBWIB |
| Walleska Barreto | HTA |
| Robert Padilla | DPSS Gain |
| Kim Pitts | Kaiser Permanente |
| Tiffany Miller | El Camino College |
| Cosalet Adams | DPSS CFNP |
| Yolanda Dodds-Lyons | EDD |
| Maria Calvillo | Youth Policy Institute |
| Jazman Romero | Youth Policy Institute |
| Melanie Dulce | Kaiser Permanente |
| Claudia Goduj | Lawndale School District |
| Cee MouaMoua | DPSS |
| David Brown | El Camino College |
| Maria Ayala | DPSS |

| | |
|--------------------------|--|
| Richard A. Pierce | ARC South Bay |
| Isis Jones | ARC Mid Cities |
| Felicia French | D.O.R. |
| David Gonzales | El Camino College |
| Jose Anaya | El Camino College |
| Gary Greco | El Camino College |
| Nina Patel | Friendship Foundation |
| Maribel Najera | Harbor College |
| Dr. Luis Dorado | Harbor College |
| Donald Essex | Harbor College |
| Rose Samaniego | Harbor Regional Center |
| Christie Martinez | Mychal's Learning Place |
| Colm Coffey | Switzer Center |
| | SWSELPA |
| Ivan M. Rosenberg, Ph.D. | Uniquely Abled Academy |
| Jay Phillips | Uniquely Abled Academy |
| Lidenira Amador | Westside Regional Center |
| Kim Sullivan | Beach Cities Learning Center |
| Dr. Anthony Taranto | South Bay Adult School |
| Liliana Ortiz | Torrance Adult School |
| Anthony Bridi | Redondo Shores |
| Cindy Merrill | Redondo Union- Workability |
| Jackie Figueroa | CVUHSD- Workability |
| Carmen Biernat | Mira Costa- Workability |
| Mark Arranaga | Torrance Unified School District-Workability |
| | Hawthorne Math and Science- Workability |
| | Da Vinci Schools- RISE |
| Michael Stamolis | Client's parent |

| | |
|--------------|---------------|
| Jimmy Lipton | Organizations |
|--------------|---------------|

| | |
|--------------------|-------------------|
| Dr. Melendez | IUSD |
| Dr. Sanderlin | IUSD |
| Dr. Reginald Sirls | IUSD |
| Dr. James Marin | IUSD |
| Dr. Carmen Beck | IUSD |
| Maricela Zambrano | IUSD |
| Eugenio Villa | IUSD |
| Marzella Brown | IUSD |
| Traci Gholar | IUSD |
| Sylvia Branch | IUSD |
| Oscar Rodriguez | IUSD |
| Renee Williams | IUSD |
| LaRoyce Murphy | IUSD |
| Garry Gregory | IUSD |
| Dawnyell Goolsby | IUSD |
| Brian Coffey | IUSD |
| Constance Chappell | IUSD |
| Jose Ponce | IUSD |
| Kym Gero-Burris | IUSD |
| Franklin Tilley | IUSD |
| Richard Barter | IUSD |
| Miguel Perez | IUSD |
| Jane Hang | IUSD |
| Douglas Morage | IUSD |
| Gustavo Rojas | IUSD |
| Kyle Douglas | IUSD |
| Kiwiana Cain | IUSD |
| Alberto Paredes | IUSD |
| William Carter | IPD |
| Mark Fronterotta | IPD |
| James Kirk | IPD |
| Lillian Grant | IUSD |
| Timothy Marks | IPD |
| Margaret Evans | IUSD |
| Miriam Morris | IUSD |
| Scott Collins | IPD |
| Yolanda Dodd-Lyons | EDD |
| Erika Vasquez | City of Inglewood |
| Trina Tyson | City of Inglewood |
| Jessica Ellis | CYS |
| Wayne Spenser | Spenser 4 Hire |
| Pat Donaldson | |
| Joe Ahn | NGC |

| | |
|---------------------------|-------------------------------|
| Ruth Davis | |
| Carolyn Anderson | EDD |
| Brenda Garvin | DOR |
| Lily Craig | Chevron |
| Ellenmary Michale | Pelican |
| Bernadine Grayer | CSUDH |
| Kendrick Broberson | |
| Kwojno | Avanti Hospitals |
| S. Jensen | Indian Center |
| Kirk | Torrance Bakery |
| S. Santin | City of Gardena |
| Mitch | Iron Workers |
| Glenn Grindstaff | L3T |
| Lilian Haney | SpaceX |
| Mark Little | |
| Gregg McClain | |
| Bernadine Grayer | |
| Kendrick Broberson | |
| Nick Spampinato | |
| Tod Sword | |
| Anthony Taranto | SBAS |
| Carolyn Woodard | DPSS |
| Hatha Parrish | CVUHSD |
| Mikle McBride | CVUHSD |
| Ben Wardrop | CVUHSD |
| Dr. Jean Shankweiler | CV |
| Howard Ho | CV |
| Loretta Cota | CV |
| Robin Dreizler | C |
| Christina Rios | CV |
| Grace Yang | CV |
| Jenna Mendoza | CV |
| Karen McKelvey | CV |
| Terry Hughes | CV |
| Idania Reyes | CV |
| Deborah Lindo | CV |
| Ugema Hoseajames | CV |
| Jason Vogel | Career Expansion |
| Sabrina Barnes | Parks & Recs |
| Wayne Miles | Parks & Recs |
| Lisa Porter | New Horizons Career Devel Sol |
| Carolyn Orlowski | Health Impact |
| Catherine Holdbrook-Smith | Magnetika |
| Adrienne Dellinger | Vital Research |
| Diane Walkker | AVHSD |
| Josephine Castillo | Kaiser |

| | |
|------------------|---------|
| Lisa Mitchell | HASC |
| Barbara Anderson | City LA |

| | |
|---------------------|------------------|
| Wan-Chun Chang | Dor |
| Richard Verches | Verizon |
| Gustavo Chamorro | Rscdd Edu |
| Rocky Bettar | Rowland Schools |
| Emily Hering | DSS |
| Sarah TurneR | DSS |
| Christina Mills | |
| Elizabeth Akinola | ACL HHS |
| Jennifer Hutcherson | Elcamino Edu |
| Graciela Vasquez | Cerritos Edu |
| Stephanie Lewis | Lbcc Edu |
| Ruben Frutos | Paramount K12 |
| Eileen Stear | |
| John Makevich | Canyons Edu |
| MaryAnn Pranke | Glendale |
| Dione Carter | Smc Edu |
| Joseph Stark | Laud |
| John Russell | Monrovia Schools |

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| Armenian Relief Society Social Service |
| Catholic Charities, Glendale Refugee and Immigrant Services |
| Community Enhancement Services |
| Episcopal Diocese of Los Angeles Interfaith Refugee & Immigration Service (IRIS) |
| Pacific Asian Consortium in Employment Workforce Program |
| PARS Equality Center |
| United Cambodian Community |
| Southeast Asian Community Alliance |
| Thai Community Development Center |
| United Cambodian Community, Inc. |
| Special Services for Groups |
| Asian American Drug Abuse Program, Inc. |
| Asian Pacific Islander Small Business Program |
| Asian Professional Exchange |
| Asian Youth Center |
| South Asian Network |
| Asian Americans Advancing Justice |
| Building Skills Partnership |
| Centro Community Hispanic Association, Inc. (Centro CHA) |

| |
|---|
| Coalition for Humane Immigrant Rights of Los Angeles (CHIRLA) |
| Filipino Migrant Center |
| Guam Communications Network |
| Hospitality Training Academy (HTA) |
| California Immigrant Policy Center |
| Catholic Charities of Los Angeles, Inc. |

Exhibit A-4-d

**SBWIB Regional and Local Plan Meetings
Prepared by Elisa Irish**

Attendees

September 11th Individuals with Disabilities 9-11am (25) Attendees

- Michael Stamolis, WLA Village
- Dr. Anthony Taranto, South Bay Adult School
- Liliana Ortiz, Torrance Adult School
- Jimmy Lifton, Reel People Lims
- Eric Holly, Inglewood Chamber of Commerce
- Dinah White, EDD
- Mary Kaluzok Propath
- Alailah Runnds, Harbor College
- Carmen Biernat, Mira Costa HS
- Yesenia Terecero, SBWIB Torrance
- Serrano Barnes, CYS
- Wayne Diulio, Torrance Unified
- Elizabeth Garcia Moya, Harbor Regional Center
- Cynthia Austin, CVUHSD
- Eric Davis, DOR
- Vivien Nguyen, EDD
- Lisa Ryan, Switzer Center
- Karen Alpuecit, DOR
- Felicia French, DOR
- Colm Coffey, Switzer Center
- Robert Chavez, SBWIB
- Anthony Tarart, RBUSD
- Michael Murphy, ARC South Bay
- Gary Greco, El Camino College
- Diana Giannone, Dept of Public Social Services

October 10th Immigration English Lang Learners 9-11am (17) Attendees

- Hyepi Im, Faith and Community Empowerment
- Adine Forman, LAHTA
- Alexandra Weyman, LAHTA
- Walleska Barreto, LAHTA
- Maria Xochicale, CYS
- Fawn Supernaw, CSUDH
- Tajaut Ortega, CSUDH
- Myrna Nguiao, SBWIB Inglewood
- Lillian Ortiz, Torrance Adult School
- Laura Chardeit, LAUSD
- Michael Trogan, SBWIB
- Brittany Olayele, Torrance Adult School
- Tia Shi, Learnnet Academy
- Irene an, Learnnet Academy
- Carla Cortez, SBWIB Inglewood
- Margarita Jimenez, LA County DPSS
- Robert Chavez, SBWIB

October 11th Community Engagement 5-7pm, Torrance (9) Attendees

- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Eric Davis, DOR
- Robert Chavez, SBWB
- Irena Seta, Friends Outside
- Deborah Shepard, SBWIB
- Michael Trogan, SBWIB
- Carolyn Hines, Hines Hospitality
- Carolyn Anderson, EDD

October 25th Reentry Planning (Michael Trogan) (21) Attendees

- Mariya Vaue, New Opportunities
- Sgt. Blaylock, IPD
- Manuel Banneios, Div of Adult Parole Operations
- Barry ?, Amway Foundation?
- Pamela Paige, HACLA
- Robert Castillo, Centro CHA
- Alejandro Lorenzo, Centro Chu
- Victoria Westerskov, SoCal ROC
- LaTanya Atkins, LASC
- Ben Sarcadi, Breaking Barriers
- Danny Flores, Centro Cha
- Robert Chavez, SBWIB
- Erick Cerda, Probation
- Jonae Watts, PATH
- Alfred Escobar, CentroROC HA
- Osbert Ownor
- Paul Guzman, New Opps
- Jessica Ku Kim, LAEDC
- Carolyn Christian, LACCD
- Jimmy Quintan, Root & Rebound
- Michael Trogan, SBWIB

November 14th LA Basin Self-Assessment (13) Attendees

- Eduardo Bedoy, DACE LAUSD
- Veronica Champayne, EDD
- Liliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Alex Alme, WDACS
- Dr. Kiwiana Cain, IUSD
- Joana Clifton, IUSD
- Robert Chavez, SBWIB
- Joclyn Molo,, HACLA
- Hector Chaccn, HACLA
- Mia Pranata, LAUSD LD-South
- Justin Lee, LA Conservation Corps
- Ellah Ronen, CA Community Foundation

November 27th Child Support Services

(8) Attendees

- Helena Henderson, Friends Outside
- Robert Chavez, SBWIB
- Yesenia Tercero, Torrance One Stop
- Meo'Shay Glasby, Child Support Services
- Lamont Norman, DPSS
- Lucia T. Garcia, Sanctuary of Hope
- Ishimine Caldwell, Sanctuary of Hope
- Seon Quilan, Guest from Scientology

December 4th CalFresh Employment & Training

(15) Attendees

- Robert Padilla, DPSS Gain
- Liliana Ortiz, Torrance Adult School
- Kim Pits, Kaiser
- Tiffany Miller, El Camino College
- Cosalt Adams, DPSS
- Yolanda Dodds-Lyons, EDD
- Maria Calvillo, Youth Policy Institute
- Gustavo Rojas, Inglewood Unified
- Jazmin Romero, Youth Policy Institute
- Robert Chavez, SBWIB
- Melanie Dulce, Kaiser
- Claudia Goduj, Lawndale School District
- Cee Moau, DPSS
- David Brown, El Camino College
- Maria Ayala, DPSS

Exhibit A-4-e

SOUTH BAY WORKFORCE INVESTMENT BOARD

Local and Regional Plans

Community Engagement/Input

Thursday, October 11, 2018 * 5:00 pm to 7:00 pm

Torrance One Stop Center

Sign-in Sheet









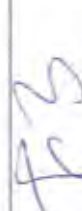
| Name | Title | Organization | Email | Phone Number | Signature |
|--------------------------|------------------------------|--|-----------------------------------|-------------------|---|
| Liliana Ortiz | Career coordinator | WE Torrance Adult School | Ortiz.Liliana@tusc.org | (310) 224-4238 |  |
| Victoria Westerskov | Career + Job Services | Socal RDC | Westerskov@socialriz.ca.gov | (310) 224-4238 |  |
| Earl Davis | Business Specialist | Dave | Edwardsd@evan | 3124-4886 6603 |  |
| Robert Cramer | Deputy Operations Manager | South Bay Small Business & career center | Robert.Cramer@evan | (310) 223-1970 |  |
| Irena Setra | DIR. SMPL PRGS | FriendsArts | iretra@friendsartsida.org | 310 680 3792 |  |
| Deborah Shepak | Career Pathway Lead | SBDIB | dshepak@sdbib.org | 310-650-3705 |  |
| Michael Tregon | Special Projects Coordinator | SBDIB | mtregon@sdbib.org | 310-970-7787 |  |
| Carolyne Christian Hines | President | HINES Hospitality Group | Hines Hospitality Group@gmail.com | 5102-200-3693 |  |
| Elisa Irish | Special Proj | SBDIB | | |  |

Exhibit A-4-f

From: Chris Cagle [<mailto:ccagle@sbwib.org>]

Sent: Friday, October 26, 2018 3:06 PM

To: Renfree, Bethany@CWDB <Bethany.Renfree@CWDB.CA.GOV>; Michael Trogan <mtrogan@sbwib.org>; Dowdy, Michael@CWDB <Michael.Dowdy@CWDB.ca.gov>; Aguilera, Rafael@CWDB <Rafael.Aguilera@cwdb.ca.gov>

Cc: David Shinder <davidkshinder@gmail.com>

Subject: Re: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hi Bethany:

The South Bay Workforce Investment Board has two more Local and Regional Planning meetings coming up that we would like to inform you about. November 27th and December 4th. See below for the details about the remaining meetings and the new ones too:

October 25, 2018

2:00 P.M. to 4:30 P.M.

South Bay Reentry Planning Forum

November 14, 2018

9:00 A.M. to 11:30 A.M.

South Bay Self-Assessment Forum

November 27, 2018

3:00PM to 5:00PM

Child Support Services

* Strengthening partnerships with local child support agencies to serve non-custodial parents

December 4, 2018

9:00AM to 11:00AM

CalFresh Employment & Training

*Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at:

South Bay Workforce Investment Board Conference Room

11539 Hawthorne Blvd., 5th Floor

Hawthorne, CA 90250

Here is the link to the flyer in case you would like to post this too

https://docs.wixstatic.com/ugd/b8c0dc_e2a49683adb84dad86abefbb1322e2a3.pdf

Thank you,

Chris Cagle

Regional Affairs Manager

South Bay Workforce Investment Board

11539 Hawthorne Blvd., Suite 500

Hawthorne, CA 90250

310-213-5182

ccagle@sbwib.org

www.sbwib.org

no encrypt

noencrypt:

From: Michael Trogan
Sent: Monday, October 1, 2018 10:45 AM
To: 'Bethany.Renfree@cwdb.ca.gov' <Bethany.Renfree@cwdb.ca.gov>; 'Michael.Dowdy@cwdb.ca.gov' <Michael.Dowdy@cwdb.ca.gov>; 'Rafael.Aguilera@cwdb.ca.gov' <Rafael.Aguilera@cwdb.ca.gov>
Cc: Chris Cagle <ccagle@sbwib.org>
Subject: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hello,

This email is providing updated notice of the dates/times and location for the South Bay Workforce Investment Board's Local and Regional Planning meetings. The flyer regarding the meetings is also attached.

October 10, 2018
9:00 A.M. to 11:00 A.M.
English Language Learners, Immigrants & Refugees

October 11, 2018
5:30 P.M. to 7:00 P.M.
Community Engagement/Input
*Held at Torrance One Stop, 1220 Engracia Ave, Torrance, CA 90501

October 25th
2:00 P.M. to 4:30 P.M.
South Bay Reentry Planning Forum

November 14th
9:00 A.M. to 11:30 A.M.
South Bay Self-Assessment Forum

All forums will be held at:

South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor
Hawthorne, CA 90250

Thanks you,
Michael Trogan
Career Services Coordinator
South Bay Workforce Investment Board

Exhibit A-4-g

Community Forum on Local Workforce Planning

AGENDA

- I. Call to Order
- II. Overview of 4-Year Local Workforce Plans and Requirements for Biennial Review and Modification
- III. Purpose of the Community Forum
- IV. Objectives of Community and Stakeholder Forum
- V. Consideration of and Discussions on:
 - A. What services and support do job seekers need to help prepare for and find work?
 - B. What types of training are most needed in the area?
 - C. Do people in the community have a good understanding of the programs and services that are available to assist them? If not, what is the best way to get the word out?
 - D. Are there specific gaps between the services that are available and the services that people need? If so, how can we bridge those gaps.
 - E. If you were writing the local workforce plan, what would your priorities be and why?
- VI. Adjournment

Exhibit A-4-h

Community Forum on Local Workforce Planning

South Bay Workforce Investment Board

October 11, 2018

Local Workforce Planning and Biennial Updates

- ▶ Workforce development programs operated under the federal Workforce Innovation and Opportunity Act (WIOA) are administered in California by 45 distinct Local Workforce Development Boards (LWDBs).
- ▶ In 2017, the LWDBs submitted 4-year Local Workforce Plans to the Governor, all of which were, ultimately, approved.
- ▶ In accordance with WIOA requirements, a biennial review of the 4-year Local Plans is required.
- ▶ California has established specific guidelines for the biennial review of Local Plans, including updates and addenda to bring the plans into alignment with California's 2018 update of the State Workforce Plan.

Required modifications to local plans must address:

- ▶ New partnerships with CalFresh Employment and Training Programs
- ▶ New Partnerships with Local Child Support Agencies
- ▶ Enhanced Collaboration with local representatives of the California Department of Rehabilitation and other agencies within the disability services network to implement Competitive Integrated Employment models
- ▶ Enhanced partnerships with local educational agencies, community-based organizations and other stakeholders to serve English language learners, foreign born individuals and refugees

Why Hold a Community Forum?

- ▶ To ensure that the interests of client populations are placed at the center of planning conversations.
- ▶ The California Workforce Development Board is encouraging every local board to participate in a meaningful community engagement process.
- ▶ The State has also encouraged Local Boards to work with stakeholders, including community-based organizations, to better understand the data, demographics, employment trends and other relevant information specific to the populations targeted by state and local plans to develop better strategies to serve them. This engagement could be conducted through specific stakeholder input sessions that are focused on these populations.

Objectives of this Community Forum

- ▶ Give stakeholders and the community the opportunity to weigh in on the needs of the workforce
- ▶ Learn from practitioners about best practices in meeting service needs
- ▶ Identify where gaps in services may currently exist
- ▶ Hear recommendations on building and/or strengthening services and programs to address currently unmet needs

For Your Consideration/Input

- ▶ What services and support do job seekers need to help prepare for and find work?
- ▶ What types of training are most needed in the area?
- ▶ Do people in the community have a good understanding of the programs and services that are available to assist them? If not, what is the best way to get the word out?

- ▶ Are there specific gaps between the services that are available and the services that people need? If so, how can we bridge those gaps.
- ▶ If you were writing the local workforce plan, what would your priorities be and why?

Thanks!

We greatly appreciate your input.

Exhibit A-4-i

Regional and Local Plans Meeting
Hosted by David Shinder, Government Consultant
October 11, 2018, 9:00 am to 11:00 am

Meeting Notes by Elisa Irish

SUBJECT: Community Engagement/Input

Topics discussed: Disabilities, English Language Learners, Cal Fresh & Child Support

Comments from participants

Irena Seta, Friends Outside

- We work with formerly incarcerated clients - on probation or parolees and help them obtain credentials through training and employment services.
- Some of our clients were young teens when they entered the system and now in their 50's.

Robert Chavez, SBWIB

- Friends Outside hit employment fast, and this is good to leverage dollars for training. For many, working right out of the system is a shock therefore clients need training to learn soft skills and trades to make a palatable transition.

Irena Seta

- Women's needs are different from men. Women have a sister-hood and they have issues that are hard to easily share. We hope to start a cohort for women only. Many women incarcerated experienced abuse, or an environment that led them to prison.
- There is a big concern about childcare. Need re-unification with family and to coordinate family visits more efficiently.

David Shinder

- There is a great opportunity to focus on the hardest people and serve them; older, disabled and English language learners

Liliana Ortiz, Torrance Adult School

- We serve 75% women/adults
- The hardest problem is finding childcare for adults who want to go to school, transportation is another factor and awareness of available programs
- English language barrier customers lack skill sets necessary to get a job. They have no computers skills and hard skills such as creating a resume.

Eric Davis, DOR

- Our challenges are customers; veterans and disabled, who lack soft skills, they have difficulty answering basic interview questions and making or updating their resumes.

Carolyn Anderson, EDD

- Does everyone know the requirement and know about the services?
- There is a mandate for youth population and DOR is short staffed.
- We can do better with co-enrollment, but we have to build relationships to know each other

Michael Trogan

- There are barriers put up to make excuses such as; excessive of paperwork, and it only takes two people to figure it out.
- There is a stigma to our branding and some messaging and it's a problem
- Employers sometimes sees a certain type of worker going back to sigma

- How can we better educate our employers about the value of our services?

David Shinder asked, is the mind-set correct? And where is training most needed?

Deborah Shepard, SBWIB

- A combination of soft skills is needed
- Civics is not being taught, knowing/understanding our community and what is my role
- Leadership has to be taken into the schools to take it into the communities, crisscross this training

Robert Chavez

- New Opp offers ESL English classes in Inglewood
- Chris Cagle overs our marketing department and had done a tremendous job and brought our website to another level. We push teams to get stories out about how and who we collaborate with to get our customers hired
- Employers are doing training in our facilities which gives us instant credibility

Carolyn Anderson

- How do we communicate better with millennials and baby boomers?
- How can we reach baby boomers through social media?
- Can we offer rewards to participate in programs, have incentives?
- Many people are not aware of WorkSource centers and their services

Carolyn Hines

- There are ESL classes at hotels for employees, language classes to better communicate with co-workers
- For housekeepers, they are transferred to Air B&B to work to avoid being either laid off or hours cut. They can be cross-trained
- There are a lot of people who are not aware of the WorkSource Centers

Deborah Shepard

- Some centers and agencies website are not working well, that can re-direct to specific resources and information. Publications should have Workforce information in different mediums/languages

David Shinder

- Identified two major gaps, childcare and transportation. He asked, how can we bridge the gap with childcare and transportation?

Carolyn

- A big problem is moving the AJCC's away from people, and areas that really need the services
- Low income people have to take public transportation to visit a WorkSource center
- We are operating programs in buildings that do not meet the requirements
- Centers are closing and it creates a disadvantage for the communities that really need services
- On my wish list, one Data System to connect WorkSource Centers and schools
- Are high school seniors exposed to WorkSource Centers and their services?
- We could have mobile units go to underserved communities to provide services, Workforce Trucks.
- Ideally, one building or mall that provides parking, childcare, university extension of classes, programs for seniors over 50, charter HS, non-profit agencies and meals.

Irena Seta

There is a need to cross train workers and provide immediate and effective wrap around services

Mr. Shinder thanked everyone.

Meeting adjourned at 11:00 a.m.

Exhibit A-5-a

South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 10th

9:00 A.M. to 11:00 A.M.*

**English Language Learners,
Foreign Born Individuals & Refugees**

Developing strategies to strengthen services to English language learners, foreign born individuals and refugees

October 11th | 5:00 P.M. to 7:00 P.M.
Torrance One-Stop - 1220 Engracia Ave.
Torrance, CA 90501

Community Engagement/Input

Community forum on local workforce services

October 25th

2:00 P.M. to 4:30 P.M.*

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 14th

9:00 A.M. to 11:30 A.M.*

LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

TBA

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

TBA

CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

***All forums, unless specified above, will be held at the South Bay Workforce Investment Board Conference Room 11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250**



RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 25th

2:00 P.M. to 4:30 P.M.

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 27th

3:00 P.M. to 5:00 P.M.

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

November 14th

9:00 A.M. to 11:30 A.M.

LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

December 4th

9:00 A.M. to 11:00 A.M.

CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at the
South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250



A WORKFORCE
DEVELOPMENT BOARD

RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



America's Job Center
of California

Exhibit A-5-b

From: [Elisa Irish](#)
To: [Elisa Irish](#)
Subject: FW: RSVP: SBWIB Regional & Local Plan Forum: Child Support Services Agenda Tuesday, Nov 27th 3pm-5pm at SBWIB
Date: Wednesday, February 6, 2019 9:34:19 AM
Attachments: [image002.gif](#)

From: Stephany Santin [mailto:ssantin@cityofgardena.org]
Sent: Monday, November 26, 2018 4:59 PM
To: Elisa Irish <eirish@sbwib.org>
Cc: Sterling Kim <skim@gardenapd.org>
Subject: RE: RSVP: SBWIB Regional & Local Plan Forum: Child Support Services Agenda Tuesday, Nov 27th 3pm-5pm at SBWIB

Sterling Kim will attend. He may be late since he has another meeting earlier in the day.

Stephany Santin
Phone 310.217.9648

From: Elisa Irish <eirish@sbwib.org>
Sent: Monday, November 26, 2018 2:57 PM
To: Elisa Irish <eirish@sbwib.org>
Cc:
BBc:
Subject: RSVP: SBWIB Regional & Local Plan Forum: Child Support Services Agenda Tuesday, Nov 27th 3pm-5pm at SBWIB

Dear Board Members,

There are two more LA Basin Regional & Local Plan forums left and you are invited to participate, learn, share and ask questions. If you have any questions please contact me Elisa Irish at eirish@sbwib.org or call 310-970-7769. See attached Agenda.

RSVP for the Regional & Local Plan Meetings

Child Support Services
th

Tuesday, November 27 , 3pm to 5pm

RSVP NOW! for the **Child Support Forum**: Strengthen partnerships with local child support agencies to serve non-custodial parents. Learn, share and collaborate.

and

CalFresh Employment & Training

Tuesday, December 4th, 9am to 11am

RSVP for the **CalFresh Employment & Training Forum**: Developing workforce system partnerships with CalFresh. Learn, share your expertise and collaborate.

South Bay Workforce Investment Board

11539 Hawthorne Blvd. 5th Floor,

Hawthorne, CA 90250

(large conference room)

Park in SBWIB garage on 116th street off Hawthorne Blvd., bottom level.

Street parking is available.

Please RSVP by emailing Eirish@sbwib.org ASAP!!!

Thank you,

Elisa Irish

Special Projects Development Coordinator

South Bay Workforce Investment Board

11539 Hawthorne Blvd., 5th Fl., Hawthorne CA 90250

Office Phone: (310) 970-7700 / EXT: 7769

Fax Phone: (310) 970-7711

Email: eirish@sbwib.org

noencrypt:

Exhibit A-5-c

List of Names and Organizations invited to participate in forum

| | |
|-----------------------|-----------------------------------|
| David Shinder | Govt Admin Consultant |
| Michael Stamolis | Our Village - Parent |
| Dr. Anthony Taranto | South Bay Adult Sch |
| Liliana Ortiz | Torrance Adult Sch |
| Jimmy Lifton | Reel People and LIMS |
| Erick Holly | Inglewood Chamber |
| Dinah White | EDD Education Develop Dept. |
| Marcy Kaluzok | Propath at SB One Stop |
| Wayne Diulio | Torrance Adt Sch |
| Colmcille Coffey | Switzer Learning Center |
| Dr. Gary Greco | El Camino College |
| Carmen Biernat | Mira Cost HS Manhattan Bch |
| Lisa Ryan | Switzer Learning Center |
| Felicia French | DOR Dept of Rehabilitation |
| Serrano Barnes | CYS Centinela Youth Services |
| Elizabeth Garcia-Moya | Harbor Reg Center |
| Robert Chavez | SBWIB Inglewood 1 Stop Ctr |
| Alailah Runnds | Habor College |
| Yesenia Tercero | SBWIB |
| Cynthia Austin | CVHUSD |
| Anthony Tarart | RBUSD |
| Eric Davis | DOR |
| Kareene Alprecht | DOR |
| Michael Murphy | ARC South Bay |
| Diana Giannone | DPSS Dept of Public & Social Serv |
| Michael Trogan | SBWIB |
| Vivian Nguyen | EDD Torrance |
| Veronica Champayne | EDD |
| Vikki Westerskov | SoCal ROC |
| Joclyn Molo | HACLA |
| Mira Pranata | LAUSD |
| Hector Chaccn | HACLA |
| Joanna Clifton | IUSD |
| Meo Ame | WDACS LA County |
| Justin Lee | LA Conservatory |
| Ellah Ronen | CalFund |
| Reginald Blaylock | IPD |
| Pamela Paije | HACLA |
| Robert Paije | Centrocha |
| Ben Sarcadi | Breaking Barriers |
| Paul Guzman | New Opps |

| | |
|---------------------|------------------------------|
| Osbert Ownor | |
| Jessica Ku Kim | LAEDC |
| Alfred Escobar | Centrocha |
| Jonae Watts | Path |
| Erick Cerda | Probation LA County |
| Michael Stamolis | WLA Village |
| Deborah Shepard | SBWIB |
| Alexandra Weyman | LA HTA |
| Brittany Olayele | Torrance Adult Sch |
| Adine Forman | LA HTA |
| Laura Chardeit | LAUSD |
| MariaXochicale | CYS Centinela Youth Services |
| Tejauta Ortega | CSUDH |
| ManuelBanneios | Div Adult Parole Operations |
| LaTonya Atkins | LASC |
| Danny Flores | Centrocha |
| Jimmy Quintna | Root & Rebound |
| Carolyn Hines | LACCD |
| Eduardo Bedoy | DACE LAUSD |
| Dr. Kiwaina Cain | IUSD |
| Hector Chaccn | HACLA |
| Mira Pranata | LAUSD |
| Helena Henderson | Friends Outside |
| Meoshay Glasby | Child Support Services |
| Lamont Norman | DPSS |
| Lucia Garcia | Sanctuary of Hope |
| Seon Quiulan | CS |
| Ishimine Caldwell | Sanctuary of Hope |
| Carla Cortez | SBWIB |
| Walleska Barreto | HTA |
| Robert Padilla | DPSS Gain |
| Kim Pitts | Kaiser Permanente |
| Tiffany Miller | El Camino College |
| Cosalet Adams | DPSS CFNP |
| Yolanda Dodds-Lyons | EDD |
| Maria Calvillo | Youth Policy Institute |
| Jazman Romero | Youth Policy Institute |
| Melanie Dulce | Kaiser Permanente |
| Claudia Goduj | Lawndale School District |
| Cee MouaMoua | DPSS |
| David Brown | El Camino College |
| Maria Ayala | DPSS |

| | |
|--------------------------|--|
| Richard A. Pierce | ARC South Bay |
| Isis Jones | ARC Mid Cities |
| Felicia French | D.O.R. |
| David Gonzales | El Camino College |
| Jose Anaya | El Camino College |
| Gary Greco | El Camino College |
| Nina Patel | Friendship Foundation |
| Maribel Najera | Harbor College |
| Dr. Luis Dorado | Harbor College |
| Donald Essex | Harbor College |
| Rose Samaniego | Harbor Regional Center |
| Christie Martinez | Mychal's Learning Place |
| Colm Coffey | Switzer Center |
| | SWSELPA |
| Ivan M. Rosenberg, Ph.D. | Uniquely Abled Academy |
| Jay Phillips | Uniquely Abled Academy |
| Lidenira Amador | Westside Regional Center |
| Kim Sullivan | Beach Cities Learning Center |
| Dr. Anthony Taranto | South Bay Adult School |
| Liliana Ortiz | Torrance Adult School |
| Anthony Bridi | Redondo Shores |
| Cindy Merrill | Redondo Union- Workability |
| Jackie Figueroa | CVUHSD- Workability |
| Carmen Biernat | Mira Costa- Workability |
| Mark Arranaga | Torrance Unified School District-Workability |
| | Hawthorne Math and Science- Workability |
| | Da Vinci Schools- RISE |
| Michael Stamolis | Client's parent |

| | |
|--------------|---------------|
| Jimmy Lipton | Organizations |
|--------------|---------------|

| | |
|--------------------|-------------------|
| Dr. Melendez | IUSD |
| Dr. Sanderlin | IUSD |
| Dr. Reginald Sirls | IUSD |
| Dr. James Marin | IUSD |
| Dr. Carmen Beck | IUSD |
| Maricela Zambrano | IUSD |
| Eugenio Villa | IUSD |
| Marzella Brown | IUSD |
| Traci Gholar | IUSD |
| Sylvia Branch | IUSD |
| Oscar Rodriguez | IUSD |
| Renee Williams | IUSD |
| LaRoyce Murphy | IUSD |
| Garry Gregory | IUSD |
| Dawnyell Goolsby | IUSD |
| Brian Coffey | IUSD |
| Constance Chappell | IUSD |
| Jose Ponce | IUSD |
| Kym Gero-Burris | IUSD |
| Franklin Tilley | IUSD |
| Richard Barter | IUSD |
| Miguel Perez | IUSD |
| Jane Hang | IUSD |
| Douglas Morage | IUSD |
| Gustavo Rojas | IUSD |
| Kyle Douglas | IUSD |
| Kiwiana Cain | IUSD |
| Alberto Paredes | IUSD |
| William Carter | IPD |
| Mark Fronterotta | IPD |
| James Kirk | IPD |
| Lillian Grant | IUSD |
| Timothy Marks | IPD |
| Margaret Evans | IUSD |
| Miriam Morris | IUSD |
| Scott Collins | IPD |
| Yolanda Dodd-Lyons | EDD |
| Erika Vasquez | City of Inglewood |
| Trina Tyson | City of Inglewood |
| Jessica Ellis | CYS |
| Wayne Spenser | Spenser 4 Hire |
| Pat Donaldson | |
| Joe Ahn | NGC |

| | |
|---------------------------|-------------------------------|
| Ruth Davis | |
| Carolyn Anderson | EDD |
| Brenda Garvin | DOR |
| Lily Craig | Chevron |
| Ellenmary Michale | Pelican |
| Bernadine Grayer | CSUDH |
| Kendrick Broberson | |
| Kwojno | Avanti Hospitals |
| S. Jensen | Indian Center |
| Kirk | Torrance Bakery |
| S. Santin | City of Gardena |
| Mitch | Iron Workers |
| Glenn Grindstaff | L3T |
| Lilian Haney | SpaceX |
| Mark Little | |
| Gregg McClain | |
| Bernadine Grayer | |
| Kendrick Broberson | |
| Nick Spampinato | |
| Tod Sword | |
| Anthony Taranto | SBAS |
| Carolyn Woodard | DPSS |
| Hatha Parrish | CVUHSD |
| Mikle McBride | CVUHSD |
| Ben Wardrop | CVUHSD |
| Dr. Jean Shankweiler | CV |
| Howard Ho | CV |
| Loretta Cota | CV |
| Robin Dreizler | C |
| Christina Rios | CV |
| Grace Yang | CV |
| Jenna Mendoza | CV |
| Karen McKelvey | CV |
| Terry Hughes | CV |
| Idania Reyes | CV |
| Deborah Lindo | CV |
| Ugema Hoseajames | CV |
| Jason Vogel | Career Expansion |
| Sabrina Barnes | Parks & Recs |
| Wayne Miles | Parks & Recs |
| Lisa Porter | New Horizons Career Devel Sol |
| Carolyn Orlowski | Health Impact |
| Catherine Holdbrook-Smith | Magnetika |
| Adrienne Dellinger | Vital Research |
| Diane Walkker | AVHSD |
| Josephine Castillo | Kaiser |

| | |
|------------------|---------|
| Lisa Mitchell | HASC |
| Barbara Anderson | City LA |

| | |
|---------------------|------------------|
| Wan-Chun Chang | Dor |
| Richard Verches | Verizon |
| Gustavo Chamorro | Rscdd Edu |
| Rocky Bettar | Rowland Schools |
| Emily Hering | DSS |
| Sarah TurneR | DSS |
| Christina Mills | |
| Elizabeth Akinola | ACL HHS |
| Jennifer Hutcherson | Elcamino Edu |
| Graciela Vasquez | Cerritos Edu |
| Stephanie Lewis | Lbcc Edu |
| Ruben Frutos | Paramount K12 |
| Eileen Stear | |
| John Makevich | Canyons Edu |
| MaryAnn Pranke | Glendale |
| Dione Carter | Smc Edu |
| Joseph Stark | Laud |
| John Russell | Monrovia Schools |

| |
|--|
| Armenian Relief Society Social Service |
| Catholic Charities, Glendale Refugee and Immigrant Services |
| Community Enhancement Services |
| Episcopal Diocese of Los Angeles Interfaith Refugee & Immigration Service (IRIS) |
| Pacific Asian Consortium in Employment Workforce Program |
| PARS Equality Center |
| United Cambodian Community |
| Southeast Asian Community Alliance |
| Thai Community Development Center |
| United Cambodian Community, Inc. |
| Special Services for Groups |
| Asian American Drug Abuse Program, Inc. |
| Asian Pacific Islander Small Business Program |
| Asian Professional Exchange |
| Asian Youth Center |
| South Asian Network |
| Asian Americans Advancing Justice |
| Building Skills Partnership |
| Centro Community Hispanic Association, Inc. (Centro CHA) |

| |
|---|
| Coalition for Humane Immigrant Rights of Los Angeles (CHIRLA) |
| Filipino Migrant Center |
| Guam Communications Network |
| Hospitality Training Academy (HTA) |
| California Immigrant Policy Center |
| Catholic Charities of Los Angeles, Inc. |

Exhibit A-5-d

**SBWIB Regional and Local Plan Meetings
Prepared by Elisa Irish**

Attendees

September 11th Individuals with Disabilities 9-11am (25) Attendees

- Michael Stamolis, WLA Village
- Dr. Anthony Taranto, South Bay Adult School
- Liliana Ortiz, Torrance Adult School
- Jimmy Lifton, Reel People Lims
- Eric Holly, Inglewood Chamber of Commerce
- Dinah White, EDD
- Mary Kaluzok Propath
- Alailah Runnds, Harbor College
- Carmen Biernat, Mira Costa HS
- Yesenia Terecero, SBWIB Torrance
- Serrano Barnes, CYS
- Wayne Diulio, Torrance Unified
- Elizabeth Garcia Moya, Harbor Regional Center
- Cynthia Austin, CVUHSD
- Eric Davis, DOR
- Vivien Nguyen, EDD
- Lisa Ryan, Switzer Center
- Karen Alpuecit, DOR
- Felicia French, DOR
- Colm Coffey, Switzer Center
- Robert Chavez, SBWIB
- Anthony Tarart, RBUSD
- Michael Murphy, ARC South Bay
- Gary Greco, El Camino College
- Diana Giannone, Dept of Public Social Services

October 10th Immigration English Lang Learners 9-11am (17) Attendees

- Hyepi Im, Faith and Community Empowerment
- Adine Forman, LAHTA
- Alexandra Weyman, LAHTA
- Walleska Barreto, LAHTA
- Maria Xochicale, CYS
- Fawn Supernaw, CSUDH
- Tajaut Ortega, CSUDH
- Myrna Nguiao, SBWIB Inglewood
- Lillian Ortiz, Torrance Adult School
- Laura Chardeit, LAUSD
- Michael Trogan, SBWIB
- Brittany Olayele, Torrance Adult School
- Tia Shi, Learnnet Academy
- Irene an, Learnnet Academy
- Carla Cortez, SBWIB Inglewood
- Margarita Jimenez, LA County DPSS
- Robert Chavez, SBWIB

October 11th Community Engagement 5-7pm, Torrance (9) Attendees

- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Eric Davis, DOR
- Robert Chavez, SBWB
- Irena Seta, Friends Outside
- Deborah Shepard, SBWIB
- Michael Trogan, SBWIB
- Carolyn Hines, Hines Hospitality
- Carolyn Anderson, EDD

October 25th Reentry Planning (Michael Trogan) (21) Attendees

- Mariya Vaue, New Opportunities
- Sgt. Blaylock, IPD
- Manuel Banneios, Div of Adult Parole Operations
- Barry ?, Amway Foundation?
- Pamela Paige, HACLA
- Robert Castillo, Centro CHA
- Alejandro Lorenzo, Centro Chu
- Victoria Westerskov, SoCal ROC
- LaTanya Atkins, LASC
- Ben Sarcadi, Breaking Barriers
- Danny Flores, Centro Cha
- Robert Chavez, SBWIB
- Erick Cerda, Probation
- Jonae Watts, PATH
- Alfred Escobar, CentroROC HA
- Osbert Ownor
- Paul Guzman, New Opps
- Jessica Ku Kim, LAEDC
- Carolyn Christian, LACCD
- Jimmy Quintan, Root & Rebound
- Michael Trogan, SBWIB

November 14th LA Basin Self-Assessment (13) Attendees

- Eduardo Bedoy, DACE LAUSD
- Veronica Champayne, EDD
- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Alex Alme, WDACS
- Dr. Kiwiana Cain, IUSD
- Joana Clifton, IUSD
- Robert Chavez, SBWIB
- Joclyn Molo,, HACLA
- Hector Chaccn, HACLA
- Mia Pranata, LAUSD LD-South
- Justin Lee, LA Conservation Corps
- Ellah Ronen, CA Community Foundation

November 27th Child Support Services

(8) Attendees

- Helena Henderson, Friends Outside
- Robert Chavez, SBWIB
- Yesenia Tercero, Torrance One Stop
- Meo'Shay Glasby, Child Support Services
- Lamont Norman, DPSS
- Lucia T. Garcia, Sanctuary of Hope
- Ishimine Caldwell, Sanctuary of Hope
- Seon Quilan, Guest from Scientology

December 4th CalFresh Employment & Training

(15) Attendees

- Robert Padilla, DPSS Gain
- Liliana Ortiz, Torrance Adult School
- Kim Pits, Kaiser
- Tiffany Miller, El Camino College
- Cosalt Adams, DPSS
- Yolanda Dodds-Lyons, EDD
- Maria Calvillo, Youth Policy Institute
- Gustavo Rojas, Inglewood Unified
- Jazmin Romero, Youth Policy Institute
- Robert Chavez, SBWIB
- Melanie Dulce, Kaiser
- Claudia Goduj, Lawndale School District
- Cee Moau, DPSS
- David Brown, El Camino College
- Maria Ayala, DPSS

Exhibit A-5-e

SOUTH BAY WORKFORCE INVESTMENT BOARD
Local and Regional Plans * Child Support Services
 Tuesday, November 27, 2018 * 3:00 p.m. to 5:00 p.m. at SBWIB Hawthorne Office
Sign-in Sheet

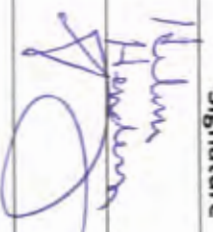
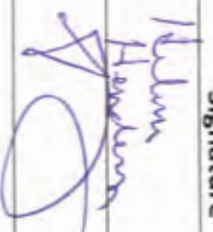






| Name | Title | Organization | Email | Phone Number | Signature |
|------------------|---------------------|--------------------------|--------------------------------|---------------|---|
| Helena Henderson | Case Manager | Friends outside | henderson@friendsoutsidela.org | 310 682-3977 |  |
| Robert Chavez | Operations manager | SB ONE STAR PRESIDENTIAL | rchavez@sb1st.com | 310 650-3700 |  |
| Yesenia Terreno | Case manager | Torrence one stop | Yterreno@sbwib.org | 310 480-3032 |  |
| Moshevy Gilshy | Head support | Child support | Moshevy.Gilshy@csd.ca.gov | 310 354-6304 |  |
| Lamont Norman | Business Services | DPS | lamontnorman@dps.lacounty.gov | (610)900 3101 |  |
| Lucia Garcia | Case Manager | Sanctuary of Hope | lucia.garcia@thesoh.org | 424-3748058 |  |
| Sean Quinlan | Dad | CS | Sean.Quinlan@csd.ca.gov | 383-2587 |  |
| ISHMINE Caldwell | Director of Program | Sanctuary of Hope | ishmine.caldwell@thesoh.org | 424 3748058 |  |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Exhibit A-5-f

From: Chris Cagle [<mailto:ccagle@sbwib.org>]

Sent: Friday, October 26, 2018 3:06 PM

To: Renfree, Bethany@CWDB <Bethany.Renfree@CWDB.CA.GOV>; Michael Trogan <mtrogan@sbwib.org>; Dowdy, Michael@CWDB <Michael.Dowdy@CWDB.ca.gov>; Aguilera, Rafael@CWDB <Rafael.Aguilera@cwdb.ca.gov>

Cc: David Shinder <davidkshinder@gmail.com>

Subject: Re: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hi Bethany:

The South Bay Workforce Investment Board has two more Local and Regional Planning meetings coming up that we would like to inform you about. November 27th and December 4th. See below for the details about the remaining meetings and the new ones too:

October 25, 2018

2:00 P.M. to 4:30 P.M.

South Bay Reentry Planning Forum

November 14, 2018

9:00 A.M. to 11:30 A.M.

South Bay Self-Assessment Forum

November 27, 2018

3:00PM to 5:00PM

Child Support Services

* Strengthening partnerships with local child support agencies to serve non-custodial parents

December 4, 2018

9:00AM to 11:00AM

CalFresh Employment & Training

*Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at:

South Bay Workforce Investment Board Conference Room

11539 Hawthorne Blvd., 5th Floor

Hawthorne, CA 90250

Here is the link to the flyer in case you would like to post this too

https://docs.wixstatic.com/ugd/b8c0dc_e2a49683adb84dad86abefbb1322e2a3.pdf

Thank you,

Chris Cagle

Regional Affairs Manager

South Bay Workforce Investment Board

11539 Hawthorne Blvd., Suite 500

Hawthorne, CA 90250

310-213-5182

ccagle@sbwib.org

www.sbwib.org

no encrypt

noencrypt:

From: Michael Trogan
Sent: Monday, October 1, 2018 10:45 AM
To: 'Bethany.Renfree@cwdb.ca.gov' <Bethany.Renfree@cwdb.ca.gov>; 'Michael.Dowdy@cwdb.ca.gov' <Michael.Dowdy@cwdb.ca.gov>; 'Rafael.Aguilera@cwdb.ca.gov' <Rafael.Aguilera@cwdb.ca.gov>
Cc: Chris Cagle <ccagle@sbwib.org>
Subject: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hello,

This email is providing updated notice of the dates/times and location for the South Bay Workforce Investment Board's Local and Regional Planning meetings. The flyer regarding the meetings is also attached.

October 10, 2018
9:00 A.M. to 11:00 A.M.
English Language Learners, Immigrants & Refugees

October 11, 2018
5:30 P.M. to 7:00 P.M.
Community Engagement/Input
*Held at Torrance One Stop, 1220 Engracia Ave, Torrance, CA 90501

October 25th
2:00 P.M. to 4:30 P.M.
South Bay Reentry Planning Forum

November 14th
9:00 A.M. to 11:30 A.M.
South Bay Self-Assessment Forum

All forums will be held at:

South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor
Hawthorne, CA 90250

Thanks you,
Michael Trogan
Career Services Coordinator
South Bay Workforce Investment Board

Exhibit A-5-g

Community and Stakeholder Forum on:
**Strengthening Partnerships with Local Child Support Agencies
to Serve Non-Custodial Parents**
November 27, 2018
3:00 p.m. to 5:00 p.m.

AGENDA

- I. Call to Order
- II. Overview of 4-Year Local Workforce Plans and Requirements for Biennial Review and Modification
- III. State Requirements for Review and Modification of Plans to Incorporate Collaboration among the Workforce System, the Local Child Support Agency, and Other Organizations Serving Unemployed, Underemployed and Payment Delinquent Non-Custodial Parents (NCPs)
- IV. Objectives of the Community Forum
- V. Consideration of and Discussions on:
 - A. What barriers to employment are most common among targeted NCPs?
 - B. What are NCPs' service needs (particularly with regard to job skills and employment) and what services are currently available?
 - C. What organizations collaborate locally to promote skills development, employment and career advancement for targeted NCPs?
 - D. Among the NCP service partners, (e.g. Child Support, Family Court, AJCCs, training providers and community-based organizations), what referral and information sharing systems are in place?
 - E. What strategies and tools are used to motivate and incentivize NCPs' acting on referrals, participating in training/skills development and retention in employment?
 - F. How can local organizations work better to ensure positive employment and career outcomes for NCPs?
- VI. Adjournment

Exhibit A-5-h

South Bay Workforce Investment Board

November 27, 2018



**STRENGTHENING PARTNERSHIPS WITH
LOCAL CHILD SUPPORT AGENCIES
TO SERVE NON-CUSTODIAL PARENTS**

LOCAL WORKFORCE PLANNING AND THE BIENNIAL UPDATES

- Workforce development programs operated under the federal Workforce Innovation and Opportunity Act (WIOA) are administered in California by 45 distinct Local Workforce Development Boards (LWDBs).
- In 2017, the LWDBs submitted 4-year Local Workforce Plans to the Governor, all of which were, ultimately, approved.
- In accordance with WIOA requirements, a biennial review of the 4-year Local Plans is required.
- California has established specific guidelines for the biennial review of Local Plans, including updates and addenda to bring the plans into alignment with California's 2018 update of the State Workforce Plan.

Required modifications to local plans must address:

- New partnerships with CalFresh Employment and Training Programs
- New Partnerships with Local Child Support Agencies
- Enhanced Collaboration with local representatives of the California Department of Rehabilitation and other agencies within the disability services network to implement Competitive Integrated Employment models
- Enhanced partnerships with local educational agencies, community-based organizations and other stakeholders to serve English language learners, foreign born individuals and refugees

OVERVIEW OF REGIONAL PLAN GUIDANCE REGARDING PARTNERSHIPS WITH LOCAL CHILD SUPPORT AGENCIES (LCSAs) AND SERVICES TO NON-CUSTODIAL PARENTS (NCPs)

- The State Workforce Development Board has entered into a formal partnership with the California Department of Child Support Services (DCSS) with the goal of improving labor market outcomes for unemployed, underemployed, and payment-delinquent non-custodial parents.
- The vision of DCSS is that all parents will be engaged in supporting their children. This is achieved through the interventions including: establishing paternity, locating parents, establishing child and medical support orders, enforcing and modifying child and medical support orders, and collecting and disbursing child support payments.

- The State Board has directed Local Boards to engage and work with LCSAs and specific partner CBOs to serve their local non-custodial parent population.
- Among the processes that are expected to result from workforce-child support network partnerships are referral protocols, including those from LCSAs and family court; enrollment of clients in training programs that will lead to family-sustaining wages; employment opportunities in careers within growth industries; and services that promote retention in training and on the job.

OBJECTIVES OF THIS COMMUNITY AND STAKEHOLDER FORUM

- Provide stakeholders and the community the opportunity to weigh in on the needs of this target group
- Learn from practitioners about best practices in meeting service needs
- Identify gaps in services
- Hear recommendations for improving the content, availability and quality of services for unemployed, underemployed and payment delinquent non-custodial parents

FOR YOUR CONSIDERATION AND INPUT

- What barriers to employment are most common among targeted NCPs?
- What are NCPs' service needs (particularly with regard to job skills and employment) and what services are currently available?
- What organizations collaborate locally to promote skills development, employment and career advancement for targeted NCPs?
- Among the NCP service partners, (e.g. Child Support, Family Court, AJCCs, training providers and community-based organizations), what referral and information sharing systems are in place?

- What strategies and tools are used to motivate and incentivize NCPs' in acting on referrals, participating in training/skills development and retention in employment?
- How can local organizations work better to ensure positive employment and career outcomes for non-custodial parents?

Thanks!

We greatly appreciate your input!

Exhibit A-5-i

Regional and Local Plans Meeting
Hosted by David Shinder, Government Consultant
November 27, 2018, 3:00 p.m. to 5:00 p.m.

Meeting Notes by Elisa Irish

SUBJECT: Child Support Services

Meoshay Glasby, Child Support Services

- We offer a variety of services, medical, spousal and paternal orders
- Child support fee is based on income we have in the system
- Child support Service programs provide locating a parent, paternity, establish, modify and enforce a court order for child support and health insurance coverage and collecting and distributing support payments.
- By responding too late, the fee can reach over \$30,000.00
- We tell customer to respond quickly to establish a relationship and start process
- Once we send an enforcement order the agency automatically takes 25%
- It's always negotiable. There are several programs available to help clear up 94% of dept.
- Parents with a minor(s) qualify for programs, it's a process.

Common barriers from not responding to child support orders:

Meoshay Glasby

- Drivers licenses revoked – lack of transportation
- Bank account levied – no money
- Credential licensed revoked in state of CA
- Employer background check
- Salary garnishment if working
- Child support payments increase
- Must respond early to negotiate, set-up a payment plan to keep benefits or reinstate benefits
- If parent visit often, payment can go down
- Compromise 94% of debt with the state by submitting assets with debts, the state will tell client how much they will pay.
- If client owes the state, the fee is negotiable
- If they owe a person, the fee is not negotiable
- There is a real fear of giving personal information out to the system, embarrassment, being tracked down

Lamont Norman

The barriers I see are:

- The lack of soft skills, under educated, formerly incarcerated
- “Why should I work? They will garnish my wages”
- Feeling paralyzed and it snowballs into a bigger problem
- The customer can make six figures and owe a large sum of child support from ignoring their responsibility
- Must be educated on the process and how to access the information without fear

Meoshay Glasby

- Lack of knowledge and fear keeps them from coming contacting the agency
- Fear of not being able to support their family
- Afraid of turning in an application with their personal information
- Not understanding how the system can help them
- Need to make a sustaining wage to support themselves and family
- Need to find these families or get our information of services to them so we can we help them

David Shinder

Just because we make a referral doesn't mean it shows up to be processed. What can we do to incentivize? What are the service needs?

Robert Chavez

- Training in a short amount of time to earn an in-demand credential leading to a good wage is a good incentive.

Lucia Garcia

- Customers experience unstable housing, no home, or in a shelter
- Some workers are paid under the table and some work for temp agencies

David Shinder

- Problem - detached from traditional employment, meaning if not working a traditional job, they cannot collect social security or get child support
- When you turn 65 and have paid into the system working a traditional job, you get SS. If you don't pay into the system, then you cannot collect SS.
- In San Diego County, I attended a child support discussion at the Brotherhood of Electrical Workers meeting, David asked, if I'm interested in your program what will I start off with? The reply was, \$60,000.00
- There needs to be a good info campaign, with the right messaging that relates to the people in need
- Need to attract and invite more people to take advantage of training that is short-term with sustainable wage

What tools and strategies are we using?

Lamont Norman

- People need an incentive to come in and ask about how they can get help and services without feeling less than, or fearful. Some have emotional issues from abuse, substance abuse, and or self-esteem issues
- We have to know how to relate to each individual to break down the fear or discomfort and listen, then provide proper referrals and career counseling

Isimine Caldwell, Center of Hope

- The issue of parenting skills is very important. Providing childcare can help people in need to focus on getting to work on time and attend their training in the evenings

What organizations are collaborating to promote soft skills, training and employment?

Robert Chavez

- Electrical Apprenticeship certificates is an excellent pathway to start out making around \$60,000.00
- 8-month paid work experience for unsubsidized and employment at the end of the program. About 99% will work in a non-profit facility
- Learn skills and they get hired, this motivates them
- About 600 people were hired laborers from a construction apprenticeship program
- Equipment operators in construction start out at \$15.00 up to \$60,000.00+
- Big focus now with WIB is the stadium and Clippers, the workers move from one job to the next, it's a career and they make good income
- Propel LA Machine Tool program – they have slots now in El Camino College for free training for one quarter at the Torrance site. There's low entry to high level paying positions starting at \$16.00.00. If a person takes more classes to stack credentials, then more opportunities open up for advancement and higher income
- Non-Destructive Testing Apprenticeship, Scrock has 30 slots, entry level is \$16.00 and salaries can increase with stackable credentials to \$80,000-\$85,000.

David Shinder

- Do we have custom design programs?
- LA County Agency has a MOU – reduced to directive. Male comes in, get counseling, career prep workshops. If they comply with the program, enroll, show up and get certified, they get incentives such as; driver's license restored and suspend length of payments.

Robert Chavez

- We offer the Bridge to Work Fostercare program, DSFS
- We assess referrals and work directly with DCSF
- Center for Sanctuary has lots of women
- First program were 25% women, barriers were identical to males
- There is a need to fill union jobs at LAX such as drivers and cooks. These jobs offer retirement, benefits and opportunities for income growth and advancement

Tools for Motivation

- Barriers: wages, bank account, driver's license, homeless
- Need to change messaging – turn punitive message to a positive message
- Assertive outreach to provide information to communities on apprenticeships, a three-month credential program to enroll and co-enroll

Lamont Norman

- Personalize the message and market to the right communities
- Training opportunities to get credentials in a short period of time and make a sustainable living – growth and advancement

Robert Chavez

- If partners and agencies collaborate and educate each other more than more participants would have this information and can start the process

Meoshay Glasby

- The more we know the better we can service our communities and refer the appropriate service. We need to network more and share information with each other
- Pride issues play on veterans and disabled veterans. Need to communicate better to this population – understand how to reach them with a specific message on how they can benefit from the various services we provide and that are available in the community
- Agencies need to network and collaborate better and form partnerships especially with the child services. We will come to out to agencies and companies to present at any time.

Mr. Shinder thanked everyone.

Meeting adjourned at 5p.m.

Exhibit A-6-a

South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 10th

9:00 A.M. to 11:00 A.M.*

**English Language Learners,
Foreign Born Individuals & Refugees**

Developing strategies to strengthen services to English language learners, foreign born individuals and refugees

October 11th | 5:00 P.M. to 7:00 P.M.
Torrance One-Stop - 1220 Engracia Ave.
Torrance, CA 90501

Community Engagement/Input

Community forum on local workforce services

October 25th

2:00 P.M. to 4:30 P.M.*

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 14th

9:00 A.M. to 11:30 A.M.*

LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

TBA

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

TBA

CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

***All forums, unless specified above, will be held at the South Bay Workforce Investment Board Conference Room 11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250**



A WORKFORCE DEVELOPMENT BOARD

RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



America's Job Center of California

South Bay Workforce Investment Board

is updating its Local Plan & the Los Angeles Basin Regional Plan

The SBWIB invites you to join the discussion. Your participation and input is critical to developing a plan that is responsive to the needs of our community.

Review the current plan at www.sbwib.org/local-plan

Save the Dates

October 25th

2:00 P.M. to 4:30 P.M.

LA Basin Region Re-entry Planning Forum

Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals

November 27th

3:00 P.M. to 5:00 P.M.

Child Support Services

Strengthening partnerships with local child support agencies to serve non-custodial parents

November 14th

9:00 A.M. to 11:30 A.M.

LA Basin Self-Assessment Forum

Assess of progress on implementation of regional workforce goals

December 4th

9:00 A.M. to 11:00 A.M.

CalFresh Employment & Training

Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at the
South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor Hawthorne, CA 90250



RSVP to Elisa Irish
Email: eirish@sbwib.org
Phone: (310) 970-7700



Exhibit A-6-b

From: [Elisa Irish](#)
To: ["Janae A. Oliver"](#)
Cc: ["David Shinder"](#)
Subject: RSVP: Regional & Local Plan Forum: CalFresh December 4th, 9AM at SBWIB
Date: Friday, November 30, 2018 10:10:00 AM
Attachments: [image001.gif](#)
[Regional Plan Flyer 102518.pdf](#)
[CalFreshFourm AGENDA 120418.docx](#)

Hi Janae,

How are you? I hope you can come to this regional planning forum or send a representative to share best practices of Kaiser and to meet like-minded partners for positive collaborations.

Wishing you a wonderful Holiday Season, it has begun☺

RSVP for the Regional & Local Plan Meeting

CalFresh

Employment & Training

Developing workforce system partnerships with CalFresh
Join us to learn, share your expertise and collaborate

Tuesday, December 4th, 9am to 11am

South Bay Workforce Investment Board

11539 Hawthorne Blvd. 5th Floor,

Hawthorne, CA 90250

(large conference room)

Park in SBWIB garage on 116th street off Hawthorne Blvd., bottom level.

Street parking is available.

Please RSVP by emailing Eirish@sbwib.org ASAP!!!

Thank you,

Elisa Irish

Special Projects Development Coordinator

South Bay Workforce Investment Board

11539 Hawthorne Blvd., 5th Fl., Hawthorne CA 90250

Office Phone: (310) 970-7700 / EXT: 7769

Fax Phone: (310) 970-7711

Email: eirish@sbwib.org

noencrypt:

Exhibit A-6-c

List of Names and Organizations invited to participate in forum

| | |
|-----------------------|-----------------------------------|
| David Shinder | Govt Admin Consultant |
| Michael Stamolis | Our Village - Parent |
| Dr. Anthony Taranto | South Bay Adult Sch |
| Liliana Ortiz | Torrance Adult Sch |
| Jimmy Lifton | Reel People and LIMS |
| Erick Holly | Inglewood Chamber |
| Dinah White | EDD Education Develop Dept. |
| Marcy Kaluzok | Propath at SB One Stop |
| Wayne Diulio | Torrance Adt Sch |
| Colmcille Coffey | Switzer Learning Center |
| Dr. Gary Greco | El Camino College |
| Carmen Biernat | Mira Cost HS Manhattan Bch |
| Lisa Ryan | Switzer Learning Center |
| Felicia French | DOR Dept of Rehabilitation |
| Serrano Barnes | CYS Centinela Youth Services |
| Elizabeth Garcia-Moya | Harbor Reg Center |
| Robert Chavez | SBWIB Inglewood 1 Stop Ctr |
| Alailah Runnds | Habor College |
| Yesenia Tercero | SBWIB |
| Cynthia Austin | CVHUSD |
| Anthony Tarart | RBUSD |
| Eric Davis | DOR |
| Kareene Alprecht | DOR |
| Michael Murphy | ARC South Bay |
| Diana Giannone | DPSS Dept of Public & Social Serv |
| Michael Trogan | SBWIB |
| Vivian Nguyen | EDD Torrance |
| Veronica Champayne | EDD |
| Vikki Westerskov | SoCal ROC |
| Joclyn Molo | HACLA |
| Mira Pranata | LAUSD |
| Hector Chaccn | HACLA |
| Joanna Clifton | IUSD |
| Meo Ame | WDACS LA County |
| Justin Lee | LA Conservatory |
| Ellah Ronen | CalFund |
| Reginald Blaylock | IPD |
| Pamela Paije | HACLA |
| Robert Paije | Centrocha |
| Ben Sarcadi | Breaking Barriers |
| Paul Guzman | New Opps |

| | |
|---------------------|------------------------------|
| Osbert Ownor | |
| Jessica Ku Kim | LAEDC |
| Alfred Escobar | Centrocha |
| Jonae Watts | Path |
| Erick Cerda | Probation LA County |
| Michael Stamolis | WLA Village |
| Deborah Shepard | SBWIB |
| Alexandra Weyman | LA HTA |
| Brittany Olayele | Torrance Adult Sch |
| Adine Forman | LA HTA |
| Laura Chardeit | LAUSD |
| MariaXochicale | CYS Centinela Youth Services |
| Tejauta Ortega | CSUDH |
| ManuelBanneios | Div Adult Parole Operations |
| LaTonya Atkins | LASC |
| Danny Flores | Centrocha |
| Jimmy Quintna | Root & Rebound |
| Carolyn Hines | LACCD |
| Eduardo Bedoy | DACE LAUSD |
| Dr. Kiwaina Cain | IUSD |
| Hector Chaccn | HACLA |
| Mira Pranata | LAUSD |
| Helena Henderson | Friends Outside |
| Meoshay Glasby | Child Support Services |
| Lamont Norman | DPSS |
| Lucia Garcia | Sanctuary of Hope |
| Seon Quiulan | CS |
| Ishimine Caldwell | Sanctuary of Hope |
| Carla Cortez | SBWIB |
| Walleska Barreto | HTA |
| Robert Padilla | DPSS Gain |
| Kim Pitts | Kaiser Permanente |
| Tiffany Miller | El Camino College |
| Cosalet Adams | DPSS CFNP |
| Yolanda Dodds-Lyons | EDD |
| Maria Calvillo | Youth Policy Institute |
| Jazman Romero | Youth Policy Institute |
| Melanie Dulce | Kaiser Permanente |
| Claudia Goduj | Lawndale School District |
| Cee MouaMoua | DPSS |
| David Brown | El Camino College |
| Maria Ayala | DPSS |

| | |
|--------------------------|--|
| Richard A. Pierce | ARC South Bay |
| Isis Jones | ARC Mid Cities |
| Felicia French | D.O.R. |
| David Gonzales | El Camino College |
| Jose Anaya | El Camino College |
| Gary Greco | El Camino College |
| Nina Patel | Friendship Foundation |
| Maribel Najera | Harbor College |
| Dr. Luis Dorado | Harbor College |
| Donald Essex | Harbor College |
| Rose Samaniego | Harbor Regional Center |
| Christie Martinez | Mychal's Learning Place |
| Colm Coffey | Switzer Center |
| | SWSELPA |
| Ivan M. Rosenberg, Ph.D. | Uniquely Abled Academy |
| Jay Phillips | Uniquely Abled Academy |
| Lidenira Amador | Westside Regional Center |
| Kim Sullivan | Beach Cities Learning Center |
| Dr. Anthony Taranto | South Bay Adult School |
| Liliana Ortiz | Torrance Adult School |
| Anthony Bridi | Redondo Shores |
| Cindy Merrill | Redondo Union- Workability |
| Jackie Figueroa | CVUHSD- Workability |
| Carmen Biernat | Mira Costa- Workability |
| Mark Arranaga | Torrance Unified School District-Workability |
| | Hawthorne Math and Science- Workability |
| | Da Vinci Schools- RISE |
| Michael Stamolis | Client's parent |

| | |
|--------------|---------------|
| Jimmy Lipton | Organizations |
|--------------|---------------|

| | |
|--------------------|-------------------|
| Dr. Melendez | IUSD |
| Dr. Sanderlin | IUSD |
| Dr. Reginald Sirls | IUSD |
| Dr. James Marin | IUSD |
| Dr. Carmen Beck | IUSD |
| Maricela Zambrano | IUSD |
| Eugenio Villa | IUSD |
| Marzella Brown | IUSD |
| Traci Gholar | IUSD |
| Sylvia Branch | IUSD |
| Oscar Rodriguez | IUSD |
| Renee Williams | IUSD |
| LaRoyce Murphy | IUSD |
| Garry Gregory | IUSD |
| Dawnyell Goolsby | IUSD |
| Brian Coffey | IUSD |
| Constance Chappell | IUSD |
| Jose Ponce | IUSD |
| Kym Gero-Burris | IUSD |
| Franklin Tilley | IUSD |
| Richard Barter | IUSD |
| Miguel Perez | IUSD |
| Jane Hang | IUSD |
| Douglas Moroke | IUSD |
| Gustavo Rojas | IUSD |
| Kyle Douglas | IUSD |
| Kiwiana Cain | IUSD |
| Alberto Paredes | IUSD |
| William Carter | IPD |
| Mark Fronterotta | IPD |
| James Kirk | IPD |
| Lillian Grant | IUSD |
| Timothy Marks | IPD |
| Margaret Evans | IUSD |
| Miriam Morris | IUSD |
| Scott Collins | IPD |
| Yolanda Dodd-Lyons | EDD |
| Erika Vasquez | City of Inglewood |
| Trina Tyson | City of Inglewood |
| Jessica Ellis | CYS |
| Wayne Spenser | Spenser 4 Hire |
| Pat Donaldson | |
| Joe Ahn | NGC |

| | |
|---------------------------|-------------------------------|
| Ruth Davis | |
| Carolyn Anderson | EDD |
| Brenda Garvin | DOR |
| Lily Craig | Chevron |
| Ellenmary Michale | Pelican |
| Bernadine Grayer | CSUDH |
| Kendrick Broberson | |
| Kwojno | Avanti Hospitals |
| S. Jensen | Indian Center |
| Kirk | Torrance Bakery |
| S. Santin | City of Gardena |
| Mitch | Iron Workers |
| Glenn Grindstaff | L3T |
| Lilian Haney | SpaceX |
| Mark Little | |
| Gregg McClain | |
| Bernadine Grayer | |
| Kendrick Broberson | |
| Nick Spampinato | |
| Tod Sword | |
| Anthony Taranto | SBAS |
| Carolyn Woodard | DPSS |
| Hatha Parrish | CVUHSD |
| Mikle McBride | CVUHSD |
| Ben Wardrop | CVUHSD |
| Dr. Jean Shankweiler | CV |
| Howard Ho | CV |
| Loretta Cota | CV |
| Robin Dreizler | C |
| Christina Rios | CV |
| Grace Yang | CV |
| Jenna Mendoza | CV |
| Karen McKelvey | CV |
| Terry Hughes | CV |
| Idania Reyes | CV |
| Deborah Lindo | CV |
| Ugema Hoseajames | CV |
| Jason Vogel | Career Expansion |
| Sabrina Barnes | Parks & Recs |
| Wayne Miles | Parks & Recs |
| Lisa Porter | New Horizons Career Devel Sol |
| Carolyn Orlowski | Health Impact |
| Catherine Holdbrook-Smith | Magnetika |
| Adrienne Dellinger | Vital Research |
| Diane Walkker | AVHSD |
| Josephine Castillo | Kaiser |

| | |
|------------------|---------|
| Lisa Mitchell | HASC |
| Barbara Anderson | City LA |

| | |
|---------------------|------------------|
| Wan-Chun Chang | Dor |
| Richard Verches | Verizon |
| Gustavo Chamorro | Rscdd Edu |
| Rocky Bettar | Rowland Schools |
| Emily Hering | DSS |
| Sarah TurneR | DSS |
| Christina Mills | |
| Elizabeth Akinola | ACL HHS |
| Jennifer Hutcherson | Elcamino Edu |
| Graciela Vasquez | Cerritos Edu |
| Stephanie Lewis | Lbcc Edu |
| Ruben Frutos | Paramount K12 |
| Eileen Stear | |
| John Makevich | Canyons Edu |
| MaryAnn Pranke | Glendale |
| Dione Carter | Smc Edu |
| Joseph Stark | Lauds |
| John Russell | Monrovia Schools |

| |
|--|
| Armenian Relief Society Social Service |
| Catholic Charities, Glendale Refugee and Immigrant Services |
| Community Enhancement Services |
| Episcopal Diocese of Los Angeles Interfaith Refugee & Immigration Service (IRIS) |
| Pacific Asian Consortium in Employment Workforce Program |
| PARS Equality Center |
| United Cambodian Community |
| Southeast Asian Community Alliance |
| Thai Community Development Center |
| United Cambodian Community, Inc. |
| Special Services for Groups |
| Asian American Drug Abuse Program, Inc. |
| Asian Pacific Islander Small Business Program |
| Asian Professional Exchange |
| Asian Youth Center |
| South Asian Network |
| Asian Americans Advancing Justice |
| Building Skills Partnership |
| Centro Community Hispanic Association, Inc. (Centro CHA) |

| |
|---|
| Coalition for Humane Immigrant Rights of Los Angeles (CHIRLA) |
| Filipino Migrant Center |
| Guam Communications Network |
| Hospitality Training Academy (HTA) |
| California Immigrant Policy Center |
| Catholic Charities of Los Angeles, Inc. |

Exhibit A-6-d

**SBWIB Regional and Local Plan Meetings
Prepared by Elisa Irish**

Attendees

September 11th Individuals with Disabilities 9-11am (25) Attendees

- Michael Stamolis, WLA Village
- Dr. Anthony Taranto, South Bay Adult School
- Liliana Ortiz, Torrance Adult School
- Jimmy Lifton, Reel People Lims
- Eric Holly, Inglewood Chamber of Commerce
- Dinah White, EDD
- Mary Kaluzok Propath
- Alailah Runnds, Harbor College
- Carmen Biernat, Mira Costa HS
- Yesenia Terecero, SBWIB Torrance
- Serrano Barnes, CYS
- Wayne Diulio, Torrance Unified
- Elizabeth Garcia Moya, Harbor Regional Center
- Cynthia Austin, CVUHSD
- Eric Davis, DOR
- Vivien Nguyen, EDD
- Lisa Ryan, Switzer Center
- Karen Alpuecit, DOR
- Felicia French, DOR
- Colm Coffey, Switzer Center
- Robert Chavez, SBWIB
- Anthony Tarart, RBUSD
- Michael Murphy, ARC South Bay
- Gary Greco, El Camino College
- Diana Giannone, Dept of Public Social Services

October 10th Immigration English Lang Learners 9-11am (17) Attendees

- Hyepi Im, Faith and Community Empowerment
- Adine Forman, LAHTA
- Alexandra Weyman, LAHTA
- Walleska Barreto, LAHTA
- Maria Xochicale, CYS
- Fawn Supernaw, CSUDH
- Tajaut Ortega, CSUDH
- Myrna Nguiao, SBWIB Inglewood
- Lillian Ortiz, Torrance Adult School
- Laura Chardeit, LAUSD
- Michael Trogan, SBWIB
- Brittany Olayele, Torrance Adult School
- Tia Shi, Learnnet Academy
- Irene an, Learnnet Academy
- Carla Cortez, SBWIB Inglewood
- Margarita Jimenez, LA County DPSS
- Robert Chavez, SBWIB

October 11th Community Engagement 5-7pm, Torrance (9) Attendees

- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Eric Davis, DOR
- Robert Chavez, SBWB
- Irena Seta, Friends Outside
- Deborah Shepard, SBWIB
- Michael Trogan, SBWIB
- Carolyn Hines, Hines Hospitality
- Carolyn Anderson, EDD

October 25th Reentry Planning (Michael Trogan) (21) Attendees

- Mariya Vaue, New Opportunities
- Sgt. Blaylock, IPD
- Manuel Banneios, Div of Adult Parole Operations
- Barry ?, Amway Foundation?
- Pamela Paige, HACLA
- Robert Castillo, Centro CHA
- Alejandro Lorenzo, Centro Chu
- Victoria Westerskov, SoCal ROC
- LaTanya Atkins, LASC
- Ben Sarcadi, Breaking Barriers
- Danny Flores, Centro Cha
- Robert Chavez, SBWIB
- Erick Cerda, Probation
- Jonae Watts, PATH
- Alfred Escobar, CentroROC HA
- Osbert Ownor
- Paul Guzman, New Opps
- Jessica Ku Kim, LAEDC
- Carolyn Christian, LACCD
- Jimmy Quintan, Root & Rebound
- Michael Trogan, SBWIB

November 14th LA Basin Self-Assessment (13) Attendees

- Eduardo Bedoy, DACE LAUSD
- Veronica Champayne, EDD
- Lilliana Ortiz, Torrance Adult School
- Victoria Westerskov, SoCal ROC
- Alex Alme, WDACS
- Dr. Kiwiana Cain, IUSD
- Joana Clifton, IUSD
- Robert Chavez, SBWIB
- Joclyn Molo,, HACLA
- Hector Chaccn, HACLA
- Mia Pranata, LAUSD LD-South
- Justin Lee, LA Conservation Corps
- Ellah Ronen, CA Community Foundation

November 27th Child Support Services

(8) Attendees

- Helena Henderson, Friends Outside
- Robert Chavez, SBWIB
- Yesenia Tercero, Torrance One Stop
- Meo'Shay Glasby, Child Support Services
- Lamont Norman, DPSS
- Lucia T. Garcia, Sanctuary of Hope
- Ishimine Caldwell, Sanctuary of Hope
- Seon Quilan, Guest from Scientology

December 4th CalFresh Employment & Training

(15) Attendees

- Robert Padilla, DPSS Gain
- Liliana Ortiz, Torrance Adult School
- Kim Pits, Kaiser
- Tiffany Miller, El Camino College
- Cosalt Adams, DPSS
- Yolanda Dodds-Lyons, EDD
- Maria Calvillo, Youth Policy Institute
- Gustavo Rojas, Inglewood Unified
- Jazmin Romero, Youth Policy Institute
- Robert Chavez, SBWIB
- Melanie Dulce, Kaiser
- Claudia Goduj, Lawndale School District
- Cee Moau, DPSS
- David Brown, El Camino College
- Maria Ayala, DPSS

Exhibit A-6-e

Community and Stakeholder Forum on:
 Collaborating with CalFresh Employment and Training Programs

South Bay Workforce Investment Board

December 3, 2018 | 9:00 am - 11:00 am

Facilitator: David Shinder

| Name | Organization | Email | Signature |
|---------------------|---------------------------------------|--------------------------------|-----------|
| Robert Padilla | DSSS-GAIN-Region 2 | Robert.Padilla@dss.kaweah.org | |
| Liliana Ortiz | Torrance Adult | Ortiz.Liliana@tusc.edu | |
| Kim Pitts | Kaweah Foundation | Kim.Pitts@kaf.org | |
| Tiffany Miller | ECC | tmiller@elcamino.edu | |
| Cosabet Adams | DSSS - CFNP | CosabetAdams@dss.kaweah.org | |
| Yolanda Dadd-Leygas | EDD | yolanda.dadd-leygas@edd.ca.gov | |
| Maria Calvillo | Youth Policy Institute | maria.calvillo@yppi.org | |
| Gustavo Rojas | Inglewood Unified | g.rojas@inglewood.k12.ca.us | |
| Patrick Cohan | Sebraun Shores | pcohan@sebraunshores.org | |
| Josmin Romero | Work-source Youth Policy Institute | josmin.romero@yppi.org | |
| Melanie Pulce | Reisner Foundation | melanie.schuler@reisner.org | |
| Claudia Boly | Lanucha School District | claudia@lanuchadist.net | |
| Lee Mook | DSSS - GAIN | genmoo@dss.kaweah.org | |
| David Brown | EL CAMINO COLLEGE | dbrown@elcamino.edu | |

MARINA ANAYA-GARCIA DSSS-GAIN maria.garcia@dss.kaweah.org

Exhibit A-6-f

From: Chris Cagle [<mailto:ccagle@sbwib.org>]

Sent: Friday, October 26, 2018 3:06 PM

To: Renfree, Bethany@CWDB <[Bethany.Renfree@CWDB.CA.GOV](mailto:Renfree@CWDB.CA.GOV)>; Michael Trogan <mtrogan@sbwib.org>; Dowdy, Michael@CWDB <Michael.Dowdy@CWDB.ca.gov>; Aguilera, Rafael@CWDB <Rafael.Aguilera@cwdb.ca.gov>

Cc: David Shinder <davidkshinder@gmail.com>

Subject: Re: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hi Bethany:

The South Bay Workforce Investment Board has two more Local and Regional Planning meetings coming up that we would like to inform you about. November 27th and December 4th. See below for the details about the remaining meetings and the new ones too:

October 25, 2018

2:00 P.M. to 4:30 P.M.

South Bay Reentry Planning Forum

November 14, 2018

9:00 A.M. to 11:30 A.M.

South Bay Self-Assessment Forum

November 27, 2018

3:00PM to 5:00PM

Child Support Services

* Strengthening partnerships with local child support agencies to serve non-custodial parents

December 4, 2018

9:00AM to 11:00AM

CalFresh Employment & Training

*Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at:

South Bay Workforce Investment Board Conference Room

11539 Hawthorne Blvd., 5th Floor

Hawthorne, CA 90250

Here is the link to the flyer in case you would like to post this too

https://docs.wixstatic.com/ugd/b8c0dc_e2a49683adb84dad86abefbb1322e2a3.pdf

Thank you,

Chris Cagle

Regional Affairs Manager

South Bay Workforce Investment Board

11539 Hawthorne Blvd., Suite 500

Hawthorne, CA 90250

310-213-5182

ccagle@sbwib.org

www.sbwib.org

no encrypt

noencrypt:

From: Michael Trogan
Sent: Monday, October 1, 2018 10:45 AM
To: 'Bethany.Renfree@cwdb.ca.gov' <Bethany.Renfree@cwdb.ca.gov>; 'Michael.Dowdy@cwdb.ca.gov' <Michael.Dowdy@cwdb.ca.gov>; 'Rafael.Aguilera@cwdb.ca.gov' <Rafael.Aguilera@cwdb.ca.gov>
Cc: Chris Cagle <ccagle@sbwib.org>
Subject: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hello,

This email is providing updated notice of the dates/times and location for the South Bay Workforce Investment Board's Local and Regional Planning meetings. The flyer regarding the meetings is also attached.

October 10, 2018
9:00 A.M. to 11:00 A.M.
English Language Learners, Immigrants & Refugees

October 11, 2018
5:30 P.M. to 7:00 P.M.
Community Engagement/Input
*Held at Torrance One Stop, 1220 Engracia Ave, Torrance, CA 90501

October 25th
2:00 P.M. to 4:30 P.M.
South Bay Reentry Planning Forum

November 14th
9:00 A.M. to 11:30 A.M.
South Bay Self-Assessment Forum

All forums will be held at:

South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor
Hawthorne, CA 90250

Thanks you,
Michael Trogan
Career Services Coordinator
South Bay Workforce Investment Board

Exhibit A-6-g

Community and Stakeholder Forum on:

**Collaborating with CalFresh
Employment and Training Programs**

**December 4, 2018
9:00 a.m. to 11:00 a.m.**

AGENDA

- I. Call to Order
- II. Overview of 4-Year Local Workforce Plans and Requirements for Biennial Review and Modification
- III. Overview of the CalFresh Employment and Training Program
- IV. State Requirements and Guidance on Workforce System Partnerships with the CalFresh Employment and Training Program
- IV. Objectives of the Community and Stakeholder Forum
- V. Consideration of and Discussions on:
 - A. Are CalFresh Employment and Training programs currently available in the local area? If so, what services are provided and which are the organizations providing them?
 - B. What types of workforce services are needed to help people receiving CalFresh succeed in the local labor market?
 - C. What barriers to employment are faced by CalFresh recipients and what resources are available to help assist them to overcome those barriers?
 - D. What partnerships currently exist or could be developed among the local workforce system, the county agency that manages CalFresh, and other organizations that provide or could provide services to CalFresh recipients? How do the partners work with one another and how do they share information?
 - E. Are CalFresh recipients being referred to programs that prepare them for high demand jobs in the region's priority sectors? What services or systems are in place that could help CalFresh recipients succeed in such programs and on the job?
- VI. Adjournment

Exhibit A-6-h



Collaborating with CalFresh Employment and Training Programs

South Bay Workforce Investment Board

December 4, 2018

Local Workforce Planning and Biennial Updates

- Workforce development programs operated under the federal Workforce Innovation and Opportunity Act (WIOA) are administered in California by 45 distinct Local Workforce Development Boards (LWDBs).
- In 2017, the LWDBs submitted 4-year Local Workforce Plans to the Governor, all of which were, ultimately, approved.
- In accordance with WIOA requirements, a biennial review of the 4-year Local Plans is required.
- California has established specific guidelines for the biennial review of Local Plans, including updates and addenda to bring the plans into alignment with California's 2018 update of the State Workforce Plan.

Required modifications to local plans must address:

- New partnerships with CalFresh Employment and Training Programs
- New Partnerships with Local Child Support Agencies
- Enhanced Collaboration with local representatives of the California Department of Rehabilitation and other agencies within the disability services network to implement Competitive Integrated Employment models
- Enhanced partnerships with local education agencies, community-based organizations and other stakeholders to serve English language learners, foreign born individuals and refugees³

What is the CalFresh Employment and Training Program

CalFresh is California's version of the federal Supplemental Nutrition Assistance Program (SNAP, formerly known as Food Stamps). It is part of the Nutrition Title of the national Farm Bill.

Under SNAP, Employment and Training (E&T) Programs were created to help food stamp recipients gain skills, training, or experience and increase their ability to obtain regular employment.

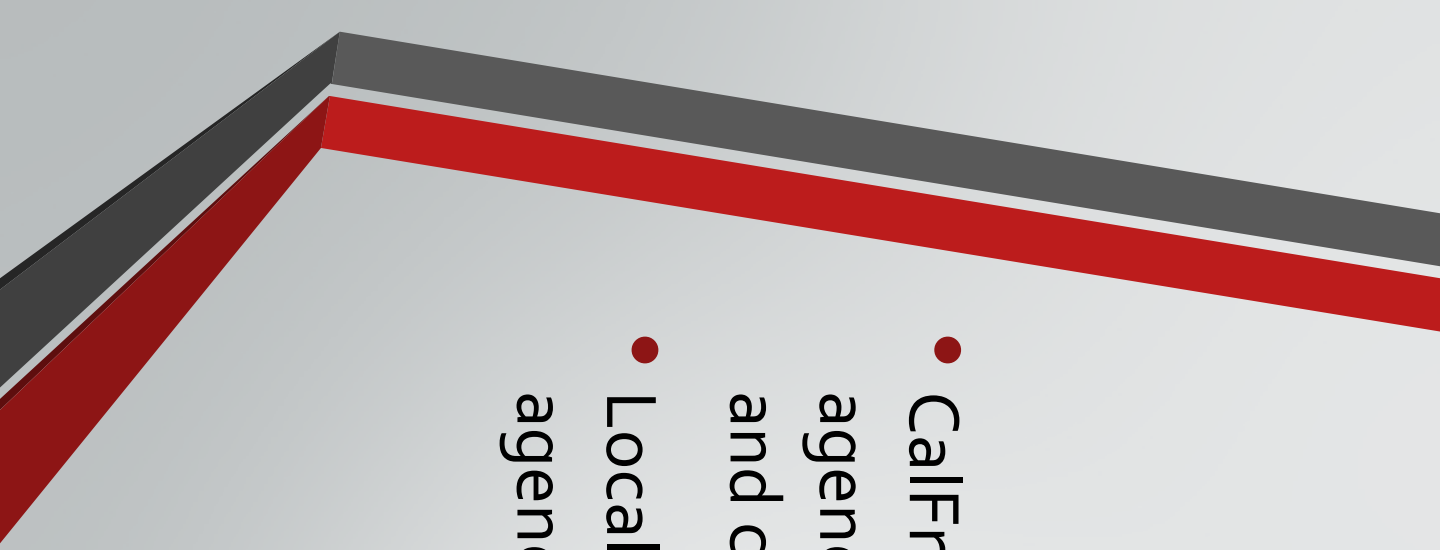
CalFresh E&T funds can be used to provide enhanced individualized services to program participants and are a potential food stamp outreach tool for low-income working families.

Overview of Local Plan Guidance on Workforce Partnerships with CalFresh and CalFresh Employment and Training Programs

234

- The California Workforce Development Board has entered into a formal partnership with the California Department of Social Services, the County Welfare Directors Association, and California Workforce Association with the goal of improving labor market outcomes for all recipients of CalFresh.
- Currently in California, 38 county human services agencies offer CalFresh Employment and Training (CalFresh E&T) program services to CalFresh participants on a voluntary basis.

- According to the California State Employment and Training Plan (E&T Plan), California's CalFresh E&T program helps CalFresh recipients gain skills, training, and work experience that will increase participants' ability to obtain regular employment, advance on a career pathway, and achieve economic self-sufficiency.
- In FFY 2018, CalFresh E&T expects to serve over 100,000 CalFresh recipients.
- This growth is supported by a unique funding opportunity. CalFresh E&T providers, including county human services agencies and other third-party partners, are eligible to receive uncapped federal 50 percent reimbursement for costs paid using non-federal funding to provide allowable E&T services to people receiving CalFresh.

- 
- CalFresh E&T services are delivered by county human services agencies and a variety of other service providers, including CBOs and community colleges.
 - Local Boards are encouraged to contact county human services agencies and invite them to participate in regional planning efforts.

Objectives of this Community Forum

- Give stakeholders and the community the opportunity to weigh in on the needs of this target group
- Learn from practitioners about best practices in meeting service needs
- Identify where gaps in services may currently exist
- Hear recommendations on building and/or strengthening partnerships with CalFresh Employment and Training Programs

For Your Consideration/Input

- Are CalFresh Employment and Training programs currently available in the local area? If so, what services are provided and which are the organizations providing them?
- What types of workforce services are needed to help people receiving CalFresh succeed in the local labor market?
- What barriers to employment are faced by CalFresh recipients and what resources are available to help assist them to overcome those barriers?

- What partnerships currently exist or could be developed among the local workforce system, the county agency that manages CalFresh, and other organizations that provide or could provide services to CalFresh recipients? How do the partners work with one another and how do they share information?
- Are CalFresh recipients being referred to programs that prepare them for high demand jobs in the region's priority sectors? What services or systems are in place that could help CalFresh recipients succeed in such programs and on the job?



Thanks!

We greatly appreciate your input.

Exhibit A-6-i

Community and Stakeholder Forum on:

Collaborating with CalFresh Employment and Training Programs

December 4, 2018 – 9:00am to 11:00am

Minutes of Meeting

In attendance:

- a) David Schinder – Facilitator
- b) Robert Padilla – DPSS GAIN Region 1
- c) Lilian Ortiz – Torrance Adult School
- d) Kim Pitts – Kaiser Permanente
- e) Tiffany Miller – ECC
- f) Cosalet Adams – DPSS CFNP
- g) Yolanda Dodd-Lyns – EDD
- h) Maria Calvillo – Youth Policy Institute
- i) Gustavo Rojas – Inglewood Unified
- j) Robert Chavez – South Bay One Stops
- k) Jazmin Romero – Youth Policy Institute
- l) Melanie Dulce – Kaiser Permanente
- m) Claudia Cody – Lawndale School district
- n) Cee Maria – DPSS GROW
- o) David Brown – El Camino College

A. Call to Order

David Schinder called all participants to order and commenced the meeting at 9:07am.

B. Overview of 4- Year Local Workforce Plans and Requirements for Biennial Review and Modification

David delivered a presentation on the back ground on work force development.

He presented the following points;

- Workforce development programs operated under the federal Workforce Innovation and Opportunity Act (WIOA) are administered in California by 45 distinct Local Workforce Development Boards (LWDBs)
- In 2017, the LWDBs submitted 4-year Local Workforce Plans to the Governor, all of which were ultimately approved.
- In accordance with WIOA requirements, a biennial review of the 4-year Local plan is required.
- California has established specific guidelines for the biennial review of Local Plans, including updates and addenda to bring the plans into alignment with California's 2018 update of the State Workforce Plan.

The required modifications of the plans must address the following;

- New Partnerships with CalFresh Employment and Training Programs.
- New Partnerships with Local Child Support Agencies
- Enhanced Collaboration with local representatives of the California Department of Rehabilitation and other agencies within the disability services network to implement Competitive Integrated Employment Models.
- Enhanced partnerships with local education agencies, community based organizations and other stake holders to Serve English Language Learners, foreign born individuals and refugees

C. Overview of the CalFresh Employment and Training Program

What is the CalFresh Employment and Training Program

- CalFresh is California’s version of the Federal Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps. It is part of the Nutrition Title of the National Farm Bill.
- Under SNAP, employment and training (E&T) Programs were created to help food stamp recipients gain skills, training, or experience and increase their ability to obtain regular employment.
- CalFresh E&T funds can be used to provide enhanced individualized services to program participants and are a potential food stamp outreach tool for low income working families.

D. State Requirements and Guidance on workforce System Partnerships with the CalFresh Employment and Training Program

Overview of Local Plan Guidance on Workforce Partnerships with CalFresh and CalFresh Employment and Training Programs;

- Thee California Workforce Development Board has entered into a formal partnership with the California Department of Social Services, the County Welfare Directors Association, and California Workforce Association with the goal of improving labor Market outcomes for all participants of CalFresh.
- Currently in California, 38 county human services agencies offer CalFresh Employment and Training (CalFresh E&T) program services to CalFresh participants on a voluntary basis.
- According to the California State Employment and Training Plan (E&T Plan), California’s CalFresh recipients gain skills, training, and work experience that will increase participants’ ability to obtain regular employment, advance on a career pathway, and achieve economic self-sufficiency.
- In FFY 2018, CalFresh E&T expects to serve over 100,000 CalFresh recipients.
- This growth is supported by a unique funding opportunity. CalFresh E&T providers, including county human services and agencies and other third-party partners, are eligible to receive uncapped federal 50% reimbursements for costs paid using non-federal funds to provide allowable E&T services to people receiving CalFresh

- CalFresh E&T services are delivered by county human services agencies and a variety of other service providers, including CBO's and community colleges.
- Local Boards are encouraged to contact county human services agencies and invite them to participate in regional planning efforts.

E. Objectives of the Community and Stakeholder Forum

- Give Stakeholders and the Community the opportunity to weigh in on the needs this target group
- Learn from practitioners about best practices in meeting service needs.
- Identify where gaps in services may currently exist.
- Hear recommendations on building and/or strengthening partnerships with calfresh Employment and Training Programs.

F. Considerations of and Discussion on:

- a) Are CalFresh Employment and Training programs currently available in the local area? If so, what services are provided and which are the organizations providing them?**

Maria from DPSS answered saying yes we do offer calFresh employment and training specifically for the general relief that is employable. We offer short term employment programs, MCS and JCS and we also partner with community colleges. Continuing she said that for employment of the General Relief Population, participating in GROU is mandatory. We use county funds to provide these services and are reimbursed 50% by the federal government. We are also looking to expand and work with some of your organizations to offer some of the general relief programs.

Cosalet added that within 2 years the by October 1st 2020, DPSS would re-implement two work programs, Employment and Training and the Able Bodied Adults without Dependents. She said that a large portion of beneficiaries will come from the General Relief Population and the others will be individuals who receive CalFresh.

David added that in Fresno County, the county welfare agency worked with an organization Reading and Beyond to develop Fresno Bridge Program. Reading and Beyond used non-federal funds to fund the program and this was put in a plan that was submitted to the county. He further stated that the program has been so successful and other counties have adopted similar models. He also stated that there are opportunities for third parties and non-profit organizations to be a part of CalFresh employment and training program

- b) What types of workforce services are needed to help people receiving CalFresh succeed in the local labor market?**

David said that in order to answer this question we needed to know the CalFresh population, it is incredible diverse. David Maria and Cosalet at a prior meeting identified that the population consists single parents, two working parents, Seniors, College Students, General relief recipients etc.

Cosalet stated that currently the DPSS is working on implementing the SSI cash out and that participants will also receive SSA in addition to the SSI. This will take effect by June 2019.

Melanie stated that Kaiser Permanente currently runs some employment services program to help individuals succeed in the labor market but that Kaiser wouldn't be have need for the 50% reimbursement from the federal government.

Yolanda stated that training will help people receiving CalFresh succeed depending on the level they are at in the CalFresh system. She further stated that employment preparation training and and training on the right attitude to work will go a long way in helping people who receive CalFresh succeed in the labor Market.

Guztavo stated that another component is appropriate career matching. He said that he discovered that for some individuals, along the line they realize the career path they find themselves is not where they want to be.

David elaborating on Guztavos response said that having a good vocational assessment upfront is ideal to limit situations where recipients don't find satisfaction in the career path they are currently on. He added that there also has to be a motivational component to it.

Robert stated Support services are important to help CalFresh recipients succeed in the labor market. Support services include helping with information to obtain a driver's license and making available labor market information such as when a company or organization is hiring.

David elaborating on what Robert said stated that just because a person can search any information on google doesn't make it an easy process. He said that officials administering these programs should make information available to participants and also assist them in streamlining their search on the internet. David asked Robert to explain Stacking credentials a term he had used in a prior meeting. Robert explained using the Medical profession as an example. He said there are individuals who start out as CNA's. The one stop helps them with a clear path way model to help them move forward to become medical assistants, surgical assistants etc. So they stack up credentials to help them achieve their ultimate career goal.

Maria kevio stated that she works with disconnected youths and youths engaged in criminal activities. Her organization provide training such as fork lift certification, guard card training etc and that the goal is for participating youths to get any job at first, a better job, then transition into a career. She said it is hard with the population they work with because there are a lot of barriers participants are confronted with.

Melanie stated that Kaiser works with prison inmate to get them reintegrated into the society. Melanie further stated that she works here in California but she resides in Arizona. She said in the state of Arizona, there are groups or organizations that train individuals on having the right attitude to work and how to dress appropriately for the work place. She wanted to know if California had such organizations.

David answered stating that California had a lot of such organizations and mentioned a few of them including dress for success.

Robert added that in the past, Kaiser Permanente donated clothing and Racks for the SBWIB program participants to utilize. He further added that the SBWIB partners with the parole department to provide a one week course. The course is aimed at teaching participants how to get a job and keep a job and at the end the guys a given a pair of suits and the women got through dress for success. He added further the SB one stops also provide safety booths for construction workers and scrubs for CNA's or care givers

David added that this goes back to the motivation component discussed earlier.

Guztavo stated that he wants to commend the one stops. He said that many students who were looking for jobs went through the one stops and were given 100 hours of training. He said that by the time the students were approaching the end of the training, many of them became more confident and were able to approach hiring managers in the organization they were training with asking if there were employment openings. He further added that this process has produced many success stories.

c) What barriers to employment are faced by CalFresh recipients and what resources are available to assist them to overcome those barriers?

Melanie stated that the barrier she sees is that permanent residents are afraid to apply for CalFresh because they are scared that they won't be eligible for citizenship.

David added that this balls down to information. He stated that most of the information available to receipeints are information they got from grandparents, parents or friends who most of the time don't know the accurate position and so wrong information are passed down from generation to generation.

Melanie stated further that it is only cash assistance from the government that is a factor in deciding a person's citizenship status but not CalFresh. David added that a lot of sanitization needs to be done so that recipients have the right information at their disposal.

Claudia opined that her role is to lead families to CalFresh and Medical. She stated further that hrough education, she advices families that they can apply for it and it doesn't affect their citizenship.

d) What partnerships currently exist or could be developed among the local workforce system, the county agency that manages CalFresh, other organizations that provide or could provide services to CalFresh recipients? How do the partners work with one another and how do they share information?

David said that he thinks it is interesting that states give us these new components to address but no money is provided but the states say that if we partner correctly we create a stone soup. David asked how we can partner to provide more services.

Yolanda stated that she has been encouraged by the activities partnerships over the last few years but it hasn't always been easy. She stated that she thinks the atmosphere is now conducive for partnerships. She added that her organization currently partners with various organizations to provide services to recipients. She stated further that one of their strong partnerships is with the SBWIB.

Maria stated that the general relief population is required to participate in training for 20 hours or more. She stated that the DPSS offer transportation, clothing, haircut vouchers, school supplies and a host of other things. She stated that she thinks the representatives present needed to do a better job in partnering with each other so the DPSS can be able to send individuals that will be a fit for the services they provide as DPSS cannot cater to the population alone but needs active partnerships.

Robert stated that the culture has changed and some of the barriers have been broken. He however thinks that communication needs to be streamlined a little more to get the right communication to recipients.

e) Are CalFresh recipients being able referred to programs that prepare them for high demand jobs in the region's priority sectors? What services or systems are in place that could help CalFresh recipients succeed in such programs and on the job?

David stated that the state is really interested in regional priority sectors. The priority sectors are advanced manufacturing, construction, healthcare, transportation, logistics, ICT and hospitality.

Robert stated that two specific industries that come to his mind is construction and manufacturing. He said that the one stop are getting people placed into construction jobs every day and there is also an ongoing partnership with El Camino college to get people into manufacturing including women. He further stated that help is needed to get the word out there to let people know that it is not only clerical jobs; there are opportunities in construction, machine tool operation etc. He said he needs cooks and truck drivers as these positions are readily available and fill up very quickly.

Yolanda stated though priority sectors are important she thinks organizations really need to pay more attention on career assessment. She said some people are better productive in other environments and not necessarily the priority sectors. Therefore the assessment to better place a recipient is very important.

The meeting came to a close at 10:40am.

Exhibit A-7-a

DB 2-38

PUBLIC NOTICE

In accordance with the Workforce Innovation and Opportunity Act (WIOA) Section 107(e) and planning guidance issued by the State of California, Employment Development Department for Local Area and Regional Plans, the South Bay Workforce Investment Board (SBWIB), a California Workforce Development Board, will open a public comment period on Biennial Modifications to SBWIB's Local Plan and the L.A. Basin RPU's Regional Plan (to which SBWIB is a signatory party). The public comment period for the Regional Plan Modification will begin February 6, 2019 and run through March 8, 2019.

The public comment period for the Local Plan Modification will begin February 11, 2019 and runs through March 11, 2019. The comment period will allow the public to review and comment on 2019 Modifications to the PY 2017-2021 plans. The Local Area Plan represents the SBWIB Workforce Development Area and its consortium of eleven cities, including the cities of: Carson, El Segundo, Gardena, Hawthorne, Hermosa Beach, Inglewood, Lawndale, Lomita, Manhattan Beach, Redondo Beach, and Torrance.

The Regional Plan represents the Los Angeles Basin regional planning unit, which is comprised of seven workforce development boards, which, together, serve the entire county. Copies and posting of the 2019 Local Area and Regional Plan Modifications will be available beginning February 11, 2019 at the SBWIB offices located at 11539 Hawthorne Blvd., Suite 500, Hawthorne, CA 90250 and online at www.sbwib.org. Public comments may be transmitted in writing to: comments@sbwib.org

Pub Feb 8, 2019

Exhibit A-7-b

From: [Elisa Irish](#)
To: [Jonna Lewis](#)
Subject: RE: Child Support Services Agenda - Regional Plan Meeting Nov 27th 3pm-5pm SBWIB
Date: Monday, November 26, 2018 8:09:00 AM
Attachments: [image006.png](#)
[image007.png](#)
[image008.png](#)

Hi Jonna,

Confirmed, we look forward to seeing you. Elisa

From: Jonna Lewis [mailto:Jonna_Lewis@cssd.lacounty.gov]
Sent: Monday, November 26, 2018 7:49 AM
To: Elisa Irish <eirish@sbwib.org>
Subject: RE: Child Support Services Agenda - Regional Plan Meeting Nov 27th 3pm-5pm SBWIB

Hi Elisa,

I apologize. I thought that I had registered to attend this before. I will attend the 11/27 meeting.

Please let me know if you need anything further.

Thanks!

Jonna Lewis

Special Assistant to the Director
County of Los Angeles Child Support Services Department

5770 S. Eastern Avenue, 4th Floor

Commerce, CA 90040

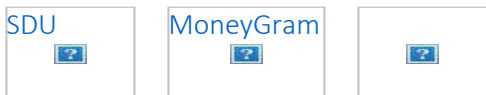
Phone (323) 889-2976

Fax (323) 838-9545

Jonna_Lewis@cssd.lacounty.gov

[Web/Facebook/Twitter /Vimeo](#)

It's easy to make a child support payment! Just click on a link below:



Confidentiality Notice: This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure, or distribution is prohibited. If you are not the intended recipient(s), or designated agent, please contact the sender by reply e-mail and destroy all copies of the original e-mail.

From: Elisa Irish [mailto:eirish@sbwib.org]
Sent: Tuesday, November 20, 2018 3:41 PM
To: Dellora Ellis-Gant <DelloraEllisGant@dpss.lacounty.gov>; Maria Ayala <MariaAyala@dpss.lacounty.gov>; Jonna Lewis <Jonna_Lewis@cssd.lacounty.gov>
Cc: 'David Shinder' <davidkshinder@gmail.com>; Chris Cagle <ccagle@sbwib.org>
Subject: Child Support Services Agenda - Regional Plan Meeting Nov 27th 3pm-5pm SBWIB

Register ASAP!!! For the next Local & Regional Plan Meetings

**Child Support Services on November 27th 3pm-5pm
and**

**CalFresh Employment & Training on December 4th
9am-11am**

On November 27th, join us for the **Regional Child Support Forum**: Strengthen partnerships with local child support agencies to serve non-custodial parents. Share your experience, ideas and expertise. This is a collaborative effort to learn, inform and expand partnerships.

**South Bay Workforce Investment Board 11539 Hawthorne
Blvd. 5th Floor,**

Hawthorne, CA 90250, in the large conference room.

**Park on 116th off Hawthorne in SBWIB garage bottom level. Street
parking is available.**

Tuesday, November 27, 2018

Please RSVP by emailing Eirish@sbwib.org ASAP!!!

Thank you,

Elisa Irish

Special Projects Development Coordinator

South Bay Workforce Investment Board

11539 Hawthorne Blvd., 5th Fl., Hawthorne CA 90250

Office Phone: (310) 970-7700 / EXT: 7769

Fax Phone: (310) 970-7711

Email: eirish@sbwib.org

noencrypt:

Exhibit A-7-c

BOARD MEMBERS & STAKEHOLDERS

Dr. Anthony Taranto
Armando Pena
Billy C. Campbell
Bob Helfant
Brian Raber
Bruce Young
Carolyn Anderson
Carloyn Woodard
Chris Patronas
David Fleck
David Noflin
Dr. Dena Maloney

Doug Marian
Ellenmary Michel
Fran Fulton
Glenn Grindstaff
Glenn Mitchell
Gregg McClain
Jane Templin
Jeffrey R. Jennison
Jesus Fernandez
Joe Ahn
Josh Lafarga
Kathy Wojno

Kendrick Roberson
Kirk Rossberg
Dr. Lance Williams
Lily Craig
Linda Bradley
Maria Camacho
Michael Jackson
Mike Harriel
Mitch Ponce
Patricia Bennett
Patricia Donaldson
Raj Dhillon
Ray Diab

Ray Grothaus
Ruthi Davis
Dr. Sandra G. Horwitz
Sarah Gonzaga
Stella Li
Stephany Santin
Susie Yellowhorse-Jensen
Tamala Lewis
Tami Lorenzen-Franselow
Dr. Thomas A. Parham
Tod Sword
Wayne Spencer

Exhibit A-7-d

From: Chris Cagle [<mailto:ccagle@sbwib.org>]

Sent: Friday, October 26, 2018 3:06 PM

To: Renfree, Bethany@CWDB <Bethany.Renfree@CWDB.CA.GOV>; Michael Trogan <mtrogan@sbwib.org>; Dowdy, Michael@CWDB <Michael.Dowdy@CWDB.ca.gov>; Aguilera, Rafael@CWDB <Rafael.Aguilera@cwdb.ca.gov>

Cc: David Shinder <davidkshinder@gmail.com>

Subject: Re: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hi Bethany:

The South Bay Workforce Investment Board has two more Local and Regional Planning meetings coming up that we would like to inform you about. November 27th and December 4th. See below for the details about the remaining meetings and the new ones too:

October 25, 2018

2:00 P.M. to 4:30 P.M.

South Bay Reentry Planning Forum

November 14, 2018

9:00 A.M. to 11:30 A.M.

South Bay Self-Assessment Forum

November 27, 2018

3:00PM to 5:00PM

Child Support Services

* Strengthening partnerships with local child support agencies to serve non-custodial parents

December 4, 2018

9:00AM to 11:00AM

CalFresh Employment & Training

*Developing workforce system partnerships with CalFresh employment and training programs

All forums will be held at:

South Bay Workforce Investment Board Conference Room

11539 Hawthorne Blvd., 5th Floor

Hawthorne, CA 90250

Here is the link to the flyer in case you would like to post this too

https://docs.wixstatic.com/ugd/b8c0dc_e2a49683adb84dad86abefbb1322e2a3.pdf

Thank you,

Chris Cagle

Regional Affairs Manager

South Bay Workforce Investment Board

11539 Hawthorne Blvd., Suite 500

Hawthorne, CA 90250

310-213-5182

ccagle@sbwib.org

www.sbwib.org

no encrypt

noencrypt:

From: Michael Trogan
Sent: Monday, October 1, 2018 10:45 AM
To: 'Bethany.Renfree@cwdb.ca.gov' <Bethany.Renfree@cwdb.ca.gov>; 'Michael.Dowdy@cwdb.ca.gov' <Michael.Dowdy@cwdb.ca.gov>; 'Rafael.Aguilera@cwdb.ca.gov' <Rafael.Aguilera@cwdb.ca.gov>
Cc: Chris Cagle <ccagle@sbwib.org>
Subject: Local and Regional Planning Meeting Schedule and Location for South Bay Workforce Investment Board

Hello,

This email is providing updated notice of the dates/times and location for the South Bay Workforce Investment Board's Local and Regional Planning meetings. The flyer regarding the meetings is also attached.

October 10, 2018
9:00 A.M. to 11:00 A.M.
English Language Learners, Immigrants & Refugees

October 11, 2018
5:30 P.M. to 7:00 P.M.
Community Engagement/Input
*Held at Torrance One Stop, 1220 Engracia Ave, Torrance, CA 90501

October 25th
2:00 P.M. to 4:30 P.M.
South Bay Reentry Planning Forum

November 14th
9:00 A.M. to 11:30 A.M.
South Bay Self-Assessment Forum

All forums will be held at:

South Bay Workforce Investment Board Conference Room
11539 Hawthorne Blvd., 5th Floor
Hawthorne, CA 90250

Thanks you,
Michael Trogan
Career Services Coordinator
South Bay Workforce Investment Board