

# South Bay Workforce Investment Board Annual Report 2019-2020



A WORKFORCE  
DEVELOPMENT BOARD

# WELCOME MESSAGE

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**SouthBayJobs.org**



**O**n behalf of the Board of Directors of the South Bay Workforce Investment Board we are proud to present this 2019-2020 Annual Report highlighting the accomplishments and extraordinary challenges the SBWIB faced and overcame during the pandemic to continue providing essential services and support to our community partners, businesses and individuals seeking training and employment opportunities.

During the first half of the fiscal year we continued to provide no cost career and business services in the traditional face to face mode through our One-Stop Business and Career Centers that serve 11 South Bay cities. Our Inglewood and Hawthorne Teen Centers as well as the SBWIB YouthBuild Center based in Lennox experienced increasing volumes of young adults utilizing our services.

When the COVID-19 Pandemic overtook our society and nation this past Spring, we immediately implemented CDC and Los Angeles County Health Department mandated safe distancing and work place hygiene etiquette protocols to protect our staff members and clients at each of our facilities since we were allowed to continue to operate as an essential service. Eventually, the SBWIB switched over to a virtual/social media platform to continue providing much needed support to displaced workers and businesses facing layoffs and closure due to the pandemic. Virtual Job Fairs were also initiated enabling hundreds of adults and youth to interface with employers safely.

Despite the challenges, the SBWIB provided vital services and support to over 83,000 individuals and business operators by the end of the fiscal year. Please enjoy the success stories and achievements included in this report.

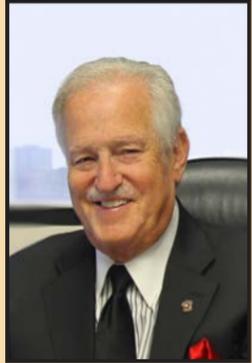
We are extremely grateful for the hard work, dedication and perseverance each of our staff members demonstrated during this most difficult time. We are confident they will keep that "can do attitude" going forward and things will start improving in the near future.



**James T. Butts, Jr.**  
Mayor,  
City of Inglewood  
and Chief Elected  
Official of SBWIB



**Wayne Spencer**  
Chairman,  
South Bay Workforce  
Investment Board



**Jan Vogel**  
Executive Director,  
South Bay Workforce  
Investment Board

# South Bay Workforce Investment Board at a Glance



**South Bay Workforce Investment Board (SBWIB)** offers training and employment opportunities for residents and expanded services for businesses in the Greater Los Angeles South Bay Region. Through our **One-Stop Business and Careers Centers**, residents are provided no cost educational and employment services that open doors to new opportunities for jobs and career advancement.

The SBWIB's business assistance services help businesses to plan and develop strategies for hiring, onboarding and continued employee training, which many times can be supported with wage subsidy programs and other forms of assistance. SBWIB continues to set the standard for robust business collaboration and stakeholder partnerships.

The **SBWIB service area encompasses eleven (11) South Bay cities** including Inglewood, Hawthorne, Carson, El Segundo, Gardena, Hermosa Beach, Lawndale, Lomita, Manhattan Beach, Redondo Beach, and Torrance.

The **SBWIB Board is comprised of over 50 members** representing business, labor, education, economic development, One-Stop Center partners, and other important stakeholders.

### MISSION STATEMENT

*Using the most cost-effective services, and demand driven strategies, our mission is to build a world-class workforce through strategic alliances with business, education and community partners.*

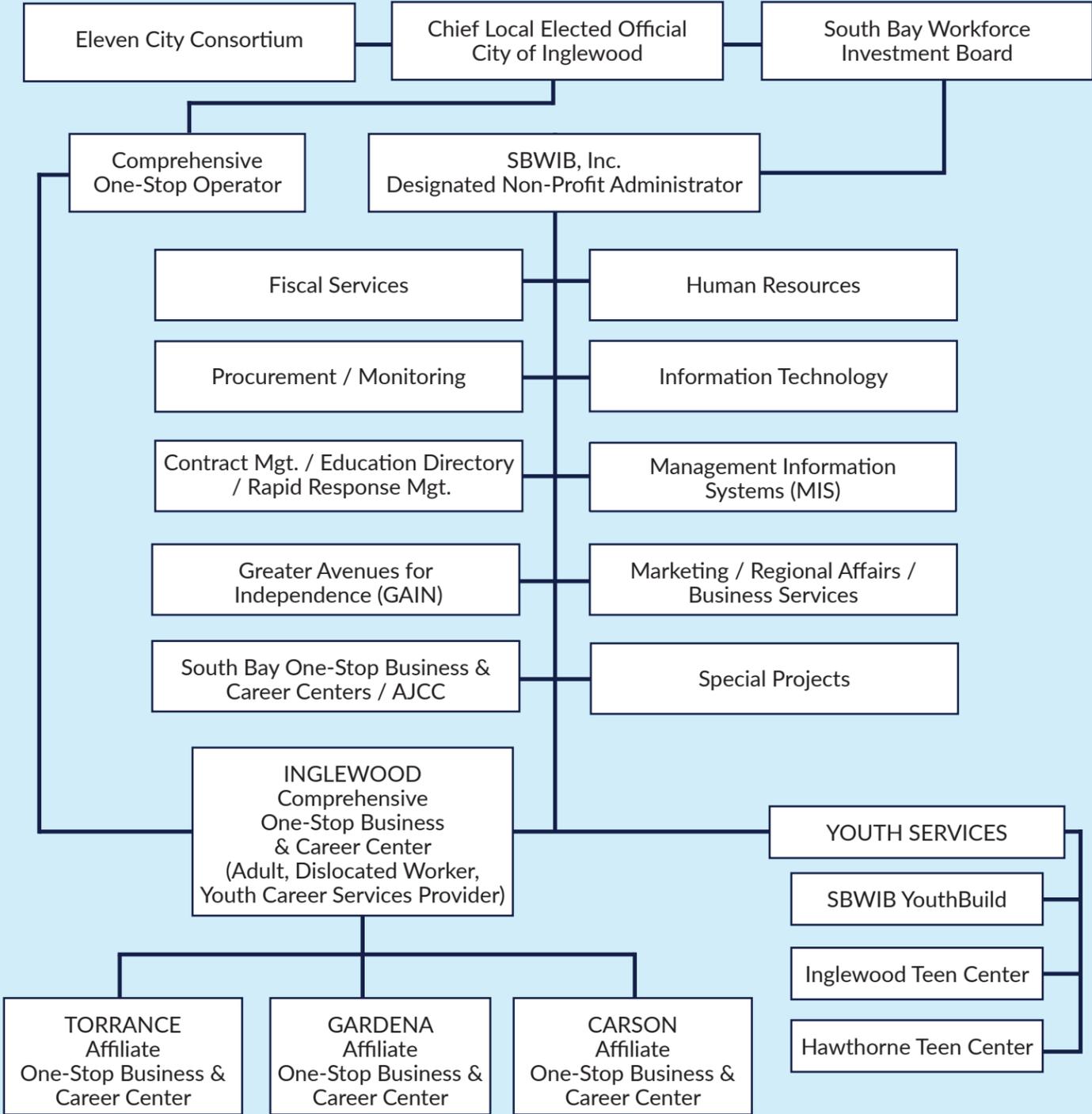
### VISION STATEMENT

*We will promote an innovative workforce development system that supports job retention and creation, and accelerates economic growth in the South Bay region.*

## Serving 11 Cities in the South Bay

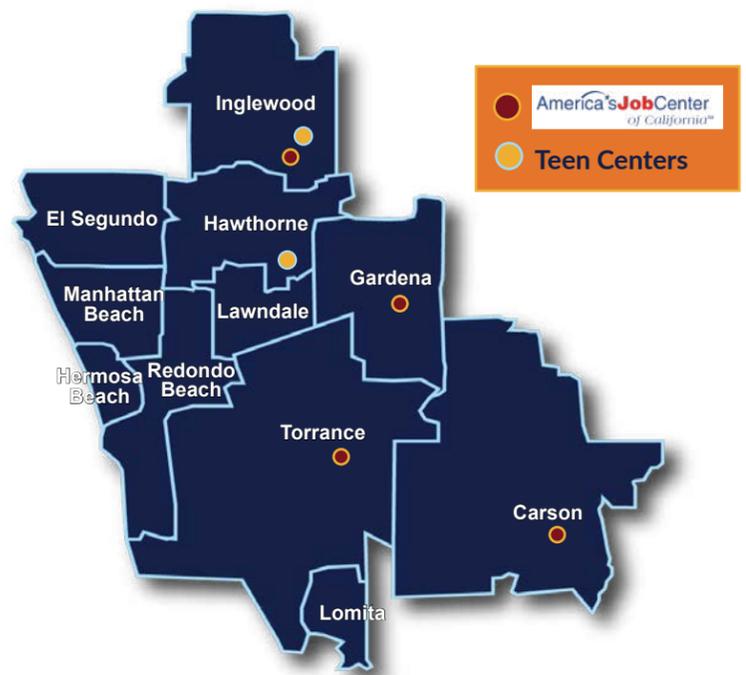


# South Bay Workforce Investment Board Organization Structure



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## South Bay One-Stop Business & Career Centers

**ADULT SERVICES**

**2020**

**ONE STOPS**

**YOUTH SERVICES**

**No Cost SERVICES**

*Kathy Kirk  
Redondo Beach – Dislocated Worker Program*

*Top offers great programs, services anyone undergoing career transition, job type, skill/ experience level or staff is knowledgeable, very helpful and provide useful insight. I would encourage anyone to take advantage of their services.*

**BUSINESS SERVICES**

**YOUTH SERVICES**

**BUSINESS SERVICES**

**South Bay One-Stop Business & Career Centers**

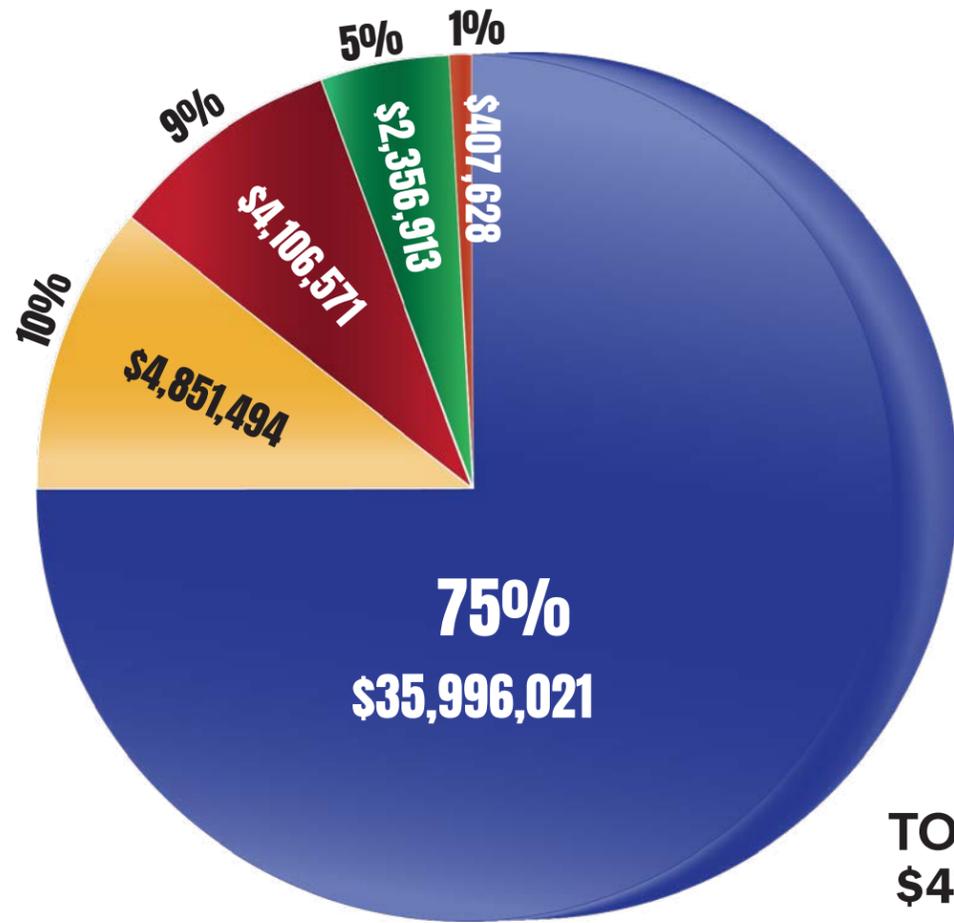
America's JobCenter of California

The **One-Stop Business and Career Centers** connect adult and youth to an array of quality employment, education and training services at convenient locations throughout the South Bay, all without charge.

Services are also provided to small and large local businesses by linking them with qualified applicants allowing job seekers to find employment.

ADULT SERVICES	BUSINESS SERVICES	YOUTH SERVICES
<ul style="list-style-type: none"> <li>Prison to Employment</li> <li>Transitional Subsidized Employment &amp; On-the-Job Training</li> <li>Veteran Transition &amp; Employment Services</li> <li>Dislocated Worker</li> <li>Homeless Services</li> <li>Hiring Events</li> <li>Outreach &amp; Recruitment, Education &amp; Training</li> <li>Blueprint for Workplace Success Training</li> <li>Career Counseling &amp; Resume Preparation</li> </ul>	<ul style="list-style-type: none"> <li>Engineering &amp; Manufacturing Apprenticeships</li> <li>Rapid Response &amp; Layoff Aversions</li> <li>Recruitment Services</li> <li>Staff Training Resources</li> <li>ETP Funding</li> <li>Hiring Events &amp; Candidate Screenings</li> <li>Wage Subsidy Programs</li> </ul>	<ul style="list-style-type: none"> <li>Teen Centers</li> <li>Tutoring &amp; Enrichment Services</li> <li>Blueprint for Workplace Success Training</li> <li>Career Counseling</li> <li>Resume Assistance and College Preparation Career Pathways</li> <li>Pre-Apprenticeships in Engineering &amp; Manufacturing</li> </ul>

# Funding Sources & Program Expenses FY 2019 - 2020



**TOTAL**  
**\$47,718,627**

- ### Key Legend
- LA County Department of Public Social Services
  - WIOA Grants (Workforce Innovation and Opportunity Act)
  - Other Funding (Contracts with Cities, Colleges, other Workforce Investment Boards or other nonprofits)
  - Special Projects (Specific State Grants from EDD or BSCC)
  - Federal Funding (Youth Build from DOL)

## Return on Investment 2019 - 2020

Program	Economic Return	Investment	Return on Investment			Payback Period
			Total	Percent	\$	
Adult	\$7,252,128	\$1,277,847	\$8,529,975	568%	\$5.68	46 days
Dislocated Workers	\$10,918,211	\$1,354,020	\$12,272,231	806%	\$8.06	32 days
<b>Total</b>	<b>\$18,170,339</b>	<b>\$2,631,867</b>	<b>\$20,802,206</b>	<b>690%</b>	<b>\$6.90</b>	<b>38 days</b>

### Total Economic Return From One-Stop Centers

#### Cost Effectiveness

The SBWIB's funded programs for adults provided a return on investment of **\$5.68** for every federal dollar spent and for the Dislocated Worker Program, the return on investment was **\$8.06** for every federal dollar spent. This is an average return on investment of **\$6.90** between the two programs.

The return on investment is determined by measuring the amount of funds invested into training and job placement for unemployed individuals. This figure is then compared to the employment rate and taxes paid by those individuals after receiving unsubsidized employment.

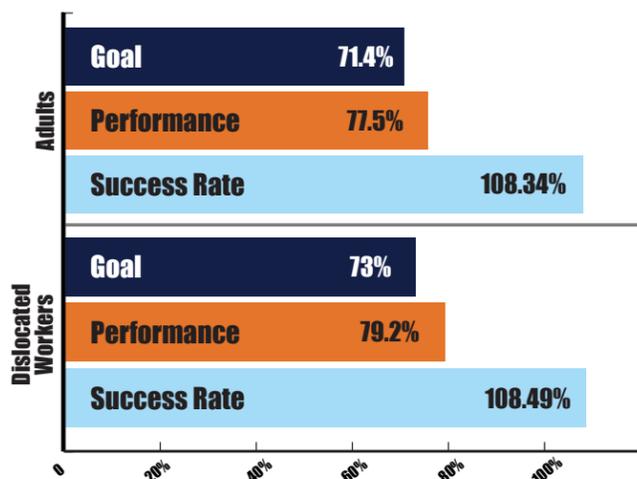
By comparing the cost of job placement to the amount of wages earned and taxes paid by those receiving employment, it is evident that the taxpaying public receives long-term benefits from economic gains returned to the economy.

### Cost Effectiveness

**690%**

Average Return on Investment represented as a percentage

### Employment Rate



### Average Wage Earnings Per Hour

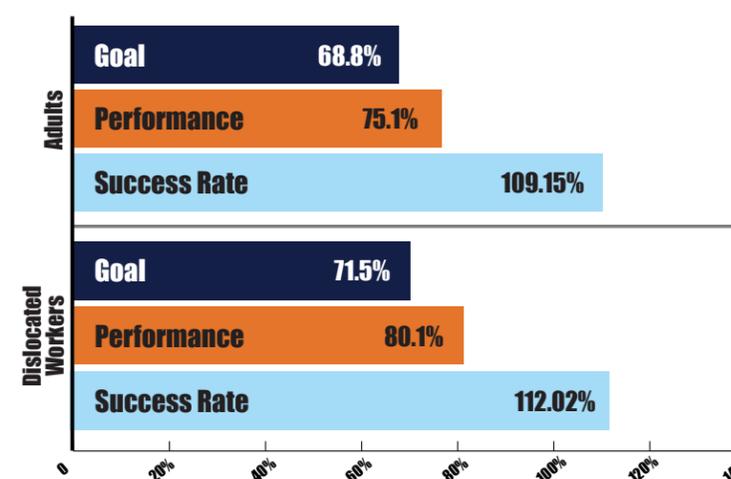
**\$22.35**

Adults

**\$31.06**

Dislocated Workers

### Retention Rate



**83,297**

Visits to the South Bay One-Stop Business & Career Centers

# ADULT SERVICES

## Caltrans-Federal Highway Program

The California Department of Transportation (Caltrans') On-the-Job Training Supportive Service (OJT-SS) Construction Workforce Pilot Program, funded by the U.S. Department of Transportation Federal Highway Administration (FHWA) use all available training and skill improvement opportunities to assure increased participation of minority groups, disadvantaged persons and women in all phases of the highway construction industry. After convening with the Workforce Development Boards of Los Angeles County and the Associated General Contractors of California, it was determined that SBWIB would administer and operate the program with the goal of building a pool of qualified workers for upcoming highway projects and meeting the urgent need for qualified pre-apprentice and apprentice workers for mega-projects in the region, such as:

- Los Angeles Football Stadium,
- Entertainment District at Hollywood Park,
- Upcoming Automated People Mover and Consolidated Car Rental Facility projects at Los Angeles International Airport (LAX)



### Los Angeles Basin Region (LARPU) Prison to Employment Program

The Prison to Employment Program (P2E) is a part of former CA Governor Jerry Brown's 2018 plan to allocate \$37 million in resources to address challenges facing individuals exiting incarceration. P2E is an initiative created to strengthen the linkages between the workforce and reentry services in the state's 14 labor regions. The goal of Prison to Employment is to provide resources for direct services, supportive services and employment opportunities to the formerly incarcerated and justice-involved individuals reentering the workforce.

SBWIB was selected to serve as the P2E lead for the Los Angeles Basin region and to coordinate services for the seven Workforce Development Boards in the county. This program creates designated "Reentry Hubs" throughout fifteen different America's Job Centers of California (AJCC) locations in the region. These Hubs provide collaborative partnerships with vocational training, pre-apprenticeships, and transitional subsidized employment (TSE) to ensure career pathways and positive alternatives are available for this population.

To date, the Prison to Employment Program has successfully exceeded expectations with over 800 participants enrolled in the first year alone, surpassing the targeted goal of serving 705 individuals by 2022.

	Enrolled	122
	Completed	116
	Placements	75

**800**  
Participants Enrolled in the 1st year

### Larry Miranda

#### SUCCESS STORY

Larry Miranda Jr, a low-income individual on Parole, was referred to South Bay Business and Career Centers-Inglewood in September. After attending a WIOA orientation, he was enrolled in the Prison to Employment Program to access specialized services in preparation for his transition and reintegration into the workforce.

Due to his limited work experience following a 20-year life sentence, he, along with his career counselor, successfully developed an individual employment plan, which included obtaining occupational skills training in Commercial Truck Driving. Despite challenges associated with the pandemic and limited services from the DMV, Mr. Miranda successfully completed the classroom component of the program, met all behind-the-wheel DMV requirements, and obtained his Class A Commercial Truck Driving License.

Mr. Miranda was selected for an assistant instructor position with an intent to hire upon completion of his 300 hours. Less than one year from his release from a state facility, his goals quickly changed and now include becoming a Truck Driving Instructor to help others find meaningful career paths and make a successful reintegration into the community.



*"Sometimes life will put you in the direction you least expect. With this second chance at life and freedom, I carry with me the consequences of my past which motivate me to be grateful and always steer myself in the right direction."*



### Lina Santos

#### SUCCESS STORY

Hawthorne resident, Lina Santos, was completing a supervised release program required by US Federal Probation to assist her reintegration back into the workforce. Prior to her conviction, Lina had obtained education and work experience in accounting and finance. However, due to the nature of her conviction, and her requirement to disclose her conviction prior to obtaining employment, securing a job was posing a great challenge.

Lina was referred to our One-Stop Center where she was enrolled in the Homeless Opportunity for Meaningful Employment program to access specialized services for her transition into the community. Working with her career counselor, Lina was assigned a position providing administrative support to warehouse operations at Gardena-based, Singla Spices, through a 300-hour subsidized Paid Work Experience program.

Upon completion of the program, she successfully secured a permanent position with the same company.

*"I am grateful for the support received from AJCC staff during my transition. Despite the perceived barriers, I am grateful for the opportunities and assistance with reentering the workforce in a professional and administrative capacity."*



**SoFi Stadium** is the first indoor-outdoor sports and entertainment stadium to be constructed in Inglewood, CA by Los Angeles Rams Owner/Chairman E. Stanley Kroenke. It's the home of the Los Angeles Chargers and Los Angeles Rams. It will host a variety of events year round including Super Bowl LVI in 2022, the College Football Championship Game in 2023, and the Opening and Closing Ceremonies of the Olympic Games in 2028.

## Construction & Utilities Pathways Program

Now in its third year, the Construction & Utilities Pathways Program (CUPP) continues to close the supply and skills gap by supplying skilled labor for key local projects and high paying careers for our residents.

Working with such major projects as SoFi Stadium & Entertainment's 298 acre complex and LA Metro/LAWA, allows our area veterans, minorities, women, and youth to explore careers in construction and be placed into viable construction jobs.

SBWIB, in collaboration with PDA Consulting Group, will continue to infuse capital projects with small, minority, women-owned, disadvantaged and disabled businesses to enhance the South Bay and regional economy.

- Capital Projects:**
- SoFi Stadium to be completed March 2021
  - Entertainment, Housing and Retail to be completed in phases
  - LA Philharmonic Children's Orchestra center attainment 148%
  - Metro Purple Line Expansion LAX People Mover/Rental Car Facility
  - LA Clipper Arena

**5,803**  
Job Seekers attended CUPP bi-weekly orientations since inception

**974**  
Apprenticeships Facilitated

## SERV Pathway Program

The SBWIB, through its Inglewood One-Stop AJCC, established the Security Entertainment Retail Vocational Program (SERV) to supply a pipeline of qualified candidates by providing support services, access to training and employment in the service industry with a huge emphasis on the thousands of workers needed for Event and Game Days. The SoFi team has partnered with Inglewood One-Stop's SERV program to provide training and job placement for individuals seeking employment and has been gracious enough to host tours and attended several virtual job fairs and hiring events including our Recent Youth Virtual Job Fair.

Trainings utilize SBWIB's Blueprint for Workplace Success curriculum, now with the new implemented Customer Service curriculum designed for this project, to assist job seekers develop work readiness skills. To date thousands of local residents have attended the biweekly SERV Zoom Info Sessions and several hundred have been referred to apply with SoFi Stadium and its contractors, with hundreds of individuals hired and climbing daily.



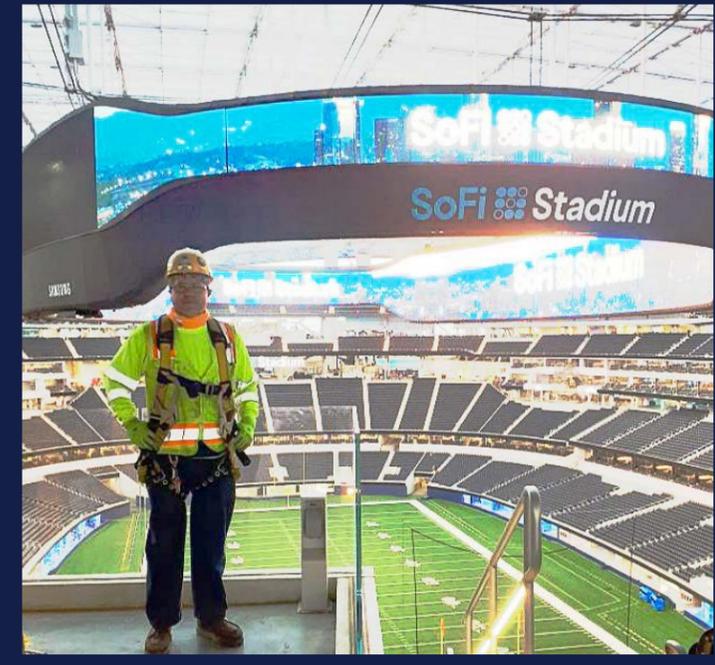
**830**  
Job Seekers attended SERV bi-weekly orientations

**116**  
Employed

## Jose Javier Gomez SUCCESS STORY

Inglewood resident, **Jose Gomez** visited our One-Stop Center and attended our **Construction and Utility Pathway Program (CUPP)** Orientation after being referred to us by the California Department of Corrections and Rehabilitation, following his release from prison after serving a 26-year sentence.

While incarcerated, Jose participated in various In-Prison Vocational Training Programs, including a welding program. However, he lacked industry recognized credentials upon his release. His eagerness to work and desire to acquire new skills was instantly perceived by his career counselor and construction partners. Jose was sponsored into the local Iron Workers Union – 433 via Bumgarner Construction and dispatched to the SoFi stadium project in the City of Inglewood as a journeyman-in-training with an hourly wage of \$45.25.



*"I am grateful for the support I received from the CUPP program and my parole agent."*

## The Intrastate Training Resource and Information Network (iTrain)

Since 1995 when the SBWIB implemented I-TRAIN as a way for clients to access services in a more convenient and user friendly way, while alleviating the duplication of procurement, monitoring and evaluation, modifications have been made to take advantage of changing technologies.

And now during the era of the COVID-19 pandemic the use of virtual social media platforms is enabling training providers, clients and case managers to connect in a safe and effective way. Ninety percent of the SBWIB's training provider network is providing virtual training.

Here is a list of what is new with the upgraded I-TRAIN from the original (Legacy) System to a more user friendly version that makes it easier to find providers and case managers:

- Easy search for training providers
- Note feature for case managers that are part of the I-TRAIN network to be able to view.
- Cost and program comparison for a more informed consumer choice.
- Mapping to locate schools in the consumers area
- Consumer report card – showing performance outcomes per program with the ability to select an unlimited number of comparisons
- Video tutorials were added for the training providers to assist them in completing the application
- Contact information for our contracts department to assist with application questions
- PDF applications that are easily fillable and can now be submitted via email.

# ADULT SERVICES

## Veteran's Employment-Related Assistance Program (VEAP)

The **SBWIB/VEAP** program, funded by the State Employment Development Department under the Workforce Innovation Opportunity Act, assists eligible veterans find civilian jobs.

Unemployed and underemployed veterans are provided career and training services leading to employment in high growth employment sectors such as Construction Trades.



*"You can't go wrong checking out the free services that are available at the Torrance One-Stop," Robert said. "You can gain valuable skills and get a lot of job opportunities thanks to the staff."*

-Robert Devers

Total Veterans Served	<b>56</b>
Average Wage from Veteran VEAP Grant	<b>\$23.13</b>

## Greater Avenues for Independence Program (GAIN)

The GAIN program, funded by the Los Angeles County Department of Public Social Services (DPSS), is designed to provide CalWORKs participants a path to self-sufficiency and independence through employment-related services. Services consist of job searching, job retention, and moving on to higher paying jobs.



## Transitional Subsidized Employment Program (TSE)

One of the more effective programs the SBWIB has provided to help individuals overcome barriers to employment is the Transitional Subsidized Employment (TSE) program for the Los Angeles County Department of Public Social Services.

TSE participants receive fully supervised and paid work experience and paid on the job training with the goal of enabling them to secure unsubsidized employment after completing their work assignment.



### Ron Allen SUCCESS STORY

Fifty-five-year-old veteran and Torrance resident, **Ron Allen**, was in desperate need of employment after being unemployed for more than five months. He visited our One-Stop Center and went through an assessment process to identify the opportunities and assistance the One-Stop Center could provide.

With the help of his case manager, he applied to multiple jobs and was immediately contacted by employers. He landed a job within a week at ASC Protection as an Executive. The position offered Ron a great compensation package and a balanced work/life schedule.



*"Find the nearest office to you, take advantage of all the services. The counselors are available for resume critiques, revisions, and are knowledgeable about the job openings and can even fund training that may be beneficial to continued education to help make you a better candidate for prospective employers."*

## Homeless TSE Services

Despite the challenges of the COVID-19 pandemic, the four South Bay One-Stop Business & Career Centers have implemented safe work protocols to continue providing homeless services to individual adults, families, and veterans in 11 South Bay cities. Among the services and support provided are on the job training, counseling, job placement and other related services.

Homeless individuals who are GAIN participants are receiving additional employment services throughout LA County.

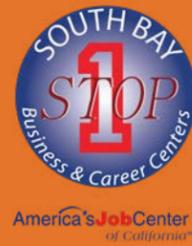


## GAIN/ TSE LA County



# BUSINESS SERVICES

The impact of the novel coronavirus (COVID-19) on the economic vitality and workforce of the greater South Bay area affected companies large and small as they were required to close or minimize business hours, which led to layoffs and furloughs of their employees. The SBWIB and its South Bay One-Stop Business & Career Centers adapted their operations to continue to support job seekers and employers in search of no cost services.



## Rapid Response

SBWIB's Rapid Response Team of professionals are ready to act quickly upon notice that a local company is considering a layoff or closure. With the unknown affect of the coronavirus and for the safety of the public, the SBWIB adapted procedures to serve companies in need.

**280**  
Number of  
Businesses Affected

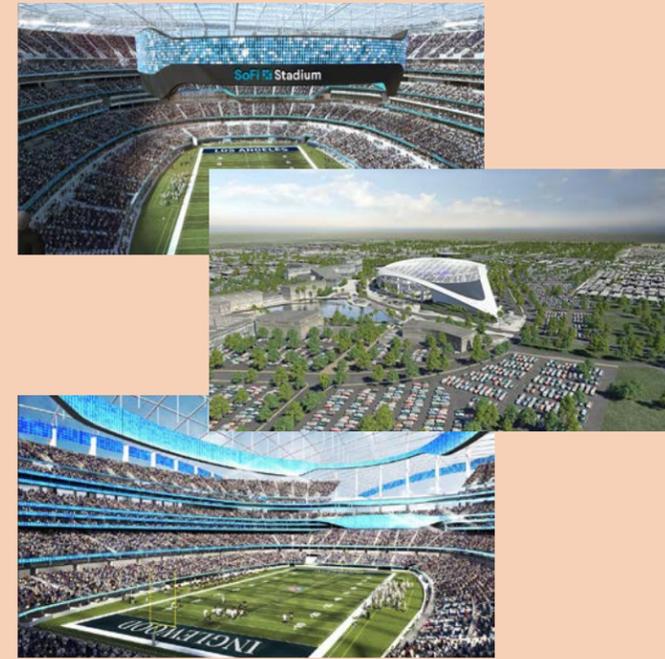
**23,000**  
Number of  
Employees Affected

## Layoff Aversion

The SBWIB has the ability to help minimize the impact or possibly even avert business layoffs due to economic constraints or under-trained incumbent workers.

Working with SBWIB Rapid Response professionals, businesses can connect with services or incentives that are available at the local, state and federal levels.

Services such as employee training and funding to upgrade employee skills, creation of customized services, tax relief opportunities, and other business solutions and incentives can be accessed.



## SoFi Stadium

### SUCCESS STORY

SoFi Stadium in Inglewood turned to the South Bay Workforce Investment Board's Inglewood One-Stop Center to establish the Security Entertainment Retail Vocational Program (SERV). The program supplies a pipeline of qualified candidates to the Stadium by providing support services and access to training and employment in the service industry. The program has a huge emphasis on the thousands of workers needed for event and Game Days.

The SoFi team has been gracious enough to host tours and attend several virtual job fairs and hiring events, including our recent Youth Virtual Job Fair.

To date, thousands of local residents have attended the biweekly online SERV Zoom Info Sessions and hundreds have been referred to apply for jobs with SoFi Stadium and its contractors

## Dislocated Worker

The Dislocated Worker programs along with the South Bay Rapid Reemployment project assists dislocated workers and veterans who have been laid off or separated from the military to receive employment and job training services.

Dislocated workers are provided comprehensive employment services tailored to include retraining, if needed, career counseling and placement assistance.

**681**  
Participants Served  
in Dislocated Worker  
Programs



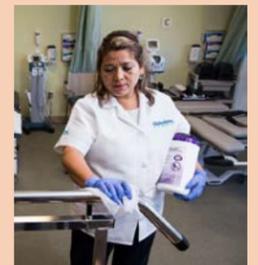
*“South Bay One-Stop offers great programs, services and support for anyone undergoing career transition, regardless of your job type, skill/ experience level or background. The staff is knowledgeable, very helpful and provide useful insight. I would encourage anyone to take advantage of their services.”*

## Servicon

### SUCCESS STORY

Recognized by the Los Angeles Business Journal as a “Best Place to Work,” Servicon enjoys an outstanding, 97 percent employee retention rate. Servicon was founded on its expertise in providing specialized janitorial and custodial services to many sectors including Healthcare, Aerospace, & Biotech.

The company has been a long-time partner and supporter of the South Bay WIB and the South Bay One-Stop Business & Career Centers in Inglewood. They have utilized many of the services provided by the One-Stop to hire their employees. The One-Stop Center screens and vets applicants before they are referred, consequently, Servicon has looked to the South Bay WIB as a reliable resource for qualified candidates to meet their hiring needs.



## Employment Training Panel (ETP)

### Funding Available to Train Your Employees

Businesses in the manufacturing and healthcare industries needing funding support for training currently employed and/or newly hired workers and individuals, can take advantage of the SBWIB/Employment Training Panel (ETP) Program.

ETP is a business and labor-supported state agency funded by Employment Payroll Taxes paid by California employers. Small businesses are also eligible for funding to support employee training.

The SBWIB/ETP collaboration has helped facilitate the paid training of more than 500 people primarily in the manufacturing sector with an average salary of over \$35/hour.



# APPRENTICESHIP



“I want to thank Supervisor Mark Ridley-Thomas and the South Bay Workforce Investment Board for giving me the opportunity to be a part of the Bio-Flex Program. My knowledge has increased so much day by day, especially helping me be prepared for an actual job interview. I had so much fun and gained greater knowledge. Thank you.”

- Bio-Flex Graduate Andrea Morando

## Aero-Flex and Bio-Flex Pre-Apprenticeship / Apprenticeship Programs

Aero-Flex and Bio-Flex are career pathway apprenticeship programs designed by employers to assist them with their workforce development pipeline needs, using both apprenticeship and pre apprenticeship pathways.

The programs are focused on the Aerospace and Bioscience industries and are customizable to meet employer-specific workforce training and production requirements and can also be tailored to the specific needs of individual participants.

## Virtual Pre-Apprenticeship Opportunities now available within the Aerospace or Bioscience Industry

With the success of a flexible training model and the innovative work of the SBWIB team, a virtual option for pre-apprenticeship was developed. This was done in response to COVID and the need to provide a remote option for pre apprenticeship.

The curriculum provides a viable way for pre apprentices to pursue their career exploration goals, while expanding the opportunities available to more participants and employers.

The Bio-Flex Apprenticeship program, developed by a consortium of Bioscience industry partners and sponsored by the SBWIB, has now been registered

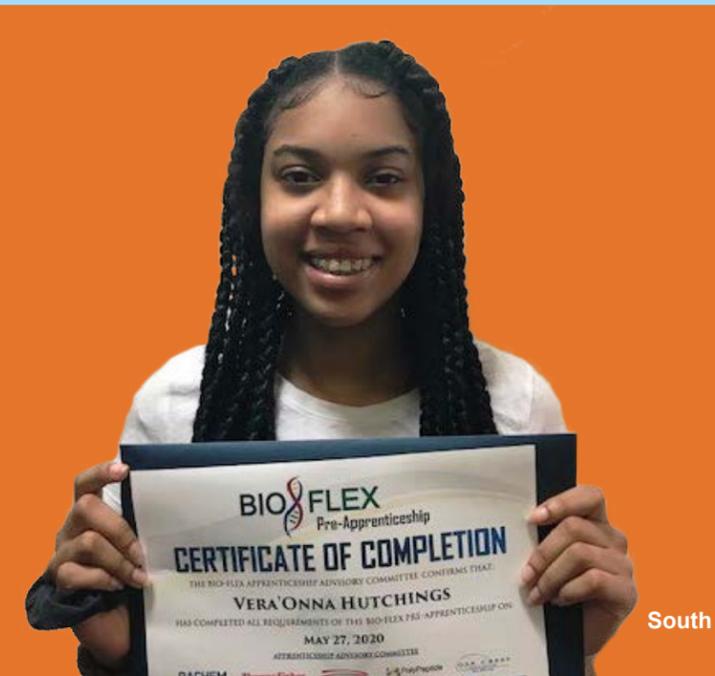
with the U.S. Department of Labor and the Department of Apprenticeship Standards. The occupations registered are:

- BIO-MANUFACTURING TECHNICIAN (aka Production Technician)
- BIOMEDICAL EQUIPMENT TECHNICIAN (aka Biomedical Maintenance Technician)

The team is now working on registering two additional occupations called, Quality Assurance Specialist and Lyophilizer Technician.

“I am grateful to have been in this Bio-Flex program! If you're looking to soon be employed, I recommend this program as it strengthened my skills and confidence! This program has opened up my eyes even more in this field which I seek to pursue.”

- Bio-Flex Graduate Gabriel Sianez



“Thank you for giving me this amazing opportunity to be a part of the Bio-Flex program. I see myself working in the forensic science department in the near future and I would like to thank this program for giving me the opportunity to see different types of career choices. My favorite part of the program was getting to meet people from different companies and understanding their stories and seeing how they work.”

- Bio-Flex Graduate Vera Hutchings

# Youth Services

Ages 14 - 24 years old

The South Bay One-Stop Business & Career Centers along with the Hawthorne and Inglewood Teen Centers provide innovative and customized services to youth and young adults ages 14 - 24 years old.



## Teen Centers

Hawthorne and Inglewood Teen Centers

The Hawthorne & Inglewood Teen Centers, operated by the SBWIB in partnership with collaborative education and community partners, offer after-school academic services to teens ages 14-18. Services include; social collaboration, field trips, career services and alternatives to delinquent behavior.

Hawthorne Teen Center Visits	<b>538</b>
Inglewood Teen Center Visits	<b>798</b>



## Youth At Work Employment Programs

The Youth at Work Employment Program (also referred to as the Summer Jobs Program) provides eligible youth ages 14-21 with paid work experience and education support year-round and during school breaks.

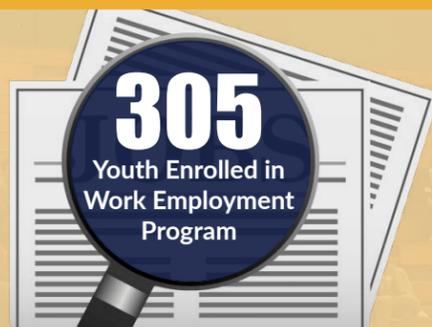
## YouthBuild

The SBWIB YouthBuild program and its partners, YouthBuild Charter School of California and Habitat for Humanity of greater Los Angeles, enable 16-24 year olds who have not finish high school, obtain a second chance to earn their diploma or G.E.D. and gain occupational skills training in construction as well as leadership development.

Students in YouthBuild also complete college readiness and career development courses and are provided access to licensed counselors to discuss personal issues and develop success plans.



	<b>Enrolled</b>	<b>63</b>
	<b>Attained Degree/Certificate</b>	<b>48</b>



## Christopher Martinez

SUCCESS STORY

Christopher Martinez, twenty-five-year old SBWIB YouthBuild senior and father of two children, was welcomed into the SBWIB YouthBuild Program for an alternative education after challenges in traditional school.

SBWIB YouthBuild offered Christopher opportunities and hope to accomplish his goals no matter how many times it seemed difficult. Christopher felt the SBWIB YouthBuild staff cared about the students, providing him the skills to regain interest in his education and not give up on himself.

Christopher has signed up to take the Armed Services Vocational Aptitude Battery test, he will review his options in the military and alternatively pursue a welding certificate.

“I want to thank the people that helped motivate me in graduating. My mom, dad and brother for sticking through and believing in me even when I was having a hard time believing in myself. My wife and kids were the main reason I decided to go back to school.”

## Isabel Aguallo

SUCCESS STORY

Isabel Aguallo, a youth participant and CalWORKs recipient from Carson, was referred to our One-Stop Center for job search assistance. She was seeking employment to assist her grandmother financially, who was raising her alone.

Isabel was enrolled into the “Fit for Gold” Program where she was introduced to various workshops including resume assistance, job shadowing, company tours and career fairs.

She received leadership and mentor coaching, life skills guidance, financial literacy, financial aid training, college bound seminars and tutoring assistance. She successfully completed both Blueprint I and Blueprint II work readiness training and was awarded a Gold Level Certification. She completed 120 hours of paid work experience where she exercised the leadership skills she had recently learned to mentor youth in her community at Carson Park. Isabel has successfully graduated from high school with a 4.09 GPA and will be attending California State University, Fullerton.



“The Carson One-Stop Career Center helped me gain work experience and taught me to be on time. The staff welcomed me and explained everything I needed to know to get started, which made me feel part of the community.”

# Blueprint

The Blueprint for Workplace Success program is offered in two workplace readiness courses. It offers employment readiness training to entry level job seekers and incumbent workers.

## Courses:

### Blueprint I - How to get a job:

Students learn how to communicate effectively, make a resume, contact employers and more.

### Blueprint II - How to keep a job:

Students learn about teamwork, leadership, critical thinking and problem solving, managing conflicts and working in a culturally diverse environment.

# Virtual Learning Ambassadors

The SBWIB's ongoing support of schools and paid internship programs for youth ages 16-24 has resulted in the development of the Virtual Learning Ambassador (VLA) program that enables qualified youth to earn up to \$1,800 as they support elementary/middle/high school students, teachers and parents who need assistance adapting to a digital presence during COVID-19.

VLA applicants living within the SBWIB's service area that includes 11 South Bay cities submit an interest form and then are contacted and interviewed by case managers with the assistance of Lead Virtual Learning Ambassadors. Special attention is given to youth

who demonstrate initiative and deemed fit for the role according to the quality of their responses to interview questions, their proven leadership capabilities, familiarity with learning platforms and in some instances, their academic performance.

The program is being administered by the South Bay Workforce Investment Board's youth team, which has a goal of enrolling 50 - 60 youth in the program utilizing Youth at Work, WIOA and Youth Reinvestment Grant funding. Successful applicants receive 20 hours of paid training and 100 hours of paid work experience.



# Youth Development Council Committee

## Committee Members

**Patricia Donaldson,**  
Youth Development Chair,  
Active Security Solutions, Inc.

**Ruthi Davis,**  
Youth Development Chair,  
Lawndale Chamber of  
Commerce/Economic  
Development

**Dr. Seher Awan,**  
Los Angeles Southwest College

**Alicia Bunton,**  
Los Angeles County Probation  
Department

**Maria Camacho,**  
Los Angeles Rams

**Billy C. Campbell,**  
The Campbell Agency,  
Allstate Insurance Company

**Aida Cerda,**  
Centinela Youth Services, Inc.

**Eric Davis,**  
Department of Rehabilitation/  
Los Angeles South Bay District  
Bay Cities Branch

**Tom Fitzwater,**  
MTC Los Angeles Job Corps

**David Fleck,**  
Behavioral Health Services

**Chief Mark Fronterotta,**  
Inglewood Police Department

**Dr. Betsy Hamilton,**  
Lawndale School District

**Dr. Atlas Helaire,**  
Southern California Regional  
Occupational Center

**Chief Michael Ishii,**  
Hawthorne Police Department

**Kailynn Holt Jackson,**  
Hawthorne High School

**Dr. Steven Keller,**  
Redondo Beach Unified School  
District

**Dr. Otto W. K. Lee,**  
Los Angeles Harbor College

**Tamala Lewis,**  
Dignity Health Sports Park

**James M. Limbaugh, Ph.D.,**  
West Los Angeles College

**Dr. Dena Maloney,**  
El Camino Community College

**Dr. Tim Stowe,**  
Torrance Unified School District

**Veldafern McElroy,**  
Parent Representative

**Rabbi Yossi Mintz,**  
The Friendship Foundation

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El Segundo Unified School  
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Hawthorne School District

**Dr. Gregory O'Brien,**  
Centinela Valley Union High  
School District

**Irving Pacheco,**  
Century Center for Economic  
Opportunity, Inc.

**J. Kim McNutt,**  
California State University  
Dominguez Hills

**Scott Price,**  
Lennox School District

**Michael Richardson,**  
SKANSKA

**Michael Romero,**  
Los Angeles Unified School  
District

**Dr. Blake Silvers,**  
Wiseburn Unified School  
District

**Hilda Shofani,**  
Le Pain du Jour Bakery

**Dr. Erika Torres,**  
Inglewood Unified School  
District

**Bruce Young,**  
Inglewood Park Cemetery

## Alternates

**Dr. Lawrence Bradford,**  
Los Angeles Southwest College

**Eboney Pearson,**  
MTC Los Angeles Job Corps

**Jenifer Harris,**  
Behavioral Health Services

**Cinder Eller,**  
Inglewood Police Department

**Jorge Arroyo,**  
Lawndale School District

**Jennifer Pesavento,**  
Southern California Regional  
Occupational Center

**Captain Julian Catano,**  
Hawthorne Police Department

**Dr. Anthony Taranto,**  
Redondo Beach Unified School  
District

**Erica Mayorga,**  
Los Angeles Harbor College

**Mr. Ross Miyashiro,**  
El Camino Community College

**Robin Dreizler,**  
El Camino Community College

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The Friendship Foundation

**Linal Harada,**  
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Hawthorne School District

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California State University  
Dominguez Hills

**Ms. Silvia Alvarez,**  
California State University  
Dominguez Hills

**Alma Kimura,**  
Los Angeles Unified School  
District

**Dr. Michelle Castelo Alferes,**  
Inglewood Unified School  
District

**Dr. Reginald Sirls,**  
Inglewood Unified School  
District

# 20th Annual Blueprint for Workplace Success Virtual Job Fair



**350**

Registered  
Job Seekers



**70+**

Active Job Seekers  
Per Presentation



**12**

Employers

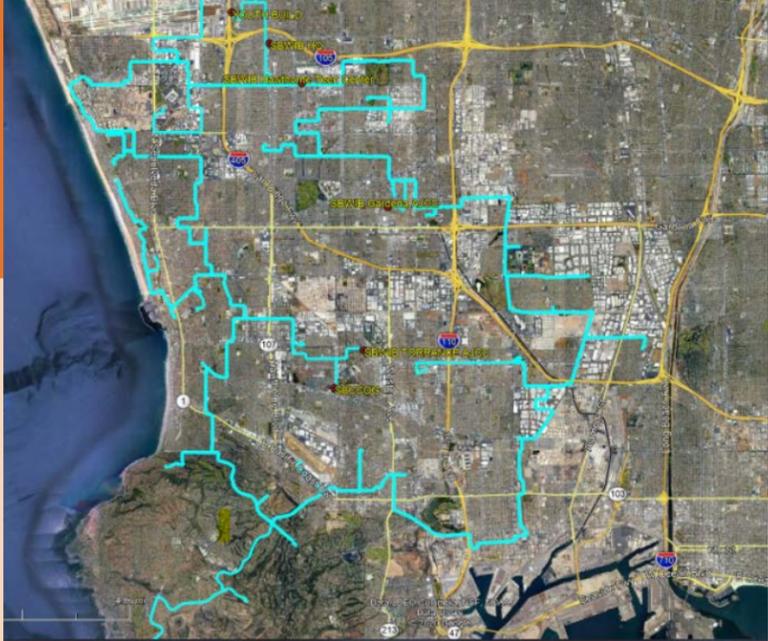


**20**

Professional  
Speakers

# The South Bay FIBER Network

The South Bay Workforce Investment Board (SBWIB), in partnership with the South Bay Cities Council of Governments, cities in the South Bay, and many partners and stakeholder throughout the region, have completed the new South Bay FIBER Network (SBFN) after nearly five years of planning and construction. The SBFN is a broadband internet Fiber ring that connects cities in the region to the network.



Map Shows the SBFN's "Fiber Ring" Infrastructure.

*...The term broadband commonly refers to high-speed Internet access...*

*"We feel this project was central to the health of the local economy and an important step toward eliminating the digital divide for the populations we serve. Investing in broadband infrastructure and ensuring businesses have the tools they need to stay competitive and be successful encourages innovation, economic growth and creates jobs. The development of this network is a monumental achievement for the region and testament to the type of collaboration that is possible among our partners throughout the South Bay. The SBWIB is proud to have been able to provide the initial seed funding to get the project off the ground." Jan Vogel, SBWIB Executive Director.*



*"Bio-Flex is hands on; you're really applying your knowledge. You learn about it in high school, the basics of compounds and all the elements, but you really don't get to see it put to work until you join the Bio-Flex program."*

- Bio-Flex Graduate Aria Fulton

*"I am now doing something that I enjoy and I think having that prestigious internship on my resume really helped seal the deal of my new occupation."*

- Garrett Horton, Youth Services Participant



### Connected Cities

- Carson
- El Segundo
- Gardena
- Hawthorne
- Inglewood
- Lawndale
- Lomita
- Manhattan Beach
- Palos Verdes
- Redondo Beach
- Rolling Hills Estates
- Torrance

### Connected Agencies

- Beach Cities Health District
- LA Metropolitan Transportation Authority
- LA Department of Public Works
- Lundquist Institute for Biomedical Innovation
- South Bay Workforce Investment Board (SBWIB)
- West Basin Municipal Water District

Olivia Valentine, SBCCOG chair and city of Hawthorne councilmember, flips the switch to "connect" the South Bay. Behind sign: Mark Hines, operations manager, American Dark Fiber (ADF); at right, Dave Daigle, CEO, ADF.

For more information visit:  
[www.sbwib.org/broadband](http://www.sbwib.org/broadband)



*"I am so grateful for the support received from the center. I am always available to tell others about my experiences and highly recommend your programs to anyone in need."*

-Rodney Hironymous  
Dislocated Worker Participant



## South Bay Workforce Investment Board

## Board of Directors

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Board Chair & Board Officer,  
Executive Committee,  
Spencer 4 Hire Security

**Patricia Bennett,**  
Board Secretary,  
Executive Committee &  
One-Stop Policy,  
P & J's Unique Book-keeping  
& Tax Services

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One-Stop Chair,  
Executive Committee,  
One-Stop Policy & Youth  
Development Council,  
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Economic Development,  
Training Education  
Management LLC

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Business, Technology &  
Economic Development,  
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Business, Technology &  
Economic Development,  
SPACE X, Space Exploration  
Technologies

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Employment Development  
Department

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One-Stop Policy,  
SEIU Local 2015

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One-Stop Policy,  
Republic Services, Inc.

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Business, Technology &  
Economic Development,  
The Los Angeles/Orange  
Counties Building and  
Construction Trades Council

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Business, Technology &  
Economic Development,  
Southern California Gas  
Company

**Faisal Hashmi,**  
Business, Technology &  
Economic Development,  
Farmers & Merchants Bank

**Jeffrey R. Jennison,**  
Performance & Evaluation,  
Watson Land Company

**Josh Lafarga,**  
Performance & Evaluation,  
Laborers' International Union of  
North America, Local 1309

**Tamala Lewis,**  
Youth Development Council,  
Dignity Health Sports Park

**Stella Li,**  
Business, Technology &  
Economic Development,  
BYD (Build Your Dreams)  
America

**Tami Lorenzen-Fanselow,**  
Business, Technology &  
Economic Development,  
FCL Logistics, LTD.

**Dr. Dena Maloney,**  
Youth Development Council,  
El Camino Community College

**Gregg McClain,**  
One-Stop Policy,  
Silly Goose Playground

**J. Kim McNutt,**  
Youth Development Council,  
California State University,  
Dominguez Hills

**Kevan Metcalfe,**  
Business, Technology &  
Economic Development,  
Gardena Memorial Hospital

**Ellenmary Michel,**  
One-Stop Policy,  
Pelican Products, Inc.

**Sanjay Murty,**  
Business, Technology &  
Economic Development,  
Murti, LLC

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Lucky Star Cafe Mexican Grill

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Masons, Union Apprenticeship  
Training

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Performance & Evaluation,  
Ironworkers Local 433

**Kendrick Roberson,**  
One-Stop Policy,  
American Federation of  
Government Employees (AFGE)  
Local 2429

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Casa Bella Properties and  
Caliche, Inc.

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Economic Development,  
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**Hilda Shofani,**  
Youth Development Council,  
Le Pain du Jour Bakery

**Marc Weiss,**  
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Committee,  
Commercial Consulting, Inc.

**Dr. Lance Williams,**  
Youth Development Council,  
Los Angeles County Community  
Action Board

**Carolyn Woodard,**  
Performance & Evaluation,  
West County GAIN - Region I

**Bruce Young,**  
Youth Development Council,  
Inglewood Park Cemetery

### Alternates

**Constance Turner,**  
Business, Technology &  
Economic Development,  
Economic Development  
Services/SoCalEdison

**Sorath Hangse,**  
One-Stop Policy,  
Department of Rehabilitation

**Daniel Bryant,**  
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Economic Development,  
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Behavioral Health Services

**Yolanda Dodd-Lyons,**  
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SEIU Local 2015

**Dawn Harris,**  
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Republic Services, Inc.

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Watson Land Company

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America

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FCL Logistics, LTD.

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El Camino Community College

**Jose Anaya,**  
Youth Development Council,  
El Camino Community College

**Paul Celuch,**  
Business, Technology &  
Economic Development,  
Gardena Memorial Hospital

**Spencer Dela Cruz,**  
Business, Technology &  
Economic Development,  
City of Gardena

**Tracy Thomas,**  
Performance & Evaluation,  
West County GAIN - Region I

**Valerie Flood,**  
Performance & Evaluation,  
West County GAIN - Region I

# YEAR IN REVIEW

## FIRST QUARTER

The SBWIB's Construction and Utilities Pathways program (CUPP), a construction pre-apprenticeship program, held orientations that included 472 job seekers.

During the first quarter, the South Bay One-Stops held 40 recruitment fairs, in which hundreds of job seekers attended.

Under the Inglewood Community and Regional Engagement Violence Intervention Prevention (I-CARE VIP) Project 47 at-risk youth were enrolled and provided with diversion and intervention services.

A total of 304 youth from the South Bay region were enrolled in the WIOA year-round Youth Program. These individuals received pre-employment Blueprint for Workplace Success training and access to free occupational skills training based on their career interest.

Our totals for the first quarter reflected 25,751 visits to our South Bay One-Stop Business and Career Centers and 350 youth visited the Hawthorne and Inglewood Teen Centers during the first quarter.



## SECOND QUARTER

The Los Angeles County Board of Supervisors recognized the first graduates of the SBWIB's Bio-Flex Pre-Apprenticeship (BFPA) program at a special breakfast reception and formal board presentation in October.

The South Bay Workforce Investment Board's 24th Annual Awards Ceremony was held in October 2019. Los Angeles County Second District Supervisor Mark Ridley-Thomas, was presented with the SBWIB's highest award, the Esther Williams Award of Excellence. The Awards Ceremony celebrated the outstanding accomplishments of the workforce development community.



In October, the SBWIB in partnership with El Camino College, hosted the inaugural Warrior Jobs Career Education Hiring Event on the El Camino College campus. Well over 600 students were in attendance to speak with 64 employers.



The Inglewood Teen Center celebrated its sixth anniversary in October. Those in attendance included students, parents, community civic leaders, Teen Center partners, as well as SBWIB Board members and staff.

In partnership with the Department of Children and Family Services (DCFS) the SBWIB hosted a Bridge-to-Work enrollment fair on October 19th with over 20 foster care youth in attendance. The youth go through pre-employment training and have the opportunity to earn up to \$5,300.

This quarter, the SBWIB enrolled 10 homeless individuals under the Homeless Opportunity for Meaningful Employment (HOME) program.

The South Bay WIB along with partners, youth, civic leaders, elected officials and educators celebrated the Hawthorne Teen Center's 11th year anniversary in December at the Hawthorne Memorial Center.

Our totals for the second quarter reflected 51,442 visits to our South Bay One-Stop Business and Career Centers; 377 youth visited the Hawthorne and Inglewood Teen Centers during the second quarter.

## THIRD QUARTER

The impact of the novel coronavirus (COVID-19) on the economic vitality and workforce of the greater South Bay area affected companies large and small as they contemplated closures, layoffs and furloughs for their employees. The SBWIB's four One-Stop Centers began offering services virtually and accepting in-person meetings by appointment only for the safety of the public



and staff. The Hawthorne and Inglewood Teen Centers were closed to the public.

The California Employment Development Department (EDD) awarded the SBWIB a \$995,500 grant to provide immediate job placement and training assistance to 180 COVID-19 related displaced and laid-off workers in the South Bay region over the next year.

Prior to the onslaught of the COVID -19 outbreak, the SBWIB partnered with the City of Inglewood, the Inglewood/Airport Area Chamber of Commerce and local businesses to conduct the 39th Annual Job Shadow Day, which allowed more than 160 high school students to learn pre-employment skills and connect with professionals.

Early in March, the SBWIB co-sponsored Centinela Valley Union High School District's 3rd Annual Career Fair that was attended by 430 high school 11th and 12th graders from the District.



The SBWIB provided funding to help the Hawthorne High School of Manufacturing & Engineering gather materials to begin manufacturing surgical mask ear savers in an effort to support local frontline healthcare workers and first responders during the COVID-19 pandemic.

The SBWIB also coordinated the delivery of thousands of bags to Centinela Valley Union High School District and Lawndale Elementary School District for their Grab & Go Meal Programs. Under these programs, thousands of breakfast and lunch meals are distributed daily to students and families.

During the quarter there were 75,523 in person and online visits to our South Bay One-Stop Centers; 330 youth visited the Hawthorne and Inglewood Teen Centers.

SBWIB and El Camino College were awarded a \$500,000 California Apprenticeship Initiative grant to register three apprenticeship occupations with the Department of Apprenticeship Standards and to enroll 50 apprentices.

## FOURTH QUARTER

Under the SBWIB supported "Inglewood Community and Regional Engagement Violence Intervention Prevention Project", 102 at-risk youth were enrolled and received diversion and intervention services. Of those, 75 completed pre-employment training and received paid internships.

SBWIB was awarded grants of \$995,500 and \$800,000 by the Employment Development Department this quarter to provide immediate job placement and training assistance to 325 COVID-19 related displaced and laid off workers in the South Bay region over the next year.

During the quarter, SBWIB received a total of 231 WARN notices from South Bay area employers indicating 22,671 individuals were being laid off due to the corona virus. The Rapid Response Team provided webinars and virtual assistance services to the employers and the dislocated workers.

The U.S. Department of Labor awarded a SBWIB-led coalition a \$1.3 million YouthBuild grant to support academic, occupational skills and leadership training for at-risk out of school youth in the South Bay.

In June, more than 350 youth and young adults registered and participated in the SBWIB's first virtual Blueprint for Workplace Success Job Fair. Youth participants were able to speak live with representatives from 20 area employers and submit pre-recorded 30 second speeches showcasing their skills.

At the end of the 2019-2020 program year, the SBWIB recorded 83,297 visits to its four One-Stop Centers. The Hawthorne and Inglewood Teen Centers provided virtual assistance to 277 youth. Rapid Response services were provided to 3,893 individuals at 36 South Bay area companies who were affected by layoffs/closures due to COVID-19.



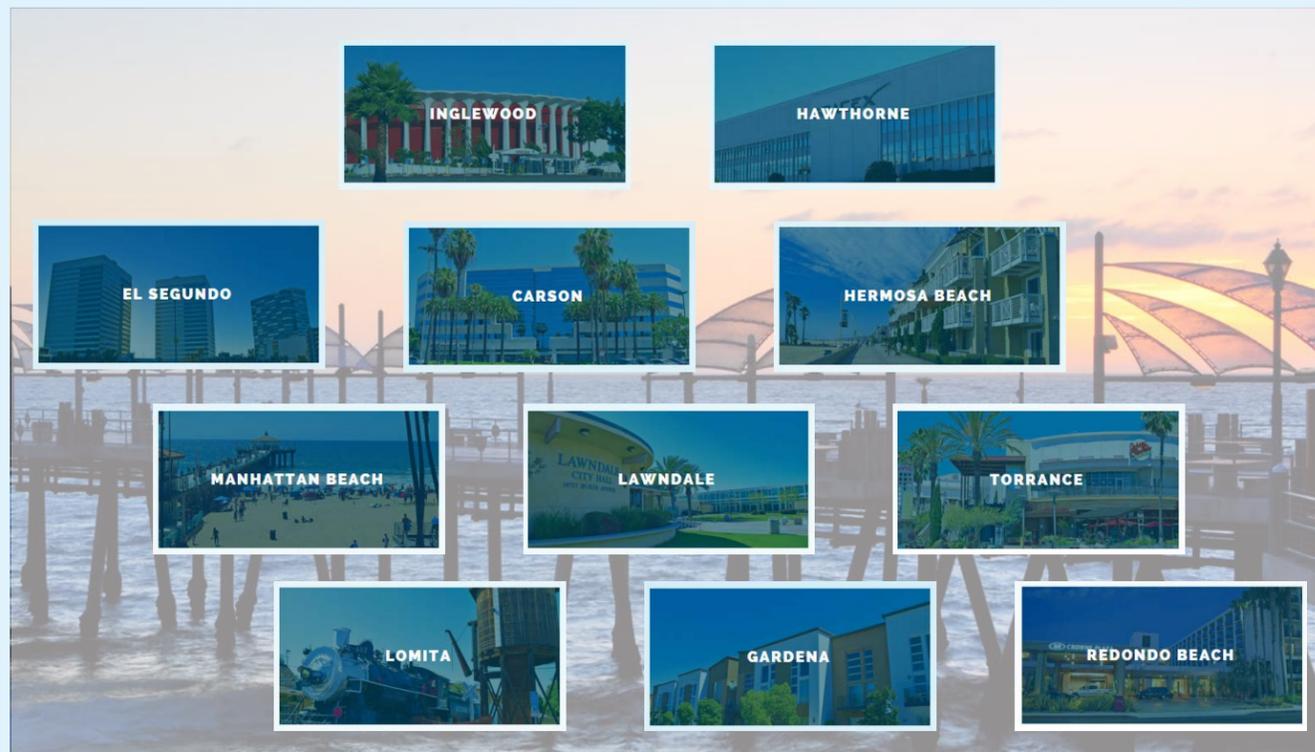
# THANK YOU

It is safe to say that this 2019-2020 program year was by far one of the most challenging time periods any of us have experienced in our public and personal lives. But thanks to our community partners and supporters throughout the 11 cities that comprise the SBWIB's service area, we were able to continue to maintain an innovative workforce development system that supports job retention and economic growth in the South Bay Region.

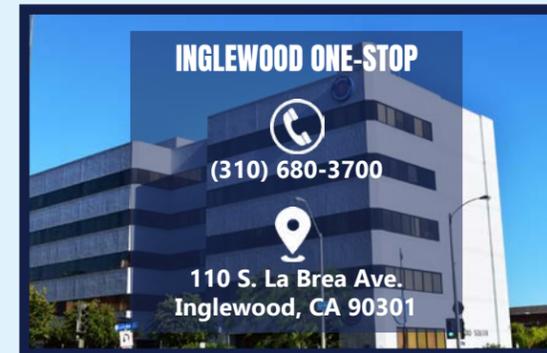
We thank our elected officials at the local, state and national levels for the support and faith they have in our mission to use the most cost-effective services and demand driven strategies to build a world class workforce through strategic alliances with business, education and community-based partners.

Our thanks and gratitude is also extended to the members of our board of directors and those individuals who serve unselfishly on our advisory boards and committees and participate in our special events throughout the year. We could not have continued our record of achievements without all of you.

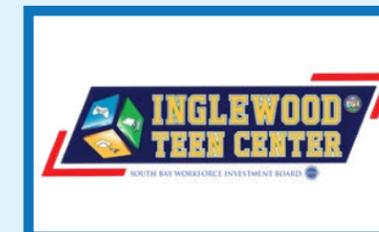
## THANK YOU TO OUR LOCAL CITY PARTNERS



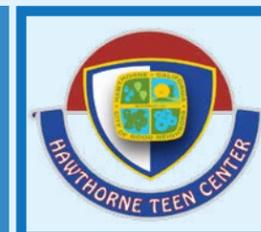
## South Bay One-Stop Business & Career Centers



## Teen Centers



**INGLEWOOD TEEN CENTER**  
 Phone: (310) 680-3702  
 Address: 101 W. Manchester Blvd., Inglewood, CA 90301



**HAWTHORNE TEEN CENTER**  
 Phone: (310) 970-7001  
 Address: 3901 W. El Segundo Blvd., Hawthorne, CA 90247

## SBWIB YouthBuild





A WORKFORCE DEVELOPMENT BOARD



America's JobCenter of California

South Bay Workforce Investment Board

11539 Hawthorne Blvd., 5th Floor  
Hawthorne, CA 90250  
Phone: (310) 970-7700  
Email: info@sbwib.org

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